

Tips and Tricks for the ND Medical Marijuana Registration System



Registration System Link: <https://mmregistration.health.nd.gov/>

The system seems to operate the best using Google Chrome. Please keep that in mind when using the system.



Once paid, application fees are **non-refundable**.

Patients and agents can pay application fees online by logging into the system, opening their application, scrolling to the bottom and clicking the blue 'pay now' button.

If preferred, a check or money order can be mailed in. Please see application instructions for further details.



Use only **one email address**. If you can't remember what email address you used to create your account, or if you would like to change the email address that you used, contact the division at 701.328.1311 or medmarijuana@nd.gov

Do **NOT** create multiple accounts with multiple email addresses.

If you have forgotten your password, use the **forgot password** option on the login page. The division cannot see your password and therefore cannot tell you what password you originally created and used.



Key items needed for a **patient** application:

- Photo of applicant
- Photo or scanned copy of front of state issued ID
- Health care provider's first and last name
- Health care provider's email address

Key items needed for a **designated caregiver** application:

- Photo of applicant
- Photo or scanned copy of the front of a state issued ID
- 10-digit application barcode number of the patient that the designated caregiver is responsible for
- Criminal history record check completed



When taking or submitting a photo, remember these tips:

- This is the photo that will be on your ID card if your application is approved.
- The photo should be similar to what your driver's license photo looks like.
- A picture taken with your cell phone is fine.
- Do not use your actual driver's license photo as this has holograms on it.
- No filters.
- PLEASE, wear a shirt.
- If your glasses create a glare and your eyes are not visible, retake the photo without your glasses.
- No sunglasses.
- Don't tilt the camera. Ensure that you are taking the photo straight on.
- Submitting a sub-par photo will slow down the application approval process.

If you have trouble uploading your photos, email them to medmarijuana@nd.gov. Be sure to include the applicant's full name



Don't forget to upload a photo or scanned copy of the front of your state issued ID.

- The ID must be a North Dakota ID
- The ID can be either a driver's license or non-driver photo ID
- The uploaded photo or copy must be easy to read
- Even though you enter your ID number and expiration date, you must still upload the photo or copy of the front of the ID