

**North Dakota Medicaid Program Integrity Update Question and Answer
October 26, 2023**

Q - Can a behavior health provider provide counseling in school without being contracted with the school?

A - ND Medicaid policy does not specify that non-school providers must be contracted. Our policy at page 107 of the General Information for Provider's Manual states: Practitioners not employed by the school who render services to Medicaid-eligible individuals in the school, must secure the necessary approvals from the local school to render services within the school. Nothing in this chapter is intended to supersede local school control.

Q - Can we provide behavioral health services in the home? Example would be the YWCA, which would technically be the patient's home? POS 04 or 12?

A - This response is based on additional information submitted as requested. This question relates to services being provided to someone who is residing at a facility such as the YWCA.

Place of service 12 (home) is a location, other than a hospital or facility, where the patient receives care in a private residence. The YWCA does not seem to be a private residence and would not be a Place of Service 12 – Home.

Place of service 04 (homeless shelter) is a facility or location whose primary purpose is to provide temporary housing to homeless individuals. It seems like the YWCA would be considered as a homeless shelter place of service and that 04 would be an appropriate place of service code.

Q - When there are updates to provider manuals and policies, are the changes clearly marked such as red text or underlined?

A - The list of chapters that have undergone substantive changes is found in the general provider manual on page 4. In the manual the new language can be identified between «» symbols throughout the manual. The symbols calling out changes are also used in the Behavioral Health Services Provider Manual with the same format that chapters with substantive changes are listed at the beginning.

Q - Why are PCPs being backdated? We've always been told PCPs cannot be backdated, but I've had two patients now that were able to go back.

A - There may be different answers to this question. If the two patients were identified a better response may be provided. Please submit any questions related to the PCCM Program to -Info-DHS Managed Care Inquiries at dhsmci@nd.gov.