

## 13.c Preventive Services

~~VACATED~~Community Health Worker Services

Coverage of Community Health Workers (CHWs) is added as a preventive service as defined in 42 CFR 440.130(c), to prevent disease, disability, and other health conditions or their progression; to prolong life; and promote physical and mental health and efficiency. CHWs are frontline public health workers who serve as liaisons, links, or intermediaries between ND Medicaid members and health care and social service systems. CHWs can help engage members with necessary care and increase member health knowledge/literacy and self-sufficiency resulting in healthier members.

These services are to engage Medicaid members with chronic conditions, who are at risk of developing chronic conditions, and who have documented barriers related to access with regular health care. This includes teaching members how to effectively self-manage their chronic condition or delay development of a chronic condition.

The following component services are covered when performed by CHWs within the scope of their practice:

- Health System Navigation and Resource Coordination
- Health Promotion and Coaching
- Health Education and Training

CHWs must be certified with the North Dakota Public Health Division and services must be referred by a physician or Other Licensed Practitioner within their scope of practice. A referring practitioner may establish a standing order or protocol for recommending CHW services.

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