

FAMILY GUARDIAN SURVEY: 2023-24 SAMPLE DETAILS

SURVEY RESULTS FOR NORTH DAKOTA

INTRODUCTION

This Data At-A-Glance represents

272 respondents

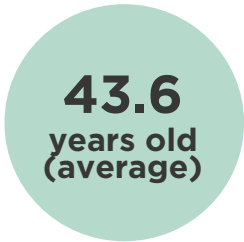
All respondents are families/guardians whose family member receiving services does not live with them. Please refer to the [FGS](#) report to learn about other important outcomes.

FAMILY MEMBER DEMOGRAPHICS

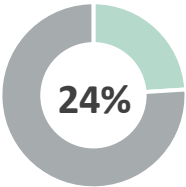
Race and Ethnicity

- 91% White
- 1% Black or African American
- 1% Hispanic
- 1% Asian
- 6% American Indian/Alaska Native
- 2% Other

Age and Gender



- 59% Male
- 41% Female



Communication

Family member with IDD uses **non-spoken means to communicate**

FAMILY CHARACTERISTICS



- 7% live in rural area
- 93% live in urban or suburban area

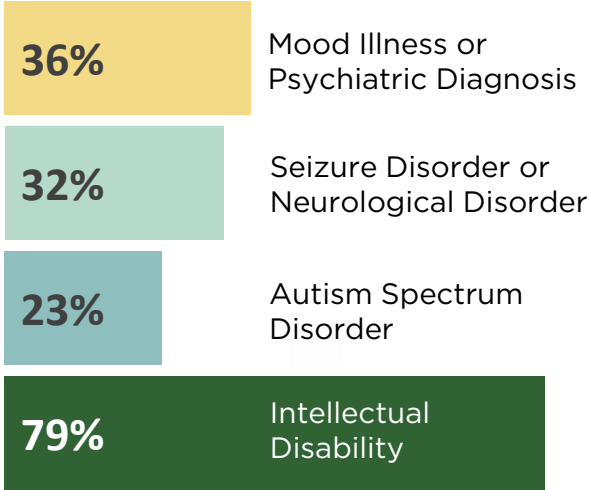
97% Family receives Social Security benefits



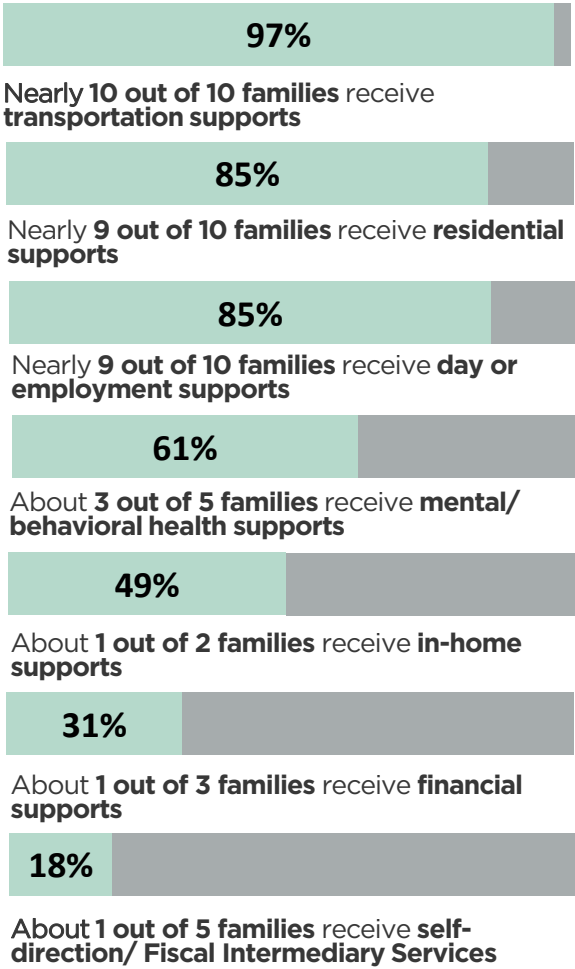
24% Total taxable household income \$50,000 or less

DIAGNOSIS OF FAMILY MEMBER

Note: Diagnoses are not mutually exclusive.



SERVICES RECEIVED FROM DD AGENCY



FAMILY GUARDIAN SURVEY: 2023-24 OUTCOMES

SURVEY RESULTS FOR NORTH DAKOTA

ACCESS AND DELIVERY

Family member gets all services listed in plan **92%**

Family member does things in the community **94%**

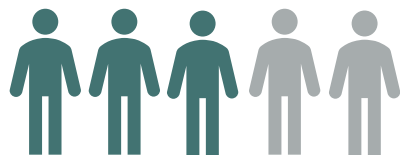
Family member always has the special equipment or accommodations they need **65%**

Family member can always see primary care provider when needed **76%**

Family member can always see dentist when needed **67%**

Family member can always get mental or behavioral health supports when needed **57%**

INFORMATION AND PLANNING



About 3 out of every 5 families (58%) say case manager/service coordinator **always** listens to family's choices and opinions

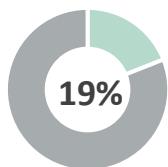
About 4 out of every 5 families (81%) say their family member with IDD helped make service plan



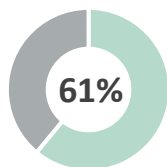
About 1 out of every 2 families (51%) say they **always** get enough information to take part in planning services for family member

CHOICE AND CONTROL

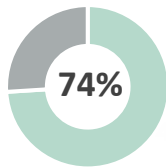
Someone in family can always choose or change family member's...



Support workers



Agency that provides services



Case manager/Service coordinator

WORKFORCE



50% say family member's support workers change too often



84% say there is **always** a staff person available to support family member when support is needed



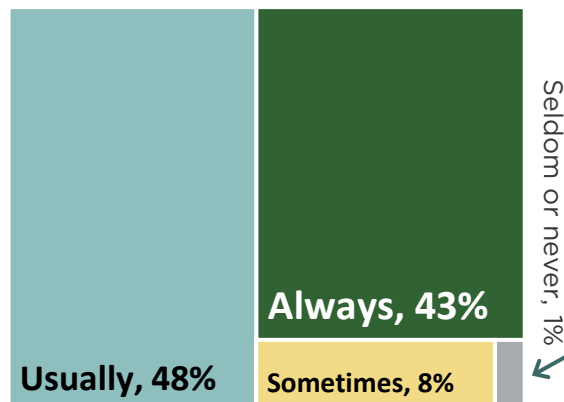
36% say support workers **always** have the right information and skills to meet family's needs



42% say there are **always** support workers who can communicate with family members who use alternate forms of communication

FAMILY SATISFACTION

Overall, are you **satisfied** with the services your family member currently receives?



97%

Services and supports have made a **positive difference in the life** of family member