

March 19, 2020

**ND Dept of Human Svc – Aging & Adult Services Division
Coronavirus (COVID-19) Frequently Asked Questions**

My dad is in his 80s and I'm worried about him. Will he still be able to get services if he needs them?

Aging Services staff are still available to help people access the services they need. Many home and community based services are provided by local agencies and individuals. Check with local providers to determine their availability. If your family member has a case manager, you can call them directly or contact the ADRL at 1-855-462-5465 or carechoice@nd.gov. This resource is available Monday – Friday 8:00 am – 5:00 pm (Central Time Zone).

Community Resources may include:

- Pick up or home delivered meals
- Home and community-based services
- Lifespan Emergency Respite
- Family Caregiver Supports

Where to look for help. **Aging and Disability Resource LINK** (www.carechoice.nd.gov) - An online database of services and providers in North Dakota.

My mom has a provider who comes to her home that helps her set up her medications. Will that service still be available even though we are in a pandemic?

Most medication assistance is provided by local Public Health or Home Health agencies. Some pharmacies can mail prescription drugs and help with medication set up. Contact the provider directly to see how they are planning to continue or can assist you with these necessary services during the pandemic.

AGING & ADULT SERVICES