

**North Dakota Medicaid Program Integrity Updates
February 24 and 25, 2021**

Question and Answer

Q1 - Will the transition to Noridian change the provider enrollment process?

A - The process will not change but the contacts will change. Noridian's phone number is (701) 277-6999, fax (701) 433-4956 and email is NDMedicaidEnrollment@noridian.com. Any enrollment or revalidation documents received by the state will be forwarded to Noridian for processing.

Q2 - Is Steve the contact person for the new Kepro contract that QHA used to handle?

A - No, Steve is not the contact. If the questions are related to prior authorization or retro reviews, contact Andrea Browman, RN, BSN at Kepro by emailing abrowman@kepro.com. Providers need to create an Atrezzo account to submit prior authorizations.

Q3 - Will there be handouts available from today?

A - The slides will be posted on the provider update page along with a recording.

Q4 - Does Medicaid still waive the deductible and copay requirements for all COVID-related visits?

A - Medicaid does not have copays, deductible or coinsurance however does have recipient liability (cost share) that was not waived.