Training Guide Medicaid Provider Enrollment N.D. Department of Human Services

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Medicaid Provider Enrollment

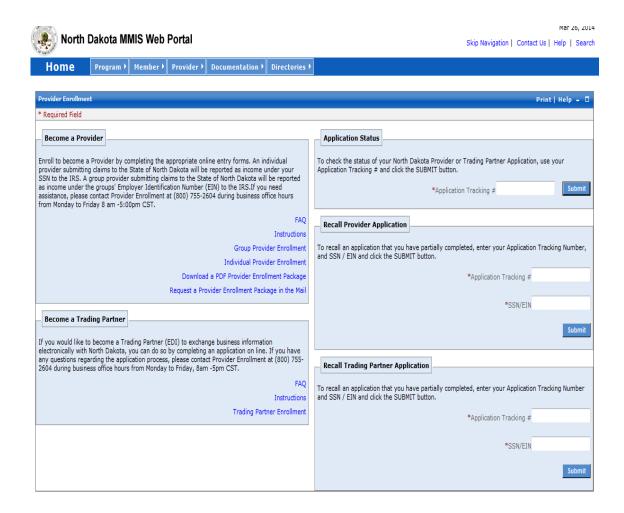
Group Provider Enrollment

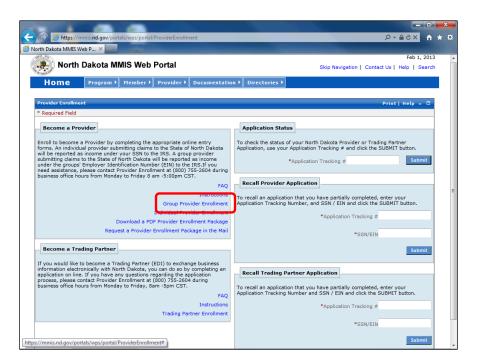
Group Provider Introduction

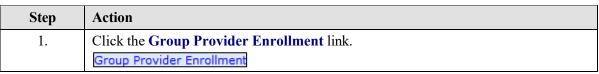
Procedure

Access ND MMIS Web Portal:

https://mmis.nd.gov/portals/wps/portal/ProviderEnrollment









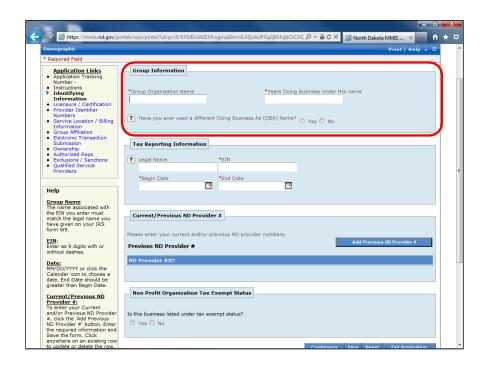
Step	Action
2.	It is <u>very important</u> to read all on-screen instructions and notes.
Step	Action
3.	Click the Continue button. Continue>>



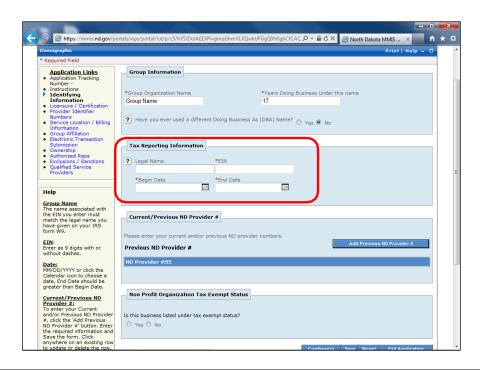
Step	Action
4.	Click the Accept button. This will take you to the first section of the Enrollment Application. Accept
Step	Action
5.	The next section will take you through how to complete the Identifying Information page. End of Procedure.

Identifying Information - Group

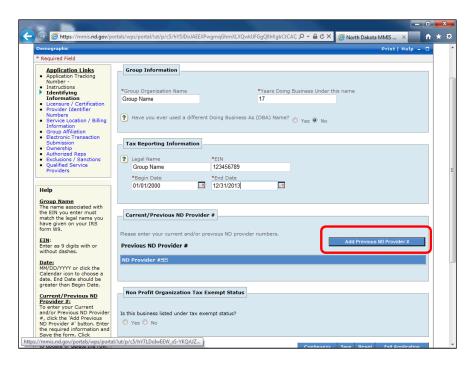
Procedure



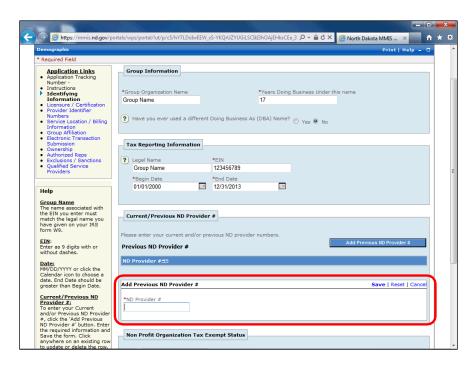
Step	Action
1.	Enter the enrolling group's provider name into the Group Organization Name field.
Step	Action
2.	Enter number of years into the Years Doing Business Under this name field.
Step	Action
3.	Click the Yes or No option to the question 'Have you ever used a different Doing Business As Name'.



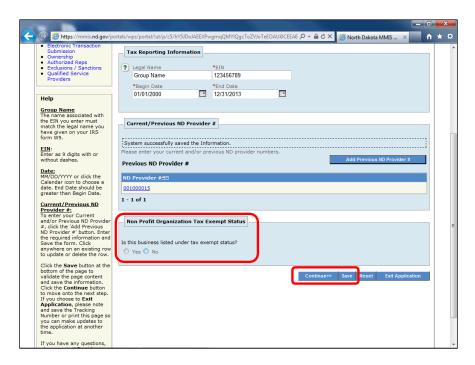
Step	Action
4.	Enter the desired information into the Legal Name field. Name must match the group's W-9 as reported to the IRS.
Step	Action
5.	Enter the group's Employer Identification Number into the EIN field.
Step	Action
6.	Enter the desired information into the Begin Date field. Enter the date the EIN was registered.
Step	Action
7.	Enter the desired information into the End Date field. Enter 12/31/9999.



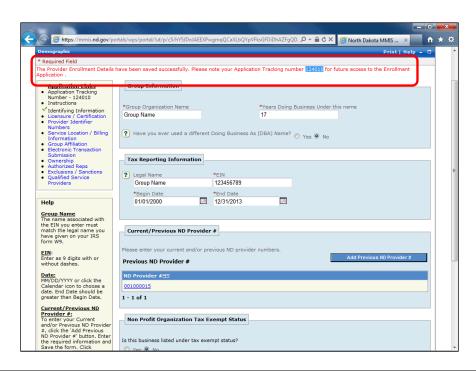
Step	Action
8.	By selecting any <u>"ADD"</u> options, this will open additional fields that will need to be filled in.
Step	Action
9.	Click the Add Previous ND Provider # button.
	Add Previous ND Provider #



Step	Action
10.	Previous ND Provider ID # field set is now displayed.
Step	Action
11.	Enter the enrolling group's Medicaid provider number into the ND Provider # field. *This is your ND Medicaid group number and must be the one associated with the specific location and provider type of the provider being enrolled. Enter only one Medicaid number in this field. If the group has more than one Medicaid number, then a separate application for each provider number is required.
Step	Action
12.	It is very important to always click Save within each additional information window pane.
Step	Action
13.	Click the Save link. Save



Step	Action
14.	Click the Yes or No option for Tax Exempt Status.
Step	Action
15.	It is also Very Important to click SAVE after completing each section.
Step	Action
16.	Click the Save button. Save

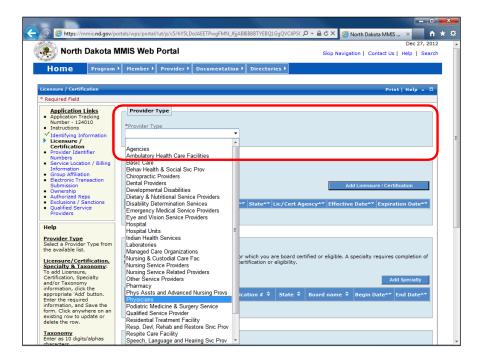


Step	Action
17.	Take note of your Application Tracking Number (ATN) after saving. This ATN will be required on all documentation submitted and/or inquiries to the Department.
Step	Action
18.	Click the Continue button.
	Continue>>
Step	Action
19.	Clicking the continue button will take you to the next section of the application.
Step	Action
20.	The next section will take you through how to complete the Licensure / Certification
	page.
	End of Procedure.

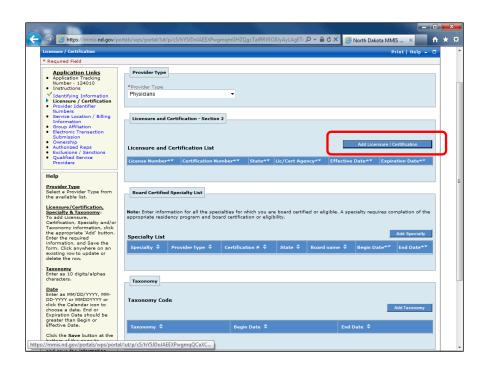
Licensure/Certification - Group

Procedure

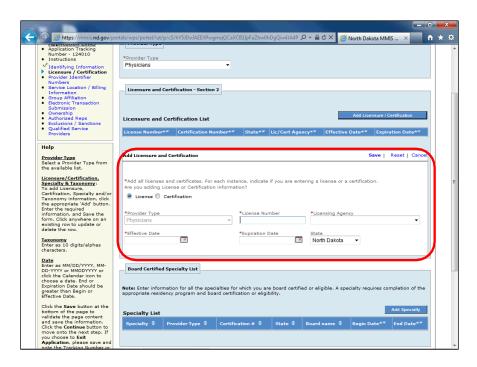
Provider Type: Reference this link for a list of acceptable provider type, specialty, and taxonomy codes. https://www.hhs.nd.gov/sites/www/files/documents/DHS%20Legacy/mmis-group-provider-code-taxonomy.pdf



Step	Action
1.	Click the Provider Type drop down and select the appropriate list item.
	Required.

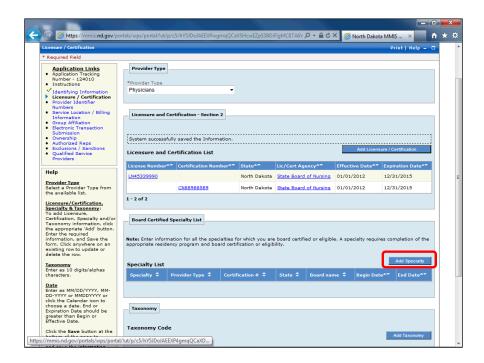


Step	Action
2.	Click the Add Licensure / Certification button.
	Add Licensure / Certification
	*List all license and certifications in this section.

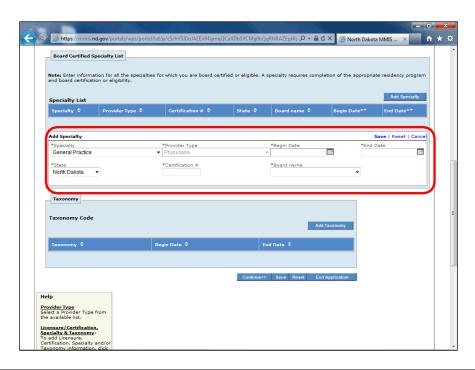


Step	Action
3.	Click the License or Certification option. <u>License</u> is required. Groups/facilities that do not hold licensure must enter a license for one of the affiliated individual providers.
Step	Action
4.	Enter the desired information into the License Number field. If the license has not been assigned a number, enter '00000'.
Step	Action
5.	Click the Appropriate Licensing Agency list item.
Step	Action
6.	Enter the desired information into the Effective Date field.
Step	Action
7.	Enter the desired information into the Expiration Date field.
Step	Action
8.	Click the Save button. Save
Step	Action
9.	Repeat steps 2 - 8 to add additional Licensure / Certifications.

Specialty: Reference this link for a list of acceptable provider type, specialty, and taxonomy codes. https://www.hhs.nd.gov/sites/www/files/documents/DHS% 20Legacy/mmis-group-provider-code-taxonomy.pdf

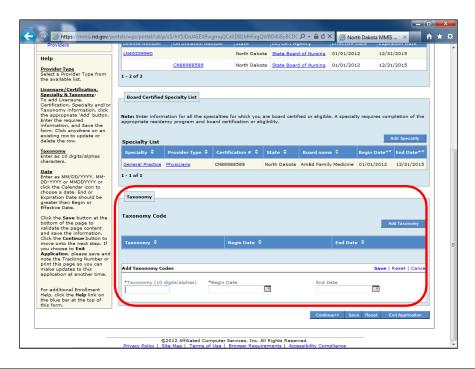


Step	Action
10.	Click the Add Specialty button. Add Specialty *A specialty type is required for all enrollments



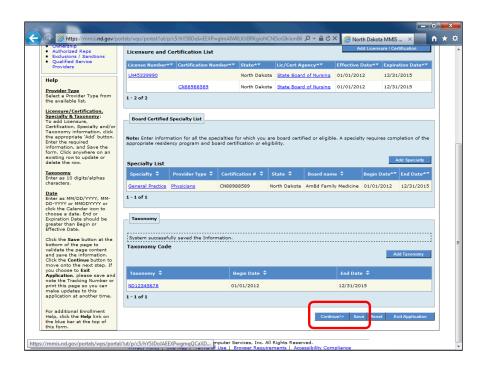
Step	Action
11.	Click the Appropriate Specialty list item.
Step	Action
12.	Enter the desired information into the Begin Date field.
Step	Action
13.	Enter the desired information into the End Date field. Enter 12/31/9999.
Step	Action
14.	Enter the desired information into the Certification # field. If the certification was not assigned a number, enter '00000'.
Step	Action
15.	Click the Appropriate Board Name list item.
Step	Action
16.	Click the Save link.
	ave

Taxonomy: Reference this link for a list of acceptable provider type, specialty, and taxonomy codes. https://www.hhs.nd.gov/sites/www/files/documents/DHS%
20Legacy/mmis-group-provider-code-taxonomy.pdf



Step	Action
17.	Click the Add Taxonomy button. Add Taxonomy *A Taxonomy code is required for all providers except Atypical providers (QSP's, Transportation, and Developmental Disabilities).
Step	Action
18.	Enter the desired information into the Taxonomy (10 digits/alphas) field.
Step	Action
19.	Enter the desired information into the Begin Date field. Enter 10/01/2013.
Step	Action
20.	Enter the desired information into the End Date field. Enter 12/31/9999.

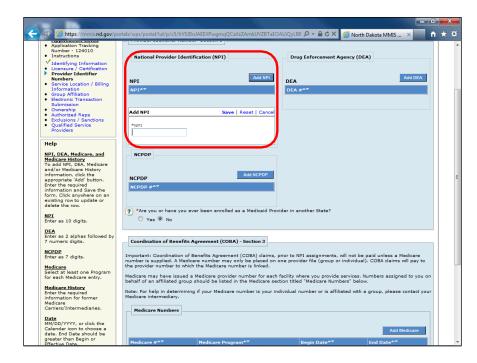
Step	Action
21.	Click the Save link.
	ave



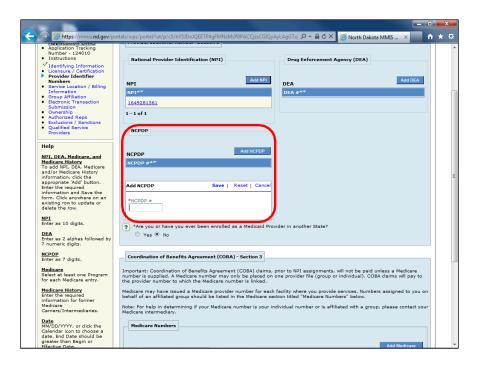
Step	Action
22.	Click the Save button.
Step	Action
23.	Click the Continue button.
Step	Action
24.	The next section will take you through how to complete the Provider Identifier Numbers page. End of Procedure.

Provider Identifier Numbers - Group

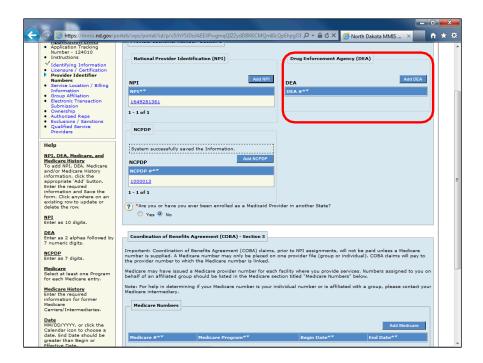
Procedure



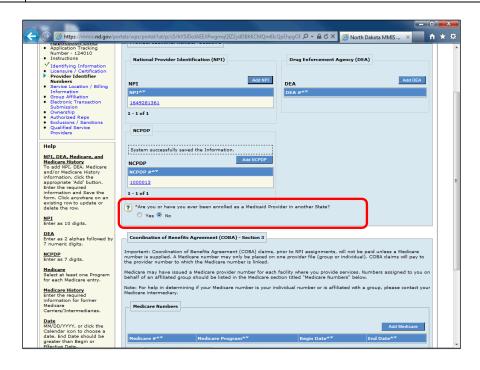
Step	Action
1.	Click the Add NPI button.
	Add NPI
	*Required for all providers except Atypical (QSP, Transportation,
	Lodging, and Meals) providers.
Step	Action
2.	Enter the enrolling group's NPI information into the NPI field. Enter only one NPI. If the group has more than one NPI, then a separate application for each NPI is necessary.
Step	Action
3.	Click the Save link.
	Save



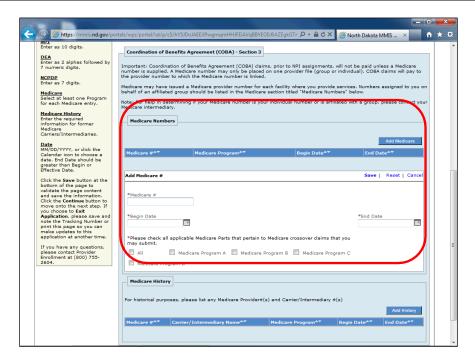
Step	Action
4.	Click the Add NCPDP button. NCPDP pertains to pharmacy providers only. If this does not apply, skip this section. Add NCPDP
Step	Action
5.	Enter the desired information into the NCPDP # field.
Step	Action
6.	Click the Save button.
	Save



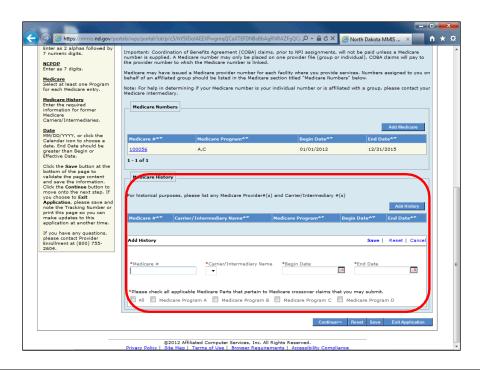
7. Click the Add DEA button (if applicable). DEA is required for all groups that have been issued a DEA. Enrolling groups that do not hold licensure must submit the DEA of one of the individual affiliates.



Step	Action
8.	Click the Yes or No option for ever being enrolled in Medicaid in another state. If Yes , select the appropriate State.



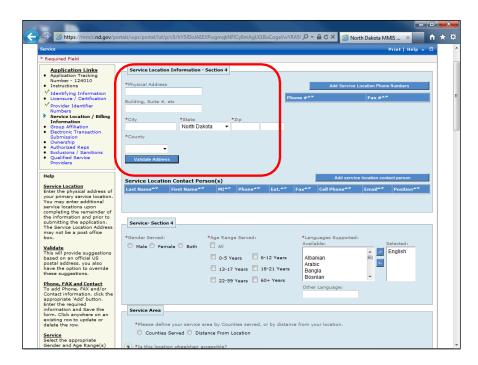
Step	Action
9.	Click the Add Medicare button. Add Medicare
Step	Action
10.	Enter the group's Medicare information into the Medicare # field.
Step	Action
11.	Enter the desired information into the Begin Date field.
Step	Action
12.	Enter the desired information into the End Date field. Enter 12/31/9999.
Step	Action
13.	Click the appropriate Medicare Programs.
Step	Action
14.	Click the Save button.



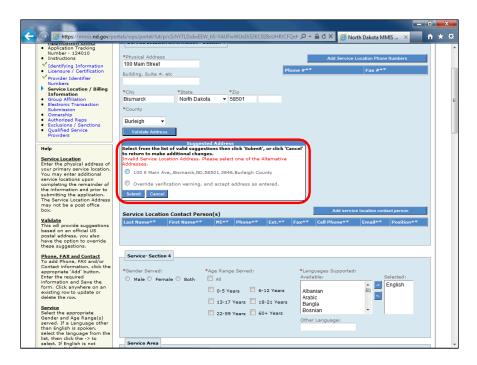
Step	Action
15.	Click the Add History button. Complete this section if the group had a Medicare number in the past that is no longer in use. This section is for informational purposes only. Add History
Step	Action
16.	Enter Medicare History information.
Step	Action
17.	Click the Save button.
Step	Action
18.	Click the Continue button. Continue>>>
Step	Action
19.	The next section will take you through how to complete the Service Location / Billing Information page. End of Procedure.

Service Location / Billing Information - Group

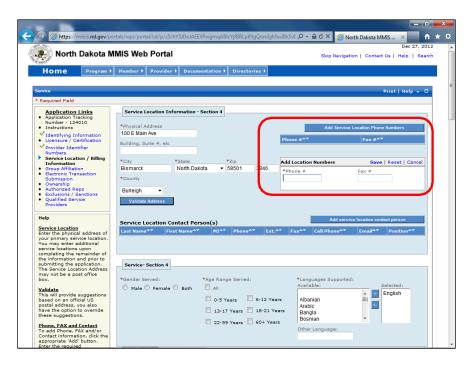
Procedure



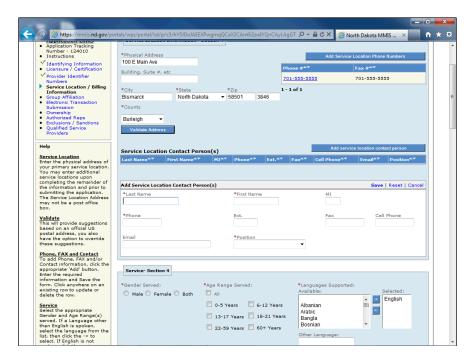
Step	Action
1.	Enter the desired information into the Physical Address field. PO Boxes are not accepted.
Step	Action
2.	Enter the desired information into the City field.
Step	Action
3.	Enter the desired information into the Zip field.
Step	Action
4.	Click the County list and select the appropriate County.
Step	Action
5.	Click the Validate Address button.
	Validate Address



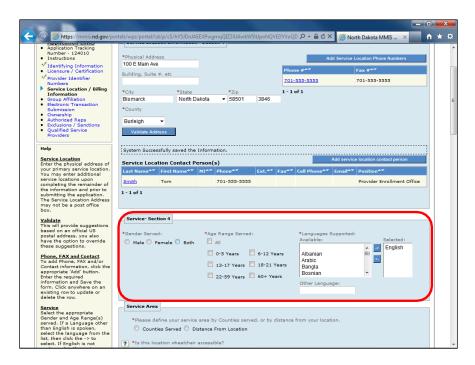
Step	Action
6.	Click the appropriate address option.
Step	Action
7.	Click the Submit button.



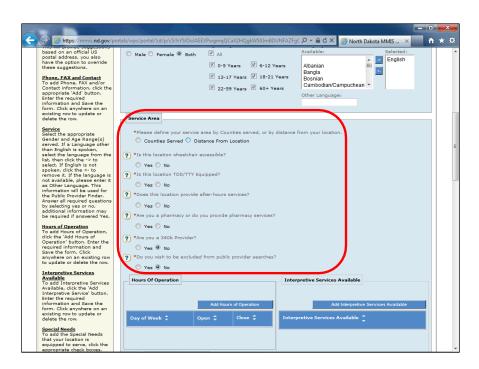
Step	Action
8.	Click the Add Service Location Phone Numbers button.
	Add Service Location Phone Numbers
Step	Action
9.	Enter the desired information into the Phone # field.
Step	Action
10.	Enter the desired information into the Fax # field.
Step	Action
11.	Click the Save link.
	Save



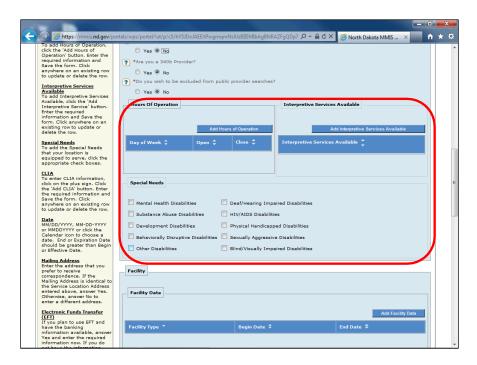
Step	Action
12.	Click the Add service location contact person button. Contact person and email address are required.
	Add service location contact person
Step	Action
13.	Enter the desired information into the Last Name field.
Step	Action
14.	Enter the desired information into the First Name field.
Step	Action
15.	Enter the desired information into the Phone field.
Step	Action
16.	Click the Appropriate Position list item.
Step	Action
17.	Click the Save link.
	Save



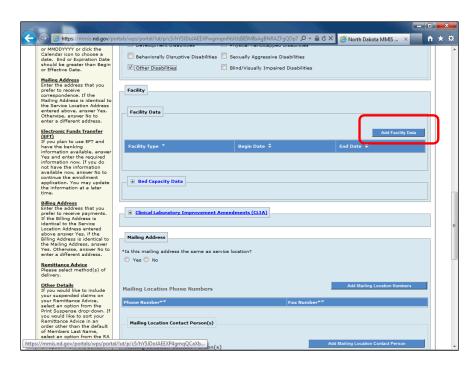
Step	Action
18.	Click the Appropriate Gender Served option.
Step	Action
19.	Click the Appropriate Age Range Served option.
Step	Action
20.	Click the Appropriate Languages list item.



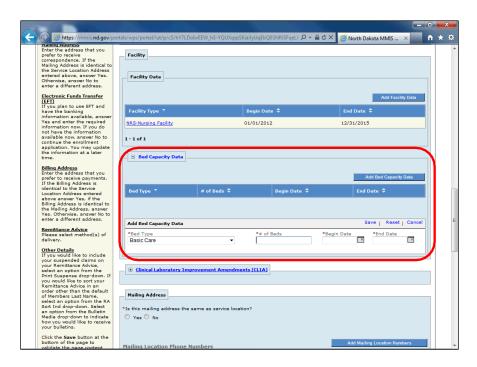
Step	Action
21.	Click the Counties Served or Distance From Location option.
Step	Action
22.	Click the Appropriate Counties or Distance From list item.
Step	Action
23.	Click the Yes or No option for questions 1 - 6. Note: The question that references 340b providers applies to pharmacy providers only. If it does not pertain to this enrollment, select the 'No' radio button.



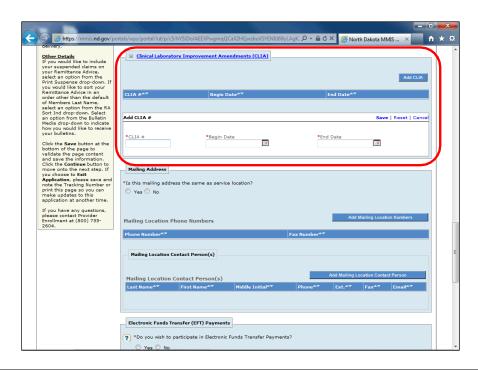
Step	Action
24.	Special Needs section is optional . This is for informational purposes only.
25.	Hours of Operation and Interpretive Services are optional . This is for informational purposes only.



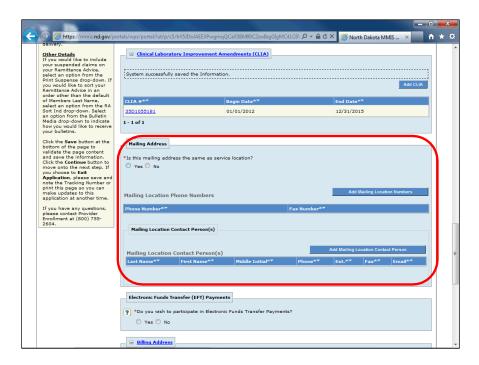
Step	Action
26.	Click the Add Facility Data button. Applicable to institutional enrolling entities. Add Facility Data
Step	Action
27.	Click the Appropriate Facility list item.
Step	Action
28.	Enter the desired information into the Begin Date field.
Step	Action
29.	Enter the desired information into the End Date field. Enter 12/31/9999.
Step	Action
30.	Click the Save link.
	Save



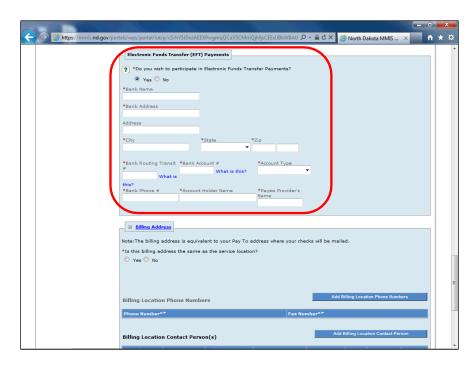
Step	Action
31.	Click the Bed Capacity Data link. Applicable to institutional enrolling entities.
	Bed Capacity Data
Step	Action
32.	Click the Add Bed Capacity Data button.
	Add Bed Capacity Data
Step	Action
33.	Click the Appropriate Bed Type list item.
Step	Action
34.	Enter the desired information into the # of Beds field.
Step	Action
35.	Enter the desired information into the Begin Date field.
Step	Action
36.	Enter the desired information into the End Date field. Enter 12/31/9999.
Step	Action
37.	Click the Save button.
	Save



Step	Action
38.	Click the Clinical Laboratory Improvement Amendments (CLIA) link. Required for all enrolling entities that have an onsite laboratory.
Step	Action
39.	Click the Add CLIA button. Add CLIA
Step	Action
40.	Enter the CLIA certification number into the CLIA # field.
Step	Action
41.	Enter the begin date of the current certificate into the Begin Date field.
Step	Action
42.	Enter the expiration date of the current certificate into the End Date field.
Step	Action
43.	Click the Save link.
	Save

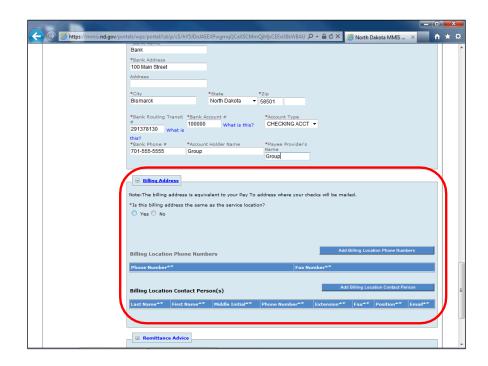


Step	Action
44.	Click the Yes or No Mailing Address option. If No, Enter Mailing Address information.
45.	Contact person and email address is required.

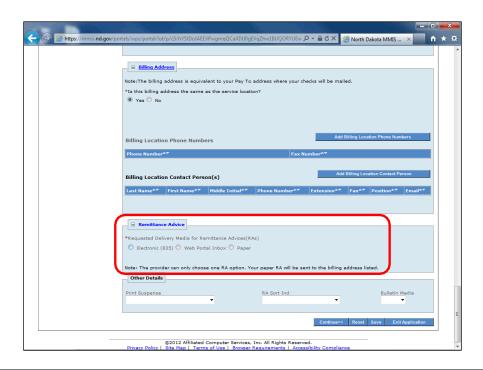


Step	Action
46.	Click the Yes or No EFT option. If Yes, complete the Bank Information.
Step	Action
47.	Enter the desired information into the Bank Name field.
Step	Action
48.	Enter the desired information into the Bank Address field.
Step	Action
49.	Enter the desired information into the City field.
Step	Action
50.	Click the Appropriate State list item.
Step	Action
51.	Enter the desired information into the Zip field.
Step	Action
52.	Enter the desired information into the Bank Routing Transit # field.
Step	Action
53.	Enter the desired information into the Bank Account # field.
Step	Action
54.	Click the Appropriate Account Type list item.

Step	Action
55.	Enter the desired information into the Bank Phone # field.
Step	Action
56.	Enter the desired information into the Account Holder Name field.
Step	Action
57.	Enter the desired information into the Payee Provider's Name field.

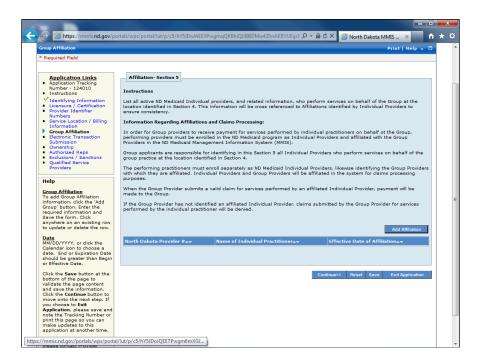


Step	Action
58.	Click the Yes or No Billing Address option.
	If No, complete Billing Address fields.
Step	Action
59.	Contact person and email address are required.

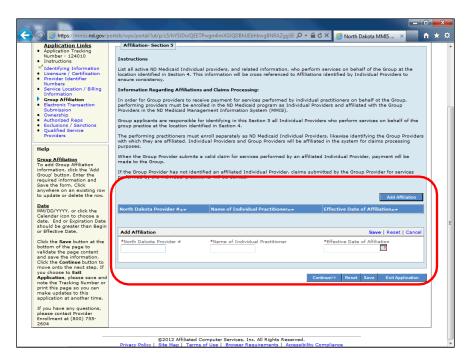


Step	Action
60.	Click the Appropriate RA option. • Electronic 835 – Receive a HIPAA X12 transaction • Web Portal Inbox – Receive in the ND MMIS inbox • Paper – Mailed to the billing address listed in the enrollment application
Step	Action
61.	Click the Save button.
Step	Action
62.	Click the Continue button. Continue>>
Step	Action
63.	The next section will take you through how to complete the Group Affiliation page End of Procedure.

Group Affiliation - Group



Step	Action
1.	Affiliate all active individual providers who perform services on behalf of this
	group. *Use the current individual ND Medicaid number as the provider number. *Multiple Individual Providers can be added.

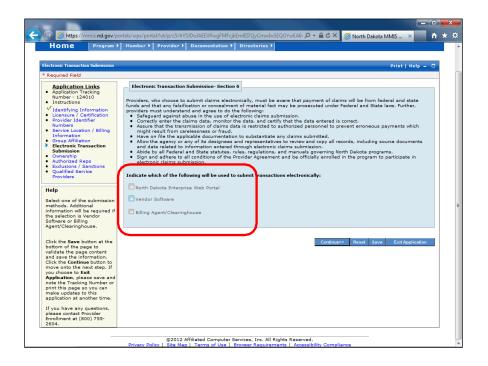


Step	Action
2.	Click the Add Affiliation button. Add Affiliation
Step	Action
3.	Enter the desired information into the North Dakota Provider # field. Enter the individual's current ND Medicaid provider number. This number is seven digits long.
Step	Action
4.	Enter the desired information into the Name of Individual Practitioner field.
Step	Action
5.	Enter the desired information into the Effective Date of Affiliation field. Enter the effective date of the individual's affiliation to the group.
Step	Action
6.	Click the Save link.
	Save
Step	Action
7.	Repeat steps 2 – 6 until all Individual Practitioners are added.
Step	Action
8.	Click the Save button.

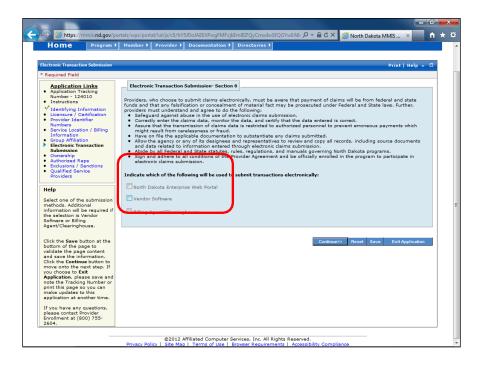
Step	Action
9.	Click the Continue button.
	Continue>>

Step	Action
10.	The next section will take you through how to complete the Electronic Transaction
	Submission page. End of Procedure.

Electronic Transaction Submission - Group

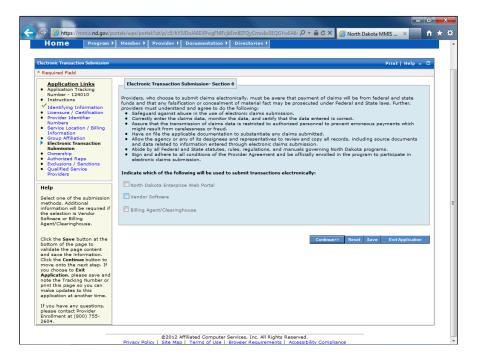


Step	Action
1.	In this section, you will need to choose 1 of 3 options to submit electronic
	transactions.
	ND MMIS Web Portal – for those that will be entering Medicaid claims
	directly into the ND MMIS web portal. Pharmacy providers should
	always select this option.
	• Vendor Software – for those that have their own software that creates a
	batch file and are sent directly to the State to process. PC ACE, for
	example, would be considered vendor software. A provider selecting this
	option would be acting as their own Trading Partner.
	Billing Agent/Clearinghouse – for those that use a third party to submit
	their claims on behalf of the group. The third party is the Trading Partner.

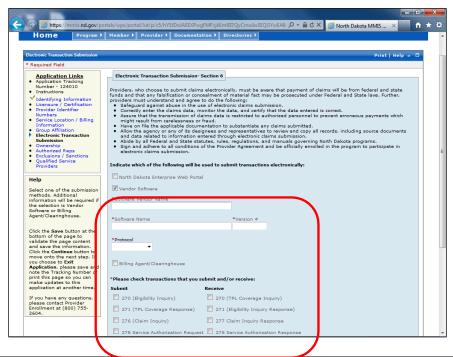


Step	Action
2.	If using ND MMIS Web Portal, claims can be entered directly into the ND MMIS Web Portal.
Step	Action
3.	If submission is through a Vendor Software (X12 Transaction), the Group will be acting as their own Trading Partner.

Step	Action
4.	If submission is through a Billing Agent/Clearinghouse, the Agent/Clearinghouse will have to enroll as a trading partner through ND MMIS. Those trading partners are required to enroll and identify your group in their affiliations. Trading Partners were notified of this requirement in a separate communication. Note: If you use more than one billing agent/clearinghouse, only one can be entered. Once the State is closer to full implementation of the system and you receive your new provider information from the Department, you will need to work with the Department's trading partner enrollment specialist to have the additional billing agents/clearinghouses added.



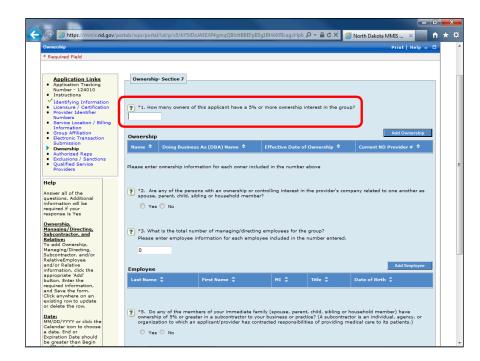
Step	Action
5.	For the purpose of this training, we will select Vendor Software.
Step	Action
6.	Click the Vendor Software option.



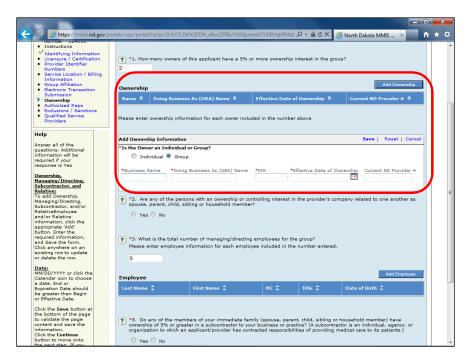
Step	Action
7.	Enter the desired information into the Software Vendor Name field.
Step	Action
8.	Enter the desired information into the Software Name field.
Step	Action
9.	Enter the desired information into the Version # field.
Step	Action
10.	Click the Protocol list item and select the appropriate list item. If none of the options apply to this enrollment, choose any option. This does not affect enrollment and is informational only.

Step	Action
11.	Click the Appropriate Submit and Receive options. Submit options: 270 – Contacting the health insurer about the eligibility and benefits of a patient. 271 – N/A 276 – Contacting the health insurer about the status of a claim. 278 – Sending or receiving referrals or authorizations. 835 – N/A 873D – Submitting dental claims to the health insurer. 873I – Submitting Institutional claims to the health insurer. 837P – Submitting Professional claims to the health insurer. Receive options: 270 – N/A 271 – Receiving information from the health insurer about the eligibility and benefits of a patient. 277 – Receiving information about the status of a claim from the health insurer. 278 – Sending or receiving referrals or authorizations. 820 – N/A 834 – N/A 835 – Receiving payment and/or remittance information from the health insurer for claims. 837I – N/A 837P – N/A
Step	Action
12.	Click the Save button.
Step	Action
13.	Click the Continue button. Continue>>
Step	Action
14.	The next section will take you through how to complete the Ownership page. End of Procedure.

Ownership - Group



Step	Action
1.	Enter the desired information into the Owner field. This section is <u>required for all</u> <u>enrolling entities</u> <u>except</u> non-profit organizations and non-corporation government owned entities.

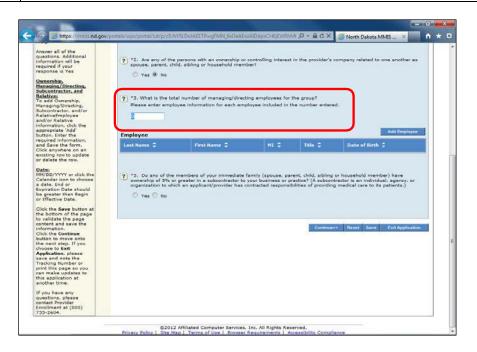


Step	Action
2.	Click the Add Ownership button.
	Add Ownership
Step	Action
3.	Click the Individual or Group option.
Step	Action
4.	Enter the desired information into the Business Name field.
Step	Action
5.	Enter the desired information into the Doing Business As (DBA) Name field.
Step	Action
6.	Enter the desired information into the EIN field.
Step	Action
7.	Enter the desired information into the Effective Date of Ownership field.
Step	Action
8.	Enter the desired information into the Current ND Provider # field.
Step	Action
9.	Click the Save button.
	Save
Step	Action
10.	Repeat steps 2 - 9 until all owners that have at least 5% ownership are added. The number in question 1 above should match how many are added.

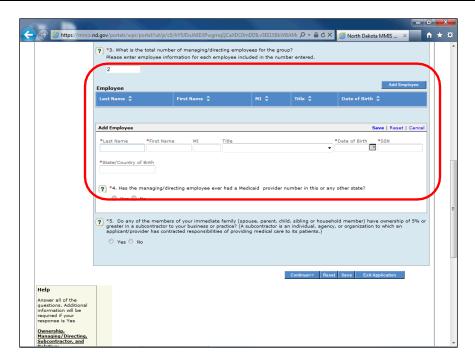


Step Action

11. Click the Yes or No option on question # 2.

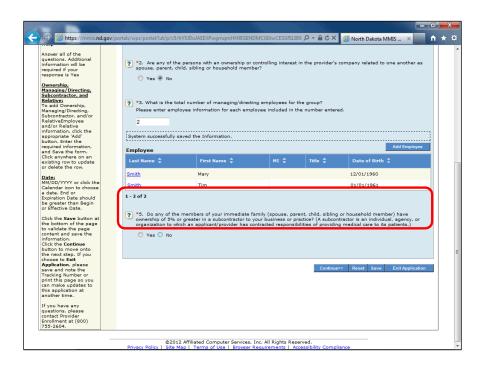


Step	Action
12.	Enter the desired information into the Number of Managing/Directing employee's field. This section is required for all enrolling entities. This section must
	include the signer of the W9, signer(s) of all State forms, all managing employees, and all board members.



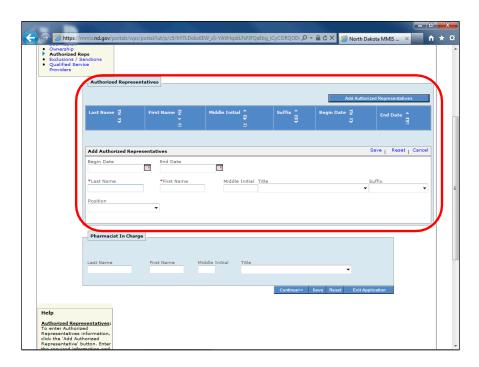
Step	Action
13.	Click the Add Employee button.
	Add Employee
Step	Action
14.	Enter the desired information into the Last Name field.
Step	Action
15.	Enter the desired information into the First Name field.
Step	Action
16.	Enter the desired information into the Date of Birth field.
Step	Action
17.	Enter the desired information into the SSN field.
Step	Action
18.	Enter the desired information into the State/Country of Birth field.
Step	Action
19.	Click the Yes or No option on question 4.

Step	Action
20.	Click the Save link.
	Save
Step	Action
21.	Repeat steps 13 - 20 for each Managing/Directing employee.

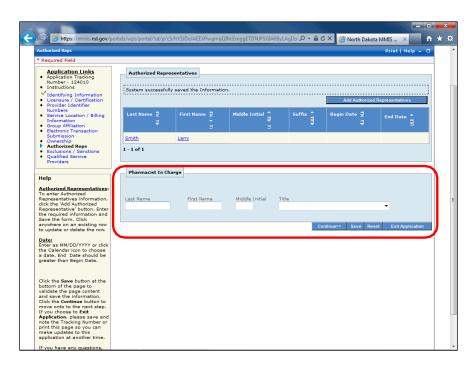


Step	Action
22.	Click the Yes or No option on question 5.
Step	Action
23.	Click the Save button.
Step	Action
24.	Click the Continue button. Continue>>
Step	Action
25.	The next section will take you through how to complete the Authorized Reps page. End of Procedure.

Authorized Reps - Group

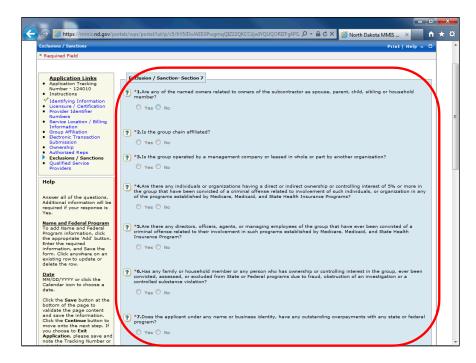


Step	Action
1.	Click the Add Authorized Representatives button. Required. The Authorized Representative is an individual who can act/speak on behalf of the enrolling entity. This individual is the signer of State Form Number (SFN) 1168. Add Authorized Representatives
Step	Action
2.	Enter the desired information into the Last Name field.
Step	Action
3.	Enter the desired information into the First Name field.
Step	Action
4.	Click the Appropriate Position list item.
Step	Action
5.	Click the Save button.



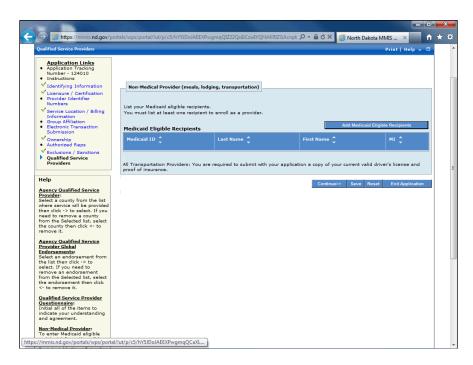
Step	Action
6.	Enter Pharmacist in Charge if applicable. Required for all pharmacy providers.
Step	Action
7.	Click the Save button.
Step	Action
8.	Click the Continue button. Continue>>>
Step	Action
9.	The next section will take you through how to complete the Exclusions / Sanctions page. End of Procedure.

Exclusions / Sanctions - Group

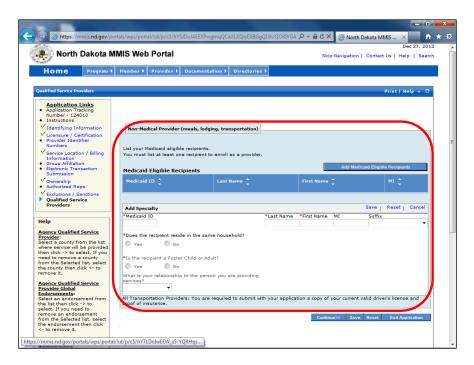


Step	Action
1.	In this section, if Yes is answered for any question, more information will be required.
Step	Action
2.	Click the Yes or No option on questions 1 - 20. If Yes, complete the additional information.
Step	Action
3.	Click the Save button.
Step	Action
4.	Click the Continue button. Continue>>
Step	Action
5.	The next section will take you through how to complete the Qualified Service Providers page. End of Procedure.

Qualified Service Providers - Group

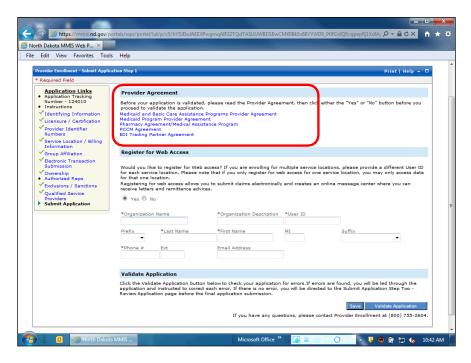


Step	Action
1.	If not enrolling as a Non-Medical Provider, this section can be skipped. If you did not select Qualified Service Provider as a Provider Type or one of the following Specialties:
	1) Lodging 2) Provide Meals 3) Private Vehicle 4) QSP This Section can be skipped.

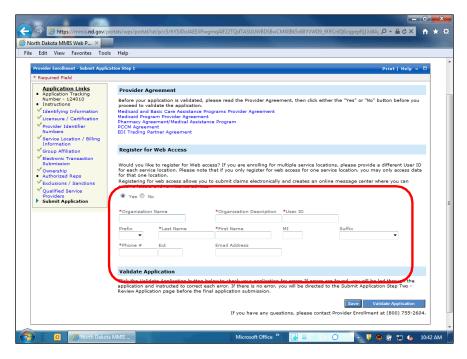


Step	Action
2.	Click the Add Medicaid Eligible Recipients button. Add Medicaid Eligible Recipients
G4	
Step	Action
3.	Enter Medicaid Eligible Recipients information.
Step	Action
4.	Click the Save button. Save
Step	Action
5.	Click the Continue button.
	Continue>>
Step	Action
6.	The next section will take you through how to complete the Submit Application
	page.
	End of Procedure.

Submit Application - Group



Step	Action
1.	 Read each of the Provider Agreements that pertains to this enrollment. Medicaid and Basic Care Assistance Programs Provider Agreement – Required for all Basic Care providers. Medicaid Program Provider Agreement - Required for all providers. Pharmacy Agreement/Medical Assistance Program – Required for all pharmacy providers. PCCM Agreement – No longer required. The PCCM program ended effective 12/31/2023. EDI Trading Partner Agreement – Required for all providers who selected Vendor Software in the Electronic Transaction Submission section of the application. This provider will be acting as their own trading partner.

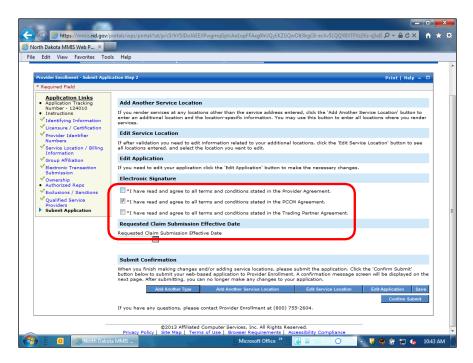


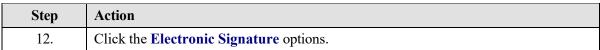
Step	Action
2.	Registering for Web Access is <u>required</u> for groups and allows providers full access to the ND MMIS web portal and all of the features in the new system. The <u>Organizational Administrator</u> listed in this section will be responsible for maintaining all user IDs and login accounts to access the Web Portal for the enrolling entity.
Step	Action
3.	Enter the desired information into the Organization Name field.
Step	Action
4.	Enter the desired information into the Organization Description field.
Step	Action
5.	Enter the desired information into the User ID field. The USER ID must consist of the first initial of the first name followed by the entire last name of the Organizational Administrator. No spaces or punctuation are allowed. The USER ID can contain between 6-16 characters, no spaces, no special characters, and is case sensitive. Example: The USER ID for Organizational Administrator, Jack Anderson, would be 'janderson'.
Step	Action
6.	Enter the desired information into the Last Name field.
Step	Action
7.	Enter the desired information into the First Name field.
Step	Action
8.	Enter the desired information into the Phone # field.

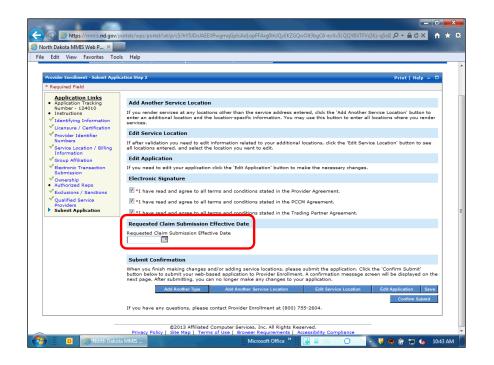
Step	Action
9.	Click the Save button.
	Save



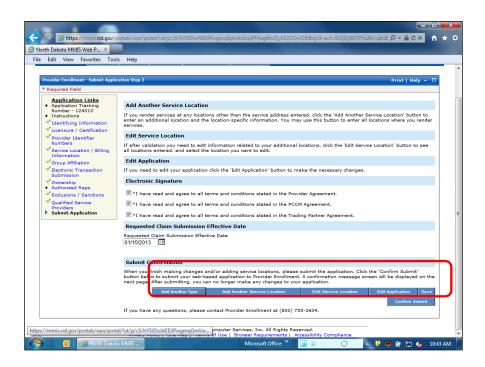
Step	Action
10.	If the User ID already exists, the system will prompt you to enter a different ID. The system will recommend a different user name.
Step	Action



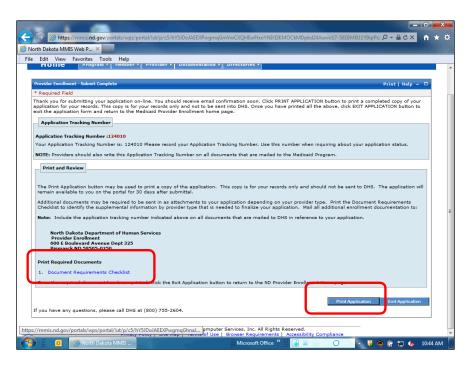




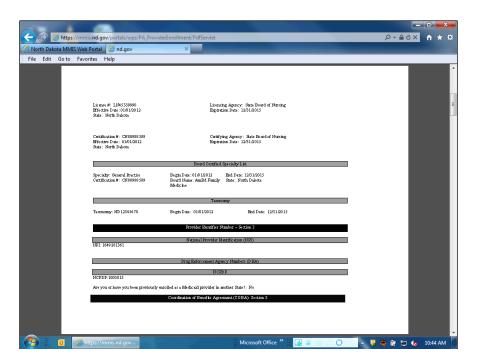
Step	Action
13.	Enter the desired information into the Requested Claim Submission Effective Date field.



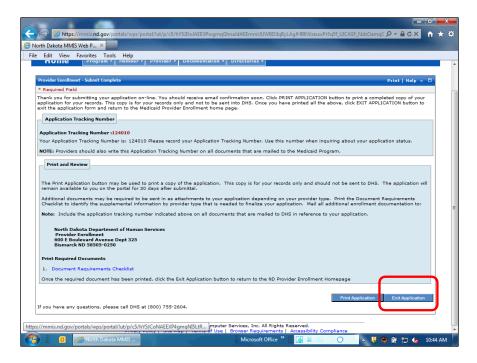
Step	Action
14.	Review the application for accuracy and completeness before submitting the application.
Step	Action
15.	Add Another Type and Add Another Service Location should <u>never</u> be used. (These features are in the process of being disabled.) If the enrolling group has more than one provider type, then a separate application is required for each provider type. If the enrolling group has multiple locations, then a separate application is required for each location.
Step	Action
16.	If you click the Confirm Submit option, you will not be able to make any further edits to the application.
Step	Action
17.	Click the Confirm Submit button if you have no edits or updates to make to the application. Confirm Submit



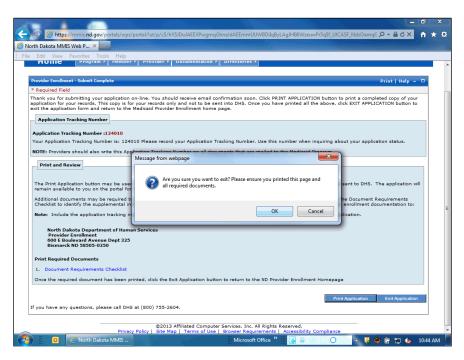
Step	Action
18.	Click Document Requirements Checklist to determine what Documents need to be sent to the Department of Human Services. **The above screen should be printed and mailed with the required documents to ensure there is a reference to the Application Tracking Number (ATN).
Step	Action
19.	Click the Print Application button if you would like to keep a copy for your own records. Do not submit a printed application with your required documents. Print Application



Step	Action
20.	Print a copy of the application for your own records. <u>Do not</u> submit a printed copy with the required documents.



Step	Action
21.	Click the Exit Application button.



Step	Action
22.	Click the OK button.
Step	Action
23.	
	End of Procedure.