The End of Medicaid Continuous Enrollment – What This Means for North Dakota
Agenda

• Consolidated Appropriations Act (CAA) of 2023
• North Dakota’s Unwinding Plans
• Eligibility Redesign
• Communication with Members
• When a Member Loses Coverage
The Medicaid continuous enrollment requirement ends on March 30, 2023. The end of Medicaid continuous enrollment is no longer tied to end date of public health emergency (PHE).

The enhanced Federal Medical Assistance Percentage (FMAP) is phased out throughout 2023.

In order to obtain the enhanced FMAP, Medicaid agencies must comply with all requirements of the CAA.
Medicaid Continuous Enrollment Unwinding

Option C: State begins 12-month unwinding period in April 2023 (the month after the month in which the continuous enrollment requirement ends)

Month 1: Apr. 2023
Begin initiating unwinding-related renewals

Month 12: Mar. 2024
Last month to initiate unwinding-related renewals

Month 14: May 2024
Last month to complete all unwinding-related renewals
Health and Human Services and Human Service Zones have worked together to redesign the delivery of eligibility determination that supports Economic Assistance and Medicaid coverage.

**GOALS OF REDESIGN:**

- Level the workload so each worker has the capacity to handle the volume and the complexity.
- Process applications in a timely manner.
- Simplify the process to serve customers efficiently.
- Decrease errors and issue all the benefits a family is eligible to receive at the right time.
Local Support
Local offices will remain open for in-person support.

Customer Support Center
One phone number to speak to an expert in eligibility services.

Centralized Mail Unit
One mail and one email address for document submission.

Self-Service Portal Upgrade
Work has been done on the SSP to make it more user and mobile friendly.

Four Regions – Each Working as One Team
Human Service Zones in each region will work together as one team.
Eligibility Redesign

Enhanced Self-Service Portal

Allows individuals to easily apply online, update their information and view notices at www.applyforhelp.nd.gov

Partner agencies can help people apply. See www.hhs.nd.gov/applyforhelp/ea-partners
If you no longer qualify for ND Medicaid, you likely qualify for low-cost coverage through the federal Health Insurance Marketplace. Learn more at hhs.nd.gov/StayCoveredND or by contacting our customer support center at 1.866.614.6005.
How You Can Help!

• You can help your patients, clients, friends, and family

• Encourage members to update their contact information

• Print and post campaign materials

www.hhs.nd.gov/StayCoveredND
New Campaign Materials Available

Videos
Print materials
Social media copy and graphics

www.hhs.nd.gov/StayCoveredND
When a Member Loses Coverage

• Many members would qualify for a low-cost Health Insurance Marketplace plan at [www.healthcare.gov](http://www.healthcare.gov).
• Communication to members through notices and outreach campaign
• Information to insurance agents in the state who sell health insurance plans