

Medicaid in North Dakota Schools

Nuts & Bolts of School Medicaid 8.10.23



Health & Human Services

New School Medicaid Guidance from CMS

The Centers for Medicare and Medicaid Services (CMS)

Delivering Services in School-Based Settings: A Comprehensive Guide to Medicaid Services and Administrative Claiming

2023

Dakota Be Legendary. Health & Human Services ND Medicaid is still working through this.

No changes based on this guidance have yet been implemented.

Hot off the press

There is now a place on ND Medicaid's website to find school-based information!



Medicaid School-Based Care

ND Medicaid provides coverage for qualifying students in a school setting.

Home / Healthcare Coverage / North Dakota Medicaid / ND Medicaid Provider Information / Medicaid School-Based Care

Medicaid School-Based Care

NORTH

We are excited to partner with North Dakota schools to provide Medicaid coverage to qualifying students in a school setting.

These services are for all Medicaid-eligible students whether they have an Individualized Education Plan (IEP) or not.

Many students are already receiving these services in schools. Billing Medicaid brings money back to your school so it can be used in other ways to benefit the health and well-being of your student body.

Health & Human Services <u>https://www.hhs.nd.gov/healthcare/medicaid/provider</u>



Provider Eligibility Requirements

Provide services to at least one North Dakota Medicaid-eligible recipient

Meet conditions regulating the specific type of provider, program, and/or service

Hold a current license, certification, accreditation, or registration according to North Dakota state laws and regulations and Medicaid rules, where applicable

Pass enrollment screening process



Enrollment Information

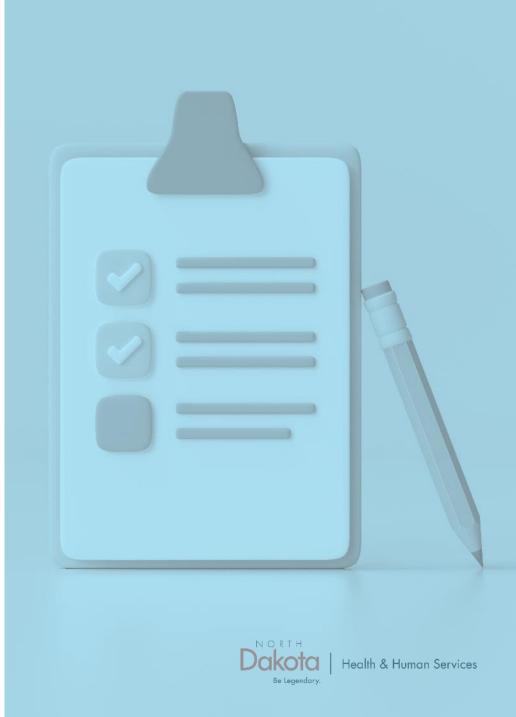
ND Medicaid Provider Information page



Enrollment Information

Find enrollment and revalidation information, forms and instructions.

Get more info >



Enrollment Information

ND Medicaid Provider Enrollment Information page

Enrollment

Use the following resources to submit both the online and documentation portions of your application. The documentation portion cannot be attached to the online application, so you must submit them to Noridian by email or fax.

| Individual Enrollment Information | + |
|-----------------------------------|---|
| Group Enrollment Information | + |



LEA/Sp Ed Enrollment

Provider Type Code: 025 – Agency

Provider Specialty Code: 397 LEA/Special Education

Taxonomy Code: 251300000X ND Medicaid - Group Provider Type, Specialty and Taxonomy Valid Values

| PROVIDER TYPE CODE | PROVIDER SPECIALTY CODE | TAXONOMY CODE |
|-----------------------------|--|--|
| 017-Other Service Providers | 335-Case Manager/Care Coordinator | 171M00000X |
| 017-Other Service Providers | 468-County Social Service Office | 171M00000X |
| 017-Other Service Providers | 339-Lodging | A taxonomy code is not required for this provider type/specialty combination |
| 017-Other Service Providers | 393-Meals | A taxonomy code is not required for this provider type/specialty combination |
| 025-Agencies | 035-Case Management | 251B00000X |
| 025-Agencies | 357-Community/Behavioral Health | 251S00000X |
| 025-Agencies | 060-Early Intervention; Provider Agency | 252Y00000X |
| 025-Agencies | 082-Home Health Agency | 251E00000X |
| 025-Agencies | 454- Hospice Care, Community Based | 251G00000X |
| 025-Agencies | 453-Human Service Center | 251S00000X |
| 025-Agencies | 397-Local Education Agency (LEA)/Special Education | 251300000X |



IEP vs. non-IEP Medicaid enrollment

Step 1: School Enrolls with North Dakota Medicaid as a Provider Type – 025 Agencies and Provider Specialty – 397 Local Education Agency(LEA)/Special Education

Step 2: If school provides **both** IEP & non-IEP services, it will need two separate National Provider Identifiers AND two separate enrollment records for billing and reimbursement

Schools are responsible for billing IEP or non-IEP services under appropriate records and NPI.



IEP vs. non-IEP Medicaid enrollment

Step 1: School Enrolls with North Dakota Medicaid as a 025/397 Agency/Local Education Agency(LEA)/Special Education

Step 2: School obtains NPI(s) and completes separate enrollments for IEP & non-IEP services (if providing both)

| IEP | Non-IEP |
|--|---|
| School obtains a National Provider Identifier from <u>NPPES (hhs.gov)</u> and completes its enrollment for IEP services. | School obtains a National Provider Identifier from <u>NPPES (hhs.gov)</u> and completes a separate enrollment for non-IEP services. |
| services. | Noridian will need to add Non-IEP to this provider enrollment name to ensure that claims are not subject to the Medicaid Match. |
| Bill for IEP services using this Provider (NPI) number | Bill for non-IEP services using this Provider (NPI) number which should be identified as "Non-IEP" |



Enrollment Information

ND Medicaid Provider

Enrollment Information page

Taxonomy Codes

Taxonomy codes identify a health care provider by the service they provide and area of specialty.

Providers are required to submit taxonomy codes when **submitting paper** or **electronic claims** to ND Medicaid. This excludes Qualified Service Providers (HCBS claims), transportation claims, and claims submitted by other atypical provider types.

| Lea | arn More on Taxonomy Codes |
|-------|--|
| Тахо | onomies <mark></mark> 2 (59kb pdf) |
| View | <i>i</i> a searchable list of: |
| | Provider Type Codes 🖪 and Provider Specialty Codes 🗟 ND Medicaid Valid Values for Individual 🖪 and Group 🖄 Providers |
| How | to Search |
| • | Open the document Hold the Control Key and press F A search box will be displayed in the upper right of the screen Enter your search criteria (NPI number) Click the NEXT button in the search box to locate the NPI number you are inquiring on |
| Instr | ructions 🛽 to validate your taxonomy code(s) in Enterprise MMIS |
| Taxo | pnomy codes are: |
| • | Maintained on the provider's record and will be verified based on licenses and certifications Submitted to North Dakota on claims and other items such as service authorizations Used during adjudication Required on paper and electronic claims. Claims without the required taxonomy code will be denied. |

Questions about taxonomy codes, changing taxonomy codes or other enrollment information should be emailed to NDMedicaidEnrollment@Noridian.com
.

Enrollment Resource

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|--|
| Enrollment |
| How to See if a Provider is Already Enrolled with North Dakota Medicaid |
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| No Affiliations |

Provider Enrollment FAQ

Additional Information and Resources

| Enrollment Maintenance | + |
|--|---|
| Add Service Locations | + |
| Add Primary Care Providers (PCP) | + |
| Frequently Asked Questions for Provider Enrollment | - |
| Provider Enrollment FAQ 🛿 (1.60mb pdf) | |
| | |



Online enrollment MMIS Web Portal

MMIS Web Portal online application

ND Health Enterprise MMIS Web Portal

| North Dakota MMIS Web Portal | May 4, 2023 |
|--|---|
| North Dakota Minis web Portai | Skip Navigation Contact Us Help Search |
| Home Program Member Provider Documentation Directories | |
| | |
| Provider Environment | Print Help 🗕 🗆 |
| * Required Field | |
| Become a Provider Enroll to become a Provider by completing the appropriate online entry forms. An individual provider submitting claims to the State of North Dakota will be reported as income under your SSN to the IRS. A group provider submitting claims to the State of North Dakota will be reported as income under the groups' Employer Identification Number (EIN) to the IRS. If you need assistance, please contact Provider Enrollment at (701) 277-6999 during business office hours from Monday to Friday 8 am - 5:00 pm CST. FAQ Instructions Group Provider Enrollment Individual Provider Enrollment Download a PDF Provider Enrollment Package | Application Status To check the status of your North Dakota Provider or Trading Partner Application, use your Application Tracking # and click the SUBMIT button. *Application Tracking # Submit Recall Frovider Application To recent an application that you have partially completed, enter your Application Tracking Number, and SSN / EIN and click the SUBMIT button. *Application Tracking # |
| Request a Provider Enrollment Package in the Mail | *SSN/EIN Submit |
| Each billing provider, clearinghouse, or billing covice who will directly exchange electronic data with North Dakota fredicaid must enroll as a Trading Partner. To complete the online Trading Partner Agreement, which the link below. For additional information regarding the application process, please contact the EDI Help Desk at (844) 848-0844 during business office hours. FAQ | Recall Trading Partner Application To recall an application that you have partially completed, enter your Application Tracking Number and SSN / EIN and click the SUBMIT button. |
| Instructions | *Application Tracking # |
| Trading Partner Enrollment | *SSN/EIN |

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Online enrollment – check application status

ND Health Enterprise MMIS Web Portal

| | May 4, 2023 |
|---|---|
| North Dakota MMIS Web Portal | Skip Navigation Contact Us Help Search |
| Home Program Member Provider Documentation Directories | |
| | |
| Provider Enrollment | Print Help 🗕 🗆 |
| Required Field | |
| Become a Provider Enroll to become a Provider by completing the appropriate online entry forms. An individual provider submitting claims to the State of North Dakoga | Application Status To check the status of your North Dakota Provider or Trading Partner Application, use your Application Tracking # and click the SUBMIT button. |
| will be reported as income under your SSN to the IRS. A group provider submitting claims to the State of North Dakota will be reported as income under the groups' Employer Identification Number (EIN) to the IRS. If you need assistance, please contact Provider Enrollment at (701) 277-6999 during business office hours from Monday to Friday 8 am - 5:00 pm CST. | *Application Tracking # Submit |
| FAQ | Recall Provider Application |
| Instructions | |
| Group Provider Enrollment Individual Provider Enrollment | To recall an application that you have partially completed, enter your Application Tracking Number, and SSN / EIN and elick the SUBMIT button. |
| Download a PDF Provider Enrollment Package | *Application Tracking # |
| Request a Provider Enrollment Package in the Mail | *SSN/EIN |
| | |
| Become a Trading Partner | Submit |
| Each billing provider, clearinghouse, or billing service who will directly exchange electronic data with North Dakota Medicaid must enroll as a Trading | |
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| Instructions | *Application Tracking # |
| Trading Partner Enrollment | |
| | *SSN/EIN |
| | Submit |
| | |

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Has it been a while since you've billed?

You may just need to reactivate your enrollment.

Submit a complete checklist and required documentation by going to <u>https://www.hhs.nd.gov/healthcare/medicai</u> <u>d/provider/enrollment-information</u> and under Group Enrollment Information (Required Documents) click on Group Provider Checklist, scroll down to Agency and click on Local Education Agency (LEA).



Enrollment Questions?

Call







(701) 277-6999

Noridian Healthcare Solutions

Attn: ND Medicaid Provider Enrollment

PO Box 6055

Fargo, ND 58108-6055

Email



NDMedicaidEnrollment @noridian.com





(701) 433-5956





Student Eligibility Verification

Enrolled Providers can access eligibility information through the MMIS web portal at <u>https://mmis.nd.gov/portals/wps/portal/EnterpriseHome</u>

Click on the Member field next to Home

- Check eligibility
- Populate 2 of the 3 fields: Member ID, Date of Birth, Last Name, First Name
- Fill in Service from Date and Service to Date
- Service Type must equal 30-Health Benefit
- Click Search



Student Eligibility Verification, cont'd

You will see what plans the member is enrolled in.

- Health Tracks/Early Perdic Scrn Det Tmt (EPSDT), Medicaid Fee for Service (aka "traditional" Medicaid), Developmentally Disabled Waiver are potential options
- Note: Special Health Services (SHS) is not a Medicaid plan of coverage

Eligibility Status: Yes = active eligibility



Eligibility condition and assignment of claim

• Eligibility Condition

Assignment of Claim

If the individual has third-party medical coverage (health care, accident, automobile), proceeds received/receivable go to the cost of that person's care as well as an eligible spouse and children.

Source: <u>N.D.C.C. 50-24.1-02(2)</u>.

Medicaid applicants or recipients are deemed to have assigned the right to recovery of medical costs not exceeding the amount of Medicaid funds expended for the care and treatment of the applicant or recipient. Effective on eligibility determination.

Source: N.D.C.C. 50-24.1-02.1.



Why does this matter?

This is something you need to know for students who may have thirdparty medical coverage.

We'll get to third party liability (TPL) in just a bit.



Billing/Claims

-

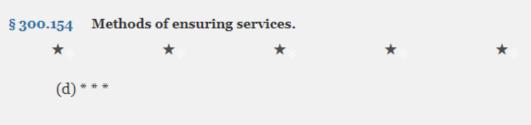
Consent to Bill Medicaid – hasn't changed yet

The US Department of Education proposed a rule to eliminate the requirement for schools to obtain initial consent before billing Medicaid. Public comment closed August 1st, 2023. <u>Federal Register ::</u> <u>Assistance to States for the Education of Children</u> <u>With Disabilities</u>

Initial consent is currently a requirement of IDEA prior to IEP service Medicaid billing. 34 Section 300.154(d)(iv).

Written notice would still be required and FERPA consent requirements still apply (see proposed revision to that section to your right).

The revision reads as follows:



(2) * * *

(iv) Prior to accessing a child's or parent's public benefits or insurance for the first time, and annually thereafter, must provide written notification to the child's parents, consistent with § 300.503(c), that includes—

(A) A statement confirming that parental consent to disclose personally identifiable information is required separately under 34 CFR 99.30 and 300.622 and that parents retain all applicable privacy rights under those provisions; and

(B) A statement of the "no cost" provisions in paragraphs (d)(2)(i) through (iii) of this section.



Online claiming MMIS Web Portal

North Dakota MMIS Web Portal

MMIS Web Portal

ND Health Enterprise MMIS Web Portal

| Home | Program → | Member 🕨 | Provider 🕨 | Documentation > | Directories 🕨 | | |
|--------------------|------------------|-----------------|------------------|---------------------------|---------------|--|--|
| | | | | | | - | |
| Provider Enrollmen | t | | | | | | Print |
| * Required Field | | | | | | | |
| | Provider by co | | | | | submitting claims to the State of North Dakota e of North Dakota will be reported as income | Application Status To check the status of your North Dakota Provider or Trading Partner Application, use your Application Tracking # and click the SUBMIT button. |
| | Employer Ident | ification Numb | per (EIN) to the | IRS. If you need assi | | ntact Provider Enrollment at (701) 277-6999 | *Application Tracking # |
| | | | | | | FAQ | |
| | | | | | | Instructions Group Provider Enrollment | Recall Provider Application To recall an application that you have partially completed, enter your Application Tracking Number, and SSN / EIN and click the SUBMIT button. |
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| | | | | | Req | uest a Provider Enrollment Package in the Mail | *SSN/EIN |
| Become a Tradi | - | 1.00 | | | | | |
| Partner.To complet | e the online Tra | ading Partner / | Agreement, clic | k the link below. For a | | Iorth Dakota Medicaid must enroll as a Trading tion regarding the application process, please | Recall Trading Partner Application |
| contact the EDI He | Ip Desk at (84 | 4) 848-0844 d | uring business | office hours. | | FAQ | To recall an application that you have partially completed, enter your Application Tracking Number and SSN / EIN and click the SUBMIT button. |
| | | | | | | Instructions | *Application Tracking # |
| | | | | | | Trading Partner Enrollment | |
| | | | | | | | *SSN/EIN |
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Print | Help _ 🗆

Submit

Submit

Submit

MMIS Web Portal claims training and information

MMIS - ND Health Enterprise Medicaid Management Information System webpage

Provider Enrollment

All new and existing providers MUST complete a web-based enrollment application to use the ND Health Enterprise MMIS.

Guides and Fact Sheets

| Fact Sheets | + |
|--------------|---|
| Quick Guides | + |

Provider Education and Training webpage

| Billing/Claims — |
|---|
| MMIS Web Portal Template Training (931kb pdf) MMIS Web Portal Professional Claim Form Submission Instructions Training (1.09mb PDF) MMIS Web Portal Claims Status Inquiry for 837 or Web Portal Claims Training (669kb PDF) Dental provider training - MMIS Web Portal Dental Claim Form Submission Training (1.12mb PDF) Hospitals, rural health and federally-qualified providers training - ND Health Enterprise Web Portal Institutional Claim Form Submission Instructions (1.3MB PDF) How to adjust or void a claim (582kb pdf) How to Submit a DME Service Authorization Training (Feb. 4, 2021 - YouTube video) |



ND Medicaid Fee Schedules

ND Medicaid pays health care professionals directly for each service billed.

+ = \$

Services are paid according to published fee schedules.

RESOURCES: ND Medicaid Provider Page

- Fee Schedules, Autism Fee Schedule

Fee Schedules

Rates

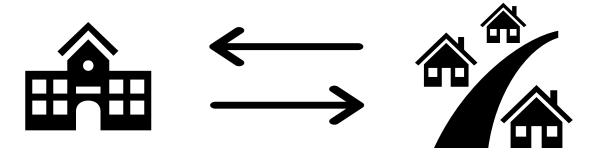
- CAH Rates 🖪
- IHS Encounter Rates ይ
- Swing Bed Rates 🖪

Current Medicaid Fee Schedules

- ND Medicaid 1915(i) Services Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid Ambulance Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid Autism Services Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid Dental ADULT Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid Dental CHILD Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid DME Purchase Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid DME Rental Fee Schedule 🛽 (7/1/2023 Updated)
- ND Medicaid Non-Emergency Transportation Fee Schedule (7/1/2023 Updated)
- ND Medicaid Partial Hospitalization (PHP) Fee Schedule 🖻 (7/1/2023 Updated)
- ND Medicaid Professional Fee Schedule
 (7/1/2023 Updated)
- ND Medicaid Rehab Services Fee Schedule (7/1/2023 Updated)
- ND Medicaid Substance Use Disorder Treatment Services Fee Schedule (7/1/2023 Updated)
- ND Medicaid Swing Bed Fee Schedule 🛽 (3/27/2023)
- ND Medicaid Vaccine Fee Schedule (8/1/2022) (Revised)



Because services delivered in schools are the same type of services delivered elsewhere in North Dakota communities.



Each state designs its own Medicaid program within federal regulations and guidelines so other states may do things differently.



Claim Filing Deadlines

 North Dakota Medicaid follows the timely filing requirements found at <u>42</u> <u>Code of Federal Regulations</u> (CFR) 447.45(d). N.D. <u>Admin; Code 75-02-05-</u> 04(6).

Timely Filing policy

180 Days - Original Claim Submission

ND Medicaid must receive a provider's original Medicaid primary claim submission within 180 days from the date of service.

365 Days - Final Claim Submissions

Final submission of claims that will be considered for adjudication (including resubmitted claims) must occur within 365 days from the date of service. The complete policy is located <u>here</u>.



Documentation Guidelines



Providers must keep records of services provided for a minimum of seven years.

This documentation must be available on request and at no charge (to ND Medical Services/HHS).



Third Party Liability

Third Party Liability (TPL)

Who is a third party?

Anyone (individual, entity, program) who is or may be liable to pay for all or part of a Medicaid-eligible service.

ND Medicaid must do a reasonable search for third-party coverage when members initially apply and when coverage is redetermined. Schools do not need to get this information from families.

Source for more info: <u>42 CFR 433.135 et. al</u>





Boiling TPL down

Bill for services first.

lealth & Human Services

If there is a legally liable third party identified in MMIS, the claim will reject.

You will see a third-party listed on the Remittance Advice (RA).

Bill the third-party and you will receive an Explanation of Benefits(EOB) letting you know if the third-party covers the service.

You may bill Medicaid for the payment of the balance per the Medicaid allowable fee (from fee schedules).

If there is no coverage for the service, provide ND Medicaid with the EOB showing no coverage.





TPL Food for thought

ND Medicaid doesn't have an interest as to who pays the third party's liability.

State Education Associations (SEAs) can pay TPL through its own funds.

See p. 107 of <u>CMS School Medicaid</u> <u>Guidance, May 2023</u>



Questions about TPL?

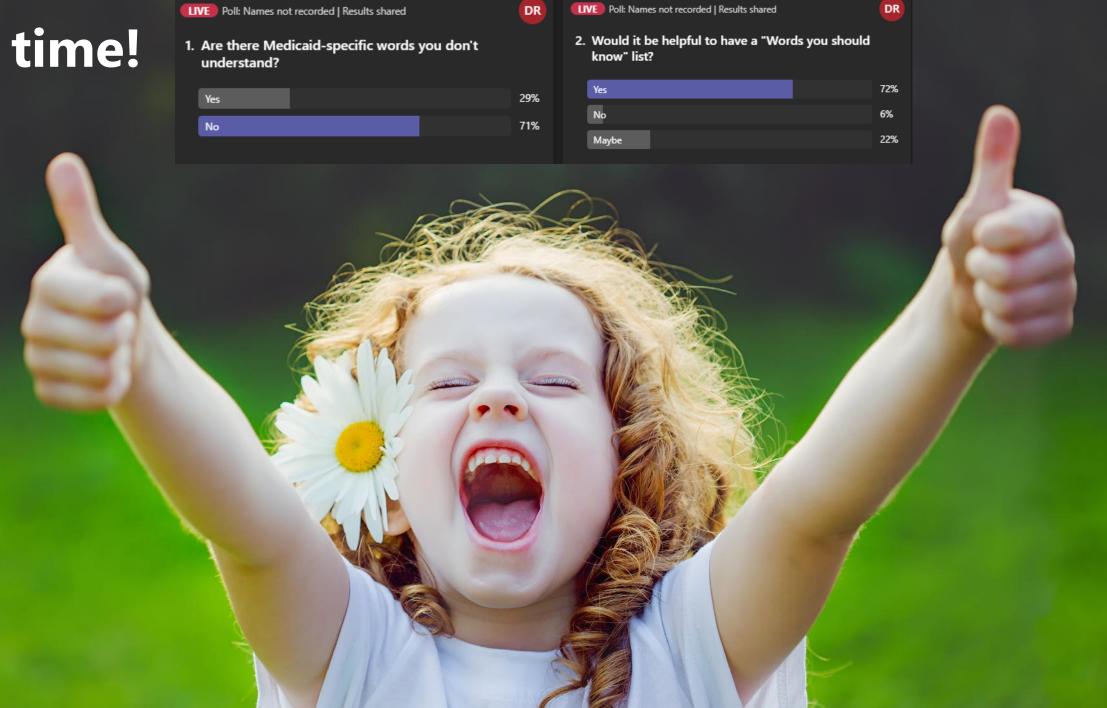
<u>Policies</u> to know about. School-Based Services Policy Third Party Liability Policy

• Call (701) 328-2347

• Email medicaidtpl@nd.gov



Poll time!





Policy Manuals

- Service eligibility and requirements
- Billing codes and service limits
- Payment and service authorization information
- Documentation requirements
- Provider enrollment and information chapters
- Definitions
- Updated quarterly

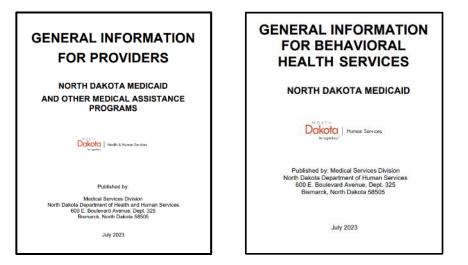
Provider Manuals and Guidelines webpage

Provider Guidelines, Manuals and Policies

Download guidelines for provider enrollment and Medicaid-covered services (1203 KB) - July 2023 General Information for Providers Manual

Behavioral Health

Behavioral Health Services Provider Manual 2 (July 2023)





Covered Services

• P. 22 of the <u>General</u> <u>Information for</u> <u>Providers Manual</u>

Covered services are subject to change based on changes in funding, legislative action, and changes in administrative rules.

| Service | Referral Required from Primary Care Provider | Limits | Service Authorization Required | Age Restrictions |
|--|---|--|---|---|
| 1915(i) Services | No | Yes | Yes, see 1915(i) chapter | Yes |
| Ambulance services | Νο | No | For emergency out of state transport: referring providers have 48 hours following the service to notify ND Medicaid of transport | No |
| Ambulatory surgical services | Yes | No | Some services require SA from Kepro | No |
| Audiology | Yes | No | No | No |
| Autism Spectrum Disorder Applied Behavioral Analysis Service | No | No. Services must be included in the plan of care. | Yes, annual and 180-day update. | Yes, must be under 21 years of age. |
| Behavioral health services | No | No | No | No |
| Certified nurse midwife services | No | No | No | No |
| Chiropractic services | No | 20 manipulations per year; x- rays 2 per year | Yes, after limits are met | No |



Telehealth Coverage

List of covered codes is located on the Medicaid Provider landing page here

There is a Telehealth chapter in the General Provider manual and information about telehealth coverage in the Behavioral Health Manual as well

Administrative Policies+Billing Manuals+Codes Requiring Service Authorizations+Medicaid Coding Guidelines+McDc to HCPCS Look-Up Tool+Telehealth Covered Services-Please see the General Information for Providers Manual for the complete Telehealth Policy
Telehealth Covered Services ()





Autism

North Dakota Department of Human Services Medical Services Division Original Document Date: July 2017 Addendum/Revision Date: May 2018

North Dakota Medicaid Policy and Procedures for the Autism Applied Behavior Analysis Service

PURPOSE

To establish a process to assist North Dakota (ND) Medicaid staff in managing Autism Applied Behavior Analysis (ABA) service requests and documentation.

RATIONALE

- To aid in consistency and establish guidelines for the Autism ABA service request process.
- To document ND Medicaid criteria for the Autism ABA service.
- To provide consistency in processing the requests for Autism ABA service for children with an autism spectrum disorder.
- To establish ND Medicaid workflow and identify staff responsibilities.
- To respond to Autism ABA service-related requests in a timely manner.
- To provide documentation on ND Medicaid's decision-making process regarding Autism ABA service requests and approval.

FEDERAL CITATIONS

ABA services are regulated by the following:

42 CFR Chapter IV, Subchapter C - Medical Assistance Programs EPSDT North Dakota Administrative Code 75-02-02.

ABA SERVICE

Medicaid Autism ABA service is the assistance provided to a qualifying individual with an autism spectrum disorder (ASD) diagnosis. The service includes oversight - supporting comprehensive assessment, care plan development, referral, monitoring and follow-up, and skills training for qualifying individuals and their caregivers. Services can occur within the home, community, or a provider's facility.

Effective Date(s): July 2023 Supersedes Date(s): September 2017, June 1, 2018 Applied Behavioral Analysis (ABA) is a service covered under the Medicaid State Plan for students with an Autism Spectrum Disorder (ASD) diagnosis from their primary care provider or licensed medical care provider qualified to diagnose ASD.

Autism Services webpage

Home / Child and Family Services / Autism Services

Autism Services

Medicaid State Plan ASD Services

Applied Behavioral Analysis (ABA) Service policy and procedures [] (July 2023)

- Fact Sheet: Medicaid Autism Applied Behavioral Analysis Service 🔀 (Updated January 2019)
- N.D. Medicaid Autism Fee Schedule [2] (July 1, 2022)
- ABA Services Provided in the Schools (Posted March 2018)

Contact

Katherine Barchenger, Autism Services Coordinator North Dakota Health and Human Services Medical Services Division 600 E. Boulevard Ave., Dept. 325 Bismarck, ND 58505 Phone: (701) 328-4630 Toll-Free: (800) 755-2604 711 TTY Fax: (701) 328-1544 Email: dhsautism@nd.gov



Behavioral Health Rehabilitative Services

<u>Policy</u>

Assessments

Group/Individual Counseling

Skill Introduction/Improvement

Intensive In-Home for Children

Crisis intervention



Behavioral Health Rehabilitative Services

Screening, Triage, and Referral Leading to Assessment

Behavioral Assessment

Crisis Intervention

Nursing Assessment and Evaluation

Behavioral Health Counseling and Therapy

Individual or Group Counseling

Intensive In-home for Children

Skills Restoration

Skills Integration

Behavioral Intervention

Assessment for Alleged Abuse and/or Neglect and Recommended Plan of Care (formerly known as Forensic Interview)



Member eligibility

The following requirements must be met before behavioral health rehabilitative services can be provided through the Medicaid program: Member must be Medicaideligible

Service must be recommended by a practitioner of the healing arts (this means a prescribing professional)

• within the scope of their practice under state law, and applicable regulations

Member must need mental health or behavioral intervention services

provided by qualified practitioners



Member eligibility, cont'd

Member must have at least 1 of the following circumstances:

*You can contact the Customer Support Center for assistance from a Human Service Zone with the WHODAS 2.0. It can be done via telehealth.

> Email: <u>applyforhelp@nd.gov</u> Phone: 1.866.614.6005

Be at risk of entering or reentering a mental health facility or hospital and demonstrate a score of 25 or above based on the <u>WHODAS 2.0</u>*; and/or

Need substance use disorder treatment services; and/or

Have a mental health disorder and be from a household that is in crisis and at risk of major dysfunction that could lead to disruption of the current family makeup; **and/or**

Have a mental health disorder and be in family that has experienced dysfunction that has resulted in disruption of the family.

Dakota | Health & Human Services

Provider qualifications

Service must be recommended by a practitioner of the healing arts

This requirement is unique in that it allows for the leverage of a broader workforce to deliver the services.

Medicaid requirements - behavioral health rehabilitative services can be delivered by unlicensed practitioners so long as they are qualified to furnish services and their qualifications include a brief summary of

- Certification,
- Registration,
- Education,
- Training, or
- Experience; and
- Applicable supervisory requirements for unlicensed practitioners.

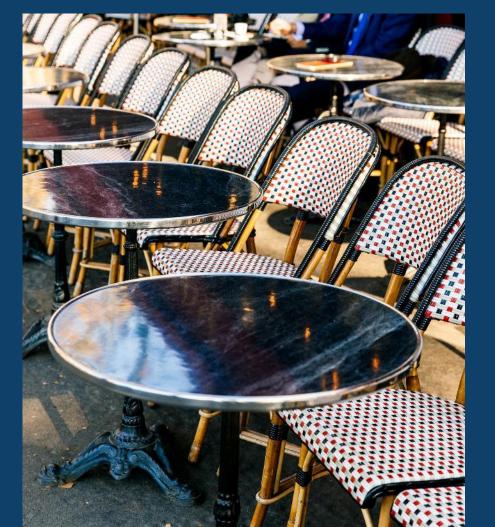


Qualified Providers

| Other Licensed Providers (OLPs) | Non-OLP Providers |
|---|--|
| Licensed Clinical Social Workers (LCSWs) | Licensed Baccalaureate Social Workers (LBSWs) |
| Licensed Professional Clinical Counselors (LPCCs) | Licensed Master Social Workers (LMSWs) |
| Licensed Professional Counselors (LPCs) | Licensed Exempt Psychologist |
| Licensed Marriage and Family Therapists (LMFTs) | Licensed Associate Professional Counselor (LAPC) |
| Licensed Addiction Counselors (LACs) | Registered Nurses (RN) |
| Psychologists (excluding school psychologists) | Behavioral Modification Specialists |
| | Mental Health Technicians |



Non-OLP Provider Table



| Provider Types | Licensure/ Certification Authority | Education/ Degree Required |
|--|---|---|
| Licensed Exempt Psychologist | Eligibility for licensure exemptions as determined by the ND Board of Psychologist Examiners | |
| Behavior Modification Specialist (BMS) | | Master's degree in psychology, social work, counseling, education, child development and family science, human services, or communication disorders. Or a bachelors' degree in one of the above fieldsand two years of work experience in the respective discipline. The work experience must be in a professional setting and supervised by a licensed practitioner in a related field. |
| Licensed Baccalaureate Social Worker (LBSW) | Licensure as a LBSW by the ND Board of Social Work Examiners. | |
| Licensed Master Social Worker (LMSW) | Licensure as a LMSW by the ND Board of Social Work Examiners. | |
| Registered Nurse (RN) | Licensure as a RN by the ND Board of Nursing. | |
| Licensed Associate Professional Counselor (LAPC) | Licensure as a LAPC by the ND Board of Counselor Examiners. | |
| Mental Health Technician (MHT) | Certification as a Mental Health Technician and supervised by a licensed practitioner within their scope of practice. | |



Provider limitations

OLP Providers

Non-OLP Providers*

- May only bill for covered services allowed within their scope of practice
- Are not required to enroll as behavioral health rehabilitative service providers
- Must enroll and submit appropriate attestation based on the provider type
- May only bill Medicaid for services indicated for their practitioner type on the behavioral health rehabilitative services table. (cannot bill under supervising practitioner's NPI)

*Practitioners who are governed by a state licensing board must follow the board's requirements for supervision.



Qualified Providers – Required Attestations

Behavioral Health Rehabilitative Service providers – LBSWs, LMSWs, Behavior Modification Specialists, Mental Health Technicians and RNs will need to complete the appropriate Attestations for their provider types. <u>https://www.hhs.nd.gov/healthcare/medicaid/provider/enrollment-information</u>

Individual Enrollment Information

These are required to provide Behavioral Health Rehabilitative Services.

Required Documents

- Fax or Email Coversheet 👌
- Individual Provider Form Packets 🛽
- Urgent Medicaid Expansion Prescriber D Fill out and attach for Medicaid expansion enrollment.
- Licensed Addiction Counselor (LAC) Packet 🚨 (1,925kb pdf)
- Licensed Associate Professional Counselor (LAPC) Packet 🛽 🖾 (1.951kb pdf)
- LAPC Attestation (for LAPC applications and affiliations)
- Licensed Baccalaureate Social Worker (LBSW) Packet 🖪 (1.946kb pdf)
- LBSW Attestation (for LBSW applications and affiliations)
- Licensed Master Social Worker Attestation [2] (for Individual Provider Form applications and affiliations)
- Behavior Modification Specialist Attestation [2] (for Individual Provider Form applications and affiliations)
- Mental Health Technician Attestation 👌 (for Individual Provider Form applications and affiliations)
- Physical Therapist Packet 🛽 (1.933kb pdf)
- Registered Nurse Packet (2.27mb pdf)
- Non-Emergent Medical Transportation Checklists (2,194kb pdf)
- Targeted Case Management Checklists and Attestations [] (2045kb pdf)
- 1915(i) Checklists and Attestations 🛽 (2.152kb pdf)



Enrollment Maintenance

https://www.hhs.nd.gov/healthcare/medicaid/provider/enrollment-information

Additional Information and Resources

Enrollment Maintenance

Fax or Email Coversheet 🖪

Instructions: How to Update Contact Information in MMIS Web Portal

Add Affiliation 3 (583kb pdf)

Sample Affiliation Form (121kb pdf)

Terminate Affiliation (no longer providing services) (562kb pdf)



| Service Name | Definition of Services | Billing Code |
|-----------------------|--|-----------------|
| Skills Restoration | Skills restoration is a time-limited service that assists an individual with restoring needed and desired skills such as daily living/independent living skills to improve the functional impairments affected by the individual's behavioral health diagnoses and symptoms to meet rehabilitation goals. Skills restoration is a systematic series of instructional activities, which include a mixture of education, confirmation, and demonstration of learned skills and capacity for observed learning over time to ensure lasting results that translate to the living environment. Skills restoration interventions used should be based on evidence-based practice. Skills restoration is considered an individual service and if provided in a group setting, must be billed with the appropriate modifiers. Services are limited to four hours per day and must be within each practitioner's scope of practice in accordance with licensure and certification. If additional services are medically necessary, the provider may request service authorization from the North Dakota Medicaid Program. | H2014* |
| Skills Integration | A service designed to support an individual in the community in their efforts to apply and integrate those life skills that have been learned in their therapy programs. The individual typically requires support for cueing/modeling of appropriate behavioral and life skills to maximize their skills and prevent need for higher levels of care. The service reduces disability and restores an individual to previous functional levels by assisting the individual in ongoing utilization and application of learned skills in normalized living situations. This strengthens the skill development that has occurred and promotes skill integration in various life roles. Services are limited to four hours per day and must be within each practitioner's scope of practice in accordance with licensure and certification. If additional services are medically necessary, the provider may request service authorization from the North Dakota Medicaid Program. Skills integration is considered an individual service and if provided in a group setting, must be billed with the appropriate modifiers. | H2017* |

Service Table

- Service name
- Description
- Code & Indicators
 - If service may be provided in an individual or group setting
 - If service can be delivered via telehealth



| Code | Service Name | OLPs - include LCSWs, LPCCs, LPCs, LMFTs, LACs, and psychologists | LBSW | LMSW | Licensed Exempt Psychologist | LAPC | RN | BMS | мнт |
|--|---|--|------|------|------------------------------------|------|----|-----|-----|
| H2014 * | Skills Restoration | OLPs may bill for covered Rehabilitative Services within their scope of practice. | x | x | | x | x | x | |
| H2017 | Skills Integration | OLPs may bill for covered Rehabilitative Services within their scope of practice. | x | x | | x | | x | x |
| H2019 | Behavioral Intervention | OLPs may bill for covered Rehabilitative Services within their scope of practice. | | | x | | | x | |
| 99499 (must append modifier 32) | Assessment fo Alleged Abuse and/or Neglect and Recommended Plan of Care (formerly know as Forensic Interview) | OLPs may bill for covered Rehabilitative Services within | x | x | | x | | | |
| * Service may be provided in individual or group setting. If group setting is provided, modifier UA must be appended to the line and the reimbursement will be 25% of the allowed amount. * Service may be delivered via telehealth. See the Telehealth chapter in the <u>ND</u> <u>Medicaid General</u> <u>Information for</u> <u>Providers Manual</u> for * Service may be | | | | | | | | | |

more info

Provider Table

- Service name
- Providers eligible to deliver the service indicated by
- Code & Indicators
 - If service may be provided in an individual or group setting
 - If service can be delivered via telehealth



Health Tracks Benefit (ages 0 to through age 20)

Help ensure families of Medicaid-eligible students know about the Health Tracks (EPSDT) benefit which offers early and periodic screening, treatment, and diagnostic services to get each child the health care they need when they need it.

Help ensure students get their annual screenings! Treatment referrals coming out of these screenings ensure kids get needed care and that any issues are identified sooner rather than later.

Health Tracks Information for Members or Families webpage



COVERAGE IS STYLISH

Your child may qualify for health, dental and vision coverage through North Dakota Medicaid, at no cost, and you may not know it.

Having coverage helps keep your child healthy and gives your family peace of mind if your child gets sick or injured.

Health Tracks is a benefit through North Dakota Medicaid that focuses on prevention, early detection and treatment for children and young adults through age 20.



To apply, visit www.hhs.nd.gov/apply-help or call 1.844.854.4825

To learn more about Health Tracks, including qualifying income guidelines, visit: www.hhs.nd.gov/health-tracks

Contact the Health Tracks team at 701-328-2014 or htmemberoutreach@nd.gov for family-related questions or htprovideroutreach@nd.gov for provider-related questions

Health Tracks/Well-Child Check

Behavioral health screenings
 Vision checks and glasses

Hearing checks and hearing aids

Growth and development checks

And other health services

Autism Applied Behavioral Analysis therapy

Physical, occupational and speech therapies

Dental exams, cleanings, braces, fluoride varnish

benefits may cover:

Well-child checks

Shots
Prescriptions

Did you know? – Health Tracks

ND Health Tracks Member Outreach will:

- Assist families in finding a provider
- Provide interpretation services so families can visit with a Health Tracks team member
 - Call (701) 328-2014 (then press 1) or email <u>HTmemberoutreach@nd.gov</u>

Families can contact the Customer Support Center for transportation assistance.

 Call (866) 614-6005 or email applyforhelp@nd.gov

Partnering to increase well-child screenings and school wellness



Connecting Kids to Coverage National Campaign

Back-to-School Toolkit

Back to school time is a great time to encourage families to get their children in for a well-child visit!

All children, Medicaid and non-Medicaid eligible, benefit from regular visits with a primary care provider.

Download and use the Connecting Kids to Coverage Back to School Toolkit (click image)

https://www.insurekidsnow.gov/initiatives/backschool-school-based-outreach/index.html





School Medicaid Checklist

- Visit ND Medicaid's Provider webpage for resources on <u>Enrollment</u>, <u>Education &</u> <u>Training</u>, <u>Guidelines & Policies</u>, and <u>School-Based Care</u>
- Review this presentation for other helpful resources
- Complete enrollment paperwork if your school is not currently billing Medicaid or reactivate your enrollment if you haven't billed for a while
 - If you are billing IEP and non-IEP services, ensure you have separate National Provider Identifiers and that you have a separate non-IEP enrollment with ND Medicaid
- Determine if your school will self-bill using the web portal/MMIS or use a billing agent
- If your school will be self-billing ND Medicaid claims, please see the <u>Billing and Claims</u> portion of our Education and Training website



Billing Checklist

- □ Verify the student is Medicaid-eligible on the date of service
- Verify that the rendering (provider delivering the service) provider is Medicaidenrolled (and affiliated, if applicable) on the date of service
- Ensure that the service is covered by ND Medicaid and identify whether it is an IEP or non-IEP service
 - Make sure to bill non-IEP services under the school's non-IEP enrollment so that the Medicaid Match does not apply
- □ If a claim is denied, double check the first two checkboxes
- □ If a claim is rejected, check for third-party insurance and bill if appropriate



| | Provider Enrollment | Provider Relations | Call Center |
|----------|---|--|---|
| Madicaid | Phone: 701-277-6999 | For questions about recipient eligibility, | For questions about member eligibility, |
| Medicaid | Fax: 701-433-5956 | payments, denials or general claims | payments, denials or general claims |
| | NDMedicaidenrollment@noridian.com | questions: | questions: |
| Contacts | | (800) 755-2604 or (701) 328-7098 | (701) 328-7098 |
| | Send written inquiries to: | | (877) 328-7098 |
| | Noridian Healthcare Solutions | Send written inquiries to: | or e-mail inquiries to: |
| | ATTN: ND Medicaid Provider Enrollment | Provider Relations | mmisinfo@nd.gov |
| | PO Box 6055 | Medical Services | |
| | Fargo, ND 58108-6055 | ND Dept. of Human Services | |
| | | 600 E Boulevard Ave Dept. 325 | |
| | | Bismarck ND 58505-0250 | |
| | Surveillance/Utilization Review | Third Party Liability | Prior Authorization Contacts |
| | | For questions about private insurance, | |
| | abuse: | Medicare, or other third-party liability: | Behavioral Health (701) 328-7068 (ph) |
| | (701) 328-4024 or (800) 755-2604 | (800) 755-2604 or (701) 328-2347 | (701) 328-1544 (fax) |
| | medicaidfraud@nd.gov | | (, 01, 010 10 11 (.a.) |
| | | Send written inquiries to: | 1915(i) Services nd1915i@nd.gov |
| | Send written inquiries to: | Third Party Liability Unit | 1919(1) 561 11669 <u></u> |
| | Fraud & Abuse | Medical Services | |
| | Surveillance/Utilization Review | ND Dept. of Human Services | |
| | Medical Services | 600 E Boulevard Ave-Dept 325 | |
| | ND Dept. of Human Services | Bismarck ND 58505-0250 | |
| | 600 E Boulevard Ave Dept. 325 | or e-mail inquiries to: | |
| | Bismarck, ND 58505-0250 | medicaidtpl@nd.gov | |
| | Client Eligibility | Health Tracks Member Outreach | |
| | Enrolled Providers can access eligibility information through | | |
| | the MMIS web portal at | Call (701) 328-2014 (then press 1) or | |
| | https://mmis.nd.gov/portals/wps/portal/EnterpriseHome | email HTmemberoutreach@nd.gov | |
| | To verify recipient eligibility call: | | |

(701) 328-2891 or (800) 428-4140

Stay Covered ND – how schools can help children stay covered!

https://www.hhs.nd.gov/human-services/medicaid/StayCoveredND





What you need to know about ND Medicaid

renewals

And how you can encourage members to take action!

Starting April 1, 2023, ND Medicaid may need to contact members to see if they still qualify for coverage.

What do ND Medicaid members need to know?

ND Medicaid is working to inform members about steps they need to take to stay covered, if they qualify. These include:







Ensure contac information is correct. Check the mail. Complete their renewo form (if they get one).

#StayCoveredND



Here's how you can help:

1. Share where and how to update their information.

- · Contact the Customer Support Center toll-free 866-614-6005, 711 (TTY) or email applyforhelp@nd.gov.
- 2. Offer assistance.
- · Help them update their contact information, read and understand the letter they may receive in the mail or submit the requested documentation online. (e.g. pay stubs, income tax returns, proof of disability, etc.).

3. Share resources.

Encourage conversations about renewals and/or share resources in your community.

If they no longer qualify for ND Medicaid and need help finding a plan on the federal Health Insurance Marketplace, have them contact ND Naviaators at ndcpd.org/NDNavigator or 1-800-233-1737.



School Toolkit

Social Media Posts

Post 1: English

If the children in your life have ND Medicaid coverage, make sure their family's contact information is correct so ND Medicaid can send a letter about their coverage. Learn more at hhs.nd.gov/StayCoveredND #StayCoveredND

Download graphic (English version)

Post 1: Somali

Haddii carruurtada ama kuwa aad kamusuultahay haystaan caymiska ND Medicaid, hubi in macluumaadka xiriirka qoysaskoodu ay saxanvihiin si ND Medicaid ay kuugu soo diri karto fariin ku saabsan caymiskooda. Si aad wax badan uga barato fadlan boogo halkan: hhs.nd.gov/StayCoveredND #StayCoveredND

Download graphic (Somali version)

School Flyer

Health coverage is critical for children to thrive in school and in life

If you care for a child enrolled in ND Medicaid, we may need to contact you to see if they still qualify for coverage. Here are THREE actions you need to take to prepare

- Make sure your contact information is correct.
- Check your mail
- · Complete your renewal form (if you get one).

To update your contact information or for questions, contact the Customer Support Center:

- Toll-free: 866-614-6005, 711 (TTY)
- Email: applyforhelp@nd.gov=

Learn more or visit hhs.nd.gov/StavCoveredND #StavCoveredND

Download School Flyer PDF (English version) Download School Flyer PDFI2 (Somali version) Download School Flyer PDFL (Spanish version)

Drop-in Articles

These drop-in articles can be shared by schools districts on websites or in newsletters

Article 1

TITLE: Update your contact information with ND Medicaid

BYLINE: North Dakota Health and Human Services

BODY: Having health orverage is important for children to thrive at school and in life. Studies have shown that students with health coverage are less likely to miss school due to illness and are better prepared to learn.

If you and/or your child(ren) are enrolled in ND Medicaid and you have recently moved or your contact information has changed, let us know!



Health & Human Services

Be Legendor

School Behavioral Health Grant time!

https://www.hhs.nd.gov/education/grant-funding

Application period NOW OPEN for eligible schools who have billed ND Medicaid!

Questions? Contact Kayla Stastny kastastny@nd.gov

Resources

ND Medicaid Policies webpage.

ND Medicaid Reimbursement Fee Schedules https://www.hhs.nd.gov/healthcare/medic aid/provider/fee-schedules





Make sure you are signed up for quarterly Medicaid Provider newsletters. Signing up is easy.

Go to the Provider website



https://www.hhs.nd.gov/healthcare/medicaid/provider

Enter your email address

Sign Up for our Medicaid Newsletter

To sign up for updates or to access your subscriber preferences, please enter your contact information below.

* Email Address

Submit

Click Submit and follow directions to set up and choose your subscription options.



Stay in the loop!



Health & Human Services

Be Legendary.



Contact Mandy Dendy <u>mrdendy@nd.gov</u> Coverage Policy Director – Medical Services



Health & Human Services

Final Webinar in this Series: 1915(i) Services and Supports Register here



9/28/2023 at10:00am CST Presented by <u>Monica Haugen</u>