



## **Course Title: EMS Best Practices for the Identification of and Interaction with Individuals with Developmental Disabilities**

Course Goal: To improve the communication and interactions between first responders and individuals with developmental disabilities.

This course covers the following topics:

- Information on developmental disabilities
- Identification of individuals with developmental disabilities (IDDs)
- How to effectively communicate with families and caregivers of IDDs
- How to effectively communicate with IDDs
- How to de-escalate IDDs
- Case studies and discussion on examples

Course Length: 2 Hours

Course counts for 0.5 Hours of NCCR and 1.5 Hours of LCCR

Course is offered in-person. If you are interested in discussing virtual options, please contact us.