

MEMO

Website and Test Menu Updates 2025

12-16-2024

Effective January 1, 2025, updates to the Laboratory Services' website and Test Menu will be available on our website. The Directory of Services will be discontinued. We have several changes to share with you. Changes include but are not limited to the following:

- Bacterial – Anaerobic Reference Culture is no longer available.
- Enterovirus PCR is no longer available.
- Legionella Culture is no longer available.
- Rocky Mountain Spotted Fever Antibody IFA is no longer available.
- SARS-CoV-2 TrimericS IgG CLIA is no longer available.
- West Nile Virus Antibody, IgM EIA is no longer available.
- 4-6% price increase of most offered tests to support the cost of reagents and consumables to maintain the quality and reliability of our tests.

In addition, ensuring that specimens are stored and shipped to the testing laboratory at the correct temperature for the requested test method is vitally important to maintain specimen integrity prior to testing. Therefore, Laboratory Services has updated specimen stabilities. Please view the Test Menu from our website at <https://www.hhs.nd.gov/public-health/laboratory-services>.

- Please complete the 2024 Customer Satisfaction Survey at https://ndhealth.co1.qualtrics.com/jfe/form/SV_0dHmxx7nC9Ak8rl so we can continue to assist your needs.

If you have any questions, please contact our facility at 701.328.6272. Our laboratory looks forward to continuing our service and commitment to you, our valued customers!