

August 2023

New Renter Training

North Dakota Housing Stability – August 2023



New Renter Training

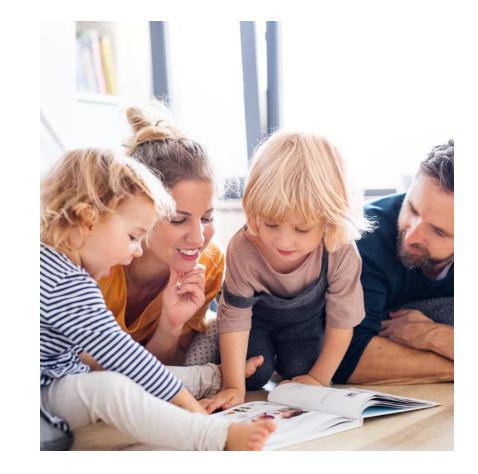


Being a good renter is essential for maintaining a positive relationship with your housing provider and ensuring a smooth living experience.

Building a positive relationship and commitment to ongoing communication with your housing provider increases the likelihood of getting assistance and can lead to more favorable rental terms and renewals in the future.

Respect of Property

- Do what you can to avoid causing damage to your rental. Notify your housing provider and work with them on a solution when damage occurs.
- Painting and remodeling should not be done without the housing provider's permission.
- Report maintenance and safety issues to your housing provider immediately. This prevents minor problems from becoming major ones and may relieve you of being responsible for repair costs or loss of deposit.





Follow The Lease Agreement

Follow the terms and conditions outlined in the lease, including the number of occupants, pet policies, and restrictions on alterations.

Failure to follow the terms in the lease agreement could lead to eviction.

Ask your housing provider before you make any decisions that may affect the lease agreement. (Ex. adding occupants, cosmetic updates, subleasing, fixing damages yourself, etc.)

If you have concerns about the terms of your lease agreement, contact an attourney.

Communicate Effectively and Respectfully with your Housing Provider

Be Honest and Transparent

 If you encounter any issues or face challenges that may affect your tenancy, communicate honestly with your housing provider.

Focus on Conflict Resolution

Effective
 communication is key
 to resolving conflicts.
 Open and honest
 dialogue is encouraged
 to understand each
 party's perspective and
 concerns. Active
 listening is essential to
 ensure all viewpoints
 are heard.

Keep Good Records

- Maintain a record of all communication with your housing provider.
- Ask that conversations be clarified/provided in a written statement.
- Documents may include; emails, letters, or maintenance requests.

Be Respectful

- If you have concerns or questions, address them promptly and professionally.
- Be polite and respectful in all your interactions, whether it's in person, via email, or over the phone.

Contact your coach if there is a need for conflict-resolution between housing provider and renter.



Be a Good Neighbor

- Be considerate, kind, and friendly to your neighbors.
- Avoid excessive noise, especially during quiet hours.
- Clean up after yourself in shared residential spaces like hallways and laundry areas.
- Be certain to keep your own apartment clean and free of garbage.
- Park in your own designated area.



Keep the Property Clean and Tidy



Regularly clean and maintain the rental property, both the interior and exterior areas. Keep your living space tidy and organized.



Clean up after approved pets. Be sure pets are allowed and if they are, you are responsible to clean up after them. This includes messes or damage to property as well as animal waste.



Attend to responsibilities as agreed. If the lease agreement states such, tend to maintenance, snow removal, or other property care in a timely manner.



Extended Absences

- Inform your Housing Provider if you plan to be away for an extended period of time.
- This ensures they can address any emergencies that might arise in your absence.

Things to Consider

Renters Insurance

- Check your lease to see if Renters Insurance is mandatory.
- Consider obtaining renters insurance even when not required.
- Renters insurance can protect you and your personal belongings in case of unforeseen events like theft, fire, or water damage.

Be Financially Responsible

- Create a budget to help pay your rent on time.
- Communicate openly and immediately with your housing provider if you have an unexpected cost that will affect your paying rent on time.
- ❖ Be sure to responsibly make payments for other aspects of your rental such as utility bills and renters' insurance.
- In situations where you qualify for other programs that assist with your rent, keep the information organized, communicate frequently, and be sure to make any partial payments that need to be paid by you.
- ❖ Take necessary steps to avoid causing any financial burden on yourself or the housing provider



Housing Provider Post Lease Responsibilities



Communicate regularly with Renters.

Keep the property safe and in working order.





Operate within Century
Code (NDCC 47-19
Leasing of a Real
Property)

Ensure the lease violations will be handled in accordance with ND State Law.





Enter into no more than one lease agreement per unit, per household, per lease term.

Housing Provider and Renter Things to Know:

- ➤ If a lease and LOC is signed, moving elsewhere will cause NDHS assistance to end.
- If approved, NDHS will issue 3 months of assistance. Additional months are not guaranteed.
- NDHS will not reimburse any payments made out-of-pocket by anyone.
- NDHS does not give legal advice, please contact an attorney if needed.
- Renter direct payments are the responsibility of the renter to give to the housing provider.

For any questions, please call the contact center. 701-328-1907- dhserb@nd.gov

Renter Post Lease Responsibilities



Communicate effectively with the housing provider.

Keep the property clean and damage free.





Adhere to the lease terms.

Take advantage of post lease resources for continued long-term stable housing.





Set your next goals that can be reached to ensure continued housing stability.

What is a 3 Day Notice of Intention to Evict?

- This notice is given when your housing provider is attempting to get your attention about an issue. If you do not resolve the issue in 3 days, they can start the eviction process.
- Ignoring this notice may lead to an eviction. Address the issue promptly and seek resolution.
- This notice does not require you to move out immediately. If you move without legally terminating the lease you may still be responsible for payment throughout the entire lease term.
- Contact your Housing Provider immediately. <u>Remain calm and be respectful</u>.
- If communications with your Housing Provider do not resolve any issues, contact your coach.

NORTH DAKOTA 3-DAY NOTICE TO EVICT (QUIT)

In Accordance with § 47-32

TO:		nt) AND ALL OTHERS IN POSSESSION OF THE
	, (address)	, (city) North Dakota (zip code)
		in possession of the premises have violated the lease ther rental agreement in the following manner:
represent Unreasonable Unreported p	ts the rent due for the popeace disturbances ets cupants in violation of the	ent rent in the total sum of \$ which eriod from to
Within THREE (3 undersigned will unpaid rents, co:	days of service of this restart legal action to remets and damages regardi	fault of the terms of the residential lease and that notice, you must vacate the premises or the nove you from the premises and to recover all ng the premises. HOTICE OF INTENTION TO EVICT. THIS NOTICE IS IN ENTURY CODE 47-32-01.
Dated this	day of	, 20
Signature of land	llord or property holder	
AGREEMENT AN	D UNDER THE APPLICATE NOT LIMITED TO DAMA	AND REMEDIES PROVIDED UNDER THE RENTAL BLE LAWS OF THE STATE OF NORTH DAKOTA AGES FOR UNPAID RENT OR PROPERTY AND NOTHING GA WAIVER OF SUCH RIGHTS AND REMEDIES.

What is a 30 Day Notice of Intention to Evict?

- This notice is to inform you of their intention to terminate the lease or rental agreement.
- Ignoring this notice may lead to an eviction.
- This notice does not require you to move out immediately.
- Contact your housing provider immediately. Remain calm and be respectful.
- If there can be no resolution, and your lease term or month-to-month term is ending or has ended, your lease will terminate in 30 days from this notice. Legal action may be initiated if the premises is not vacated by the end date.
- You are responsible for any rental obligations while the lease is still in affect.
- If communications with your housing provider do not resolve any issues, contact your coach.

State of North Dakota Rev. 133C7E

NORTH DAKOTA LEASE TERMINATION

30-Day Notice to Vacate

To:	
S	
Rentel Address:	
YOU ARE HEREBY NOTIFIED THAT, under the	terms of: (Check one)
☐ Your tenancy (if no original agreement)	
☐ The Lease Agreement dated 20	
☐ The Rental Agreement dated 20	
☐ The Residential Lease Agreement dated	
□ Other:	
(the "Lease") for the rent and use of the premises	listed above now occupied by you:
	refore must deliver possession of the premises to less you vacate the premises by such date, legal action
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIG	RDANCE WITH THE LEASE AND NORTH DAKOTA S NOTICE IS INTENDED OR SHALL BE CONSTRUE! SHTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.
CENTURY CODE § 47-16-15, NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI	NOTICE IS INTENDED OR SHALL BE CONSTRUE! INTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI Signature	S NOTICE IS INTENDED OR SHALL BE CONSTRUED SHTS OR REMEDIES THE LANDLORD MAY HAVE
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI Signature Landlord's Contact Information:	NOTICE IS INTENDED OR SHALL BE CONSTRUE! INTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI Signature Landiord's Contact Information: Name:	NOTICE IS INTENDED OR SHALL BE CONSTRUE! INTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI Signature Landiord's Contact Information: Name:	NOTICE IS INTENDED OR SHALL BE CONSTRUE! INTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.
CENTURY CODE § 47-16-15. NOTHING IN THIS AS A WAIVER BY THE LANDLORD OF ANY RIC UNDER THE LEASE OR UNDER STATE OR FEI Signature Landiord's Contact Information: Name:	NOTICE IS INTENDED OR SHALL BE CONSTRUE! INTS OR REMEDIES THE LANDLORD MAY HAVE DERAL LAW.

Eviction

Steps in the Eviction Process

Step One: Service of 3 Day Notice of Intention to Evict You will receive this if they can provide legal grounds for eviction. This isn't an eviction summons. 30 day notices may not require reasoning.

Step Two: Service of Eviction Summons and Complaint Starts the District Court eviction process to obtain an eviction order. Step Three: Prepare for the Eviction Hearing
Gather information, documents, etc. to tell the tenant's side of the eviction.

Step Four: Attendthe
Eviction Hearing
The tenant's opportunity to tell
their side and/or request more
time to move out.

Step Five: After the Eviction Hearing If evicted, you are required to

If evicted, you are required to move out by the deadline in the eviction order.

NORTH DAKOTA 3-DAY NOTICE TO EVICT (QUIT) In Supplement with 1-61-32				
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PREMISES LO	KATED AT:			
	(address)	(chy) North Salona	_ transle	
PLEASE TAKE W	eng ne soore	tent in possession of the premiers have visit	ted the large	
		or other rental agreement in the following in		
Directionals Unreported Toe many in Oldbar PLIASE TAKE is undersigned as uniqued conts. In this is sattles accordances	e penne disturbances parti, composets in exclution district that you are in 31 days of service of 65 start legal action to min and dismages re- cept as a THEE (31.3	of the lease - default of the terms of the residential lease this reloc, you must explicit the premion or remove you from the premions and to reco- pring the premion the premions and to reco- pring the premion. ear ADDICE OF RETIDENDES TO EVECT. THIS A IS CONTRACT CODE 49-30-41.	and that the set all	
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LANDLORD NO	NO UNDER THE APPL	TS AND ROMEDIES PROVIDED UNDER THE R SERVEY LAWS OF THE STATE OF ROMEDIES AND	IOFA	



Step 1 examples-

Does not require you to leave the premises immediately.

Step 2-5 example-

At this point you are required to leave the premises **if** the court rules in favor of the housing provider.

	H DAKOTA	IN DISTRICT COURT
COUNTY OF		AUDICIAL DISTRICT
	Paintiff (undland),	Constraint for exection
	Defendant (tenant).)
	ciff,	(namy), in
		(intp. state, pip code).
	Off is the owner of the lear	ned property located at
 The lesse or other artificia 		y a business, corporation, limited liability company,
into o Derittor this Complaint. DA true	O oral (choose one) lease and correct copy of the w	
		se of the inside agreement is written;
on or by the	day of each mont	th, with a later fee of 5 according



Notice for Lease Termination

Renters are responsible to provide proper notice for termination of your lease.

Communication is key! Notify your Housing Provider as soon as possible; the proper notice time period can be found in your lease.

While 30 days are true for most leases, it is up to the housing provider to decide, usually 30, 60, or 90 days.

Provide the required notice as stated in your lease agreement or State/local laws. You signed a contract and may be responsible and charged fees for breaking the lease.

Contact your coach BEFORE you take any actions of moving out. Unauthorized move outs may result in your rent assistance being terminated.

Keep all notices and communication in writing. Save for future reference.



What's next?



- New Renter assessment for other resources to assist in continued housing stability.
- Set goals and meet goals for long term stable housing.
- Contact ND Housing Stability immediately with questions or concerns.
 - Missing payments.
 - If you receive a 3-day or eviction court date.
 - If you are considering moving.
- Potential Recertifying- check for email messaging from *IT Service Desk* for additional information regarding recertifying or extending benefits.

ND Health & Human Services

ND Housing Stability







Call Center

DHSERB@nd.gov - 701-328-1907 Monday - Friday 8 am - 5 pm