



Community Engagement
Unit Strategic Plan
2020 - 2024

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INTRODUCTION

Published evidence suggests that strategic planning builds a unifying vision, forces an in-depth examination of priorities, and provides a means to track overall organizational progress. The following strategic plan is thus a detailed outline of goals and objectives established by the North Dakota Department of Health and Human Services (HHS) Community Engagement Unit (CE Unit). These aims follow the SMART framework for specific, measurable, achievable, realistic and time-bound initiatives. The timeline for this plan spans from 2020-2024, with the acknowledgment that some deadlines may be pushed back due to the COVID-19 pandemic. As a living document, this plan and associated target dates may be modified to reflect community needs. This plan serves as an ongoing, actionable guide highlighting the HHS' commitment to achieving health equity for North Dakota residents of all backgrounds.

Mission

HHS's mission is to improve the length and quality of life for all North Dakotans.

Health equity is the attainment of the highest level of health for all people. The HHS' CE Unit works to understand and reduce health disparities among all North Dakotans. The primary goal is to reduce rates of disease by providing opportunities for interventions and improving access to health care. This will ensure all North Dakotans receive the highest quality of health care that meets their needs.

INTRODUCTION

CE Unit Team Members

- ◆ **Krissie Guerard, MS** – Community Engagement Director
- ◆ **Alicia Belay, MPH, PhD** – Assistant Community Engagement Director
- ◆ **Jorden Laducer** – Community Engagement Training Coordinator
- ◆ **Katarina Domitrovich, MPH** – Community Engagement Specialist
- ◆ **Ruth Nwatu** – (Centers for Disease Control and Prevention (CDC) Public Health Associate Community Engagement Coordinator

- ◆ **Cheyenne Smith** – Tribal Health Liaison
- ◆ **Sonya Abe** – Tribal Health Liaison
- ◆ **Jamie Thongphet** – Tribal Health Liaison
- ◆ **Hunter Parisien** – Tribal Health Liaison
- ◆ **Luisa Hoyos** – Community Liaison

- ◆ **Roger Bryant** –Community Engagement Immunization Coordinator

- ◆ **Valentina Asiedu** – North Dakota State University (NDSU) Graduate Assistant and Intern
- ◆ **Juliana Antwi** - NDSU Graduate Assistant and Intern
- ◆ **Payton Drent** - NDSU Public Health Research Intern

Origins and Rationale

As part of the Department's Strategic Plan, improving health equity is an overarching goal embedded in all state initiatives. Considerations outlining health disparities between population groups are primary drivers of the department's plan. The CE Unit Strategic Plan is thus an outcome of the overall Department's Strategic Plan and includes corresponding goals and objectives to reduce inequities in sectors such as obesity, injury and access to care.

The **Public Health Accreditation Board** (PHAB) also outlines specific standards and measures for all health departments. These standards range from investigation and education to evidence-based practices and governance. To ensure alignment with PHAB standards and domains, the following goals and activities include a label identifying the addressed PHAB domain. Thorough descriptions of each PHAB standard and domain are available on the organization's website.

Evidence-based Approaches to Strategic Planning

HHS heavily relies on data-driven processes and community input to identify and address populations that have greater risks for poorer health outcomes. These approaches underscore the department's evidence-based approach to health equity.

Collaborations with the **HHS Health Statistics & Performance (HSP)** section are paramount when using new or existing data to detect gaps and inequities. HHS continues to use performance management and quality improvement to ensure data measures are meeting targets. Therefore, the CE Unit's first goal is to improve the overall data collection of various population groups. Strategies to do so include targeted data collection through the North Dakota State Health and Equity Assessment and partnership with the HSP to incorporate equity questions into all databases. HHS continually measures our progress toward these goals through weekly team trackers, one for the CE Unit Strategic Plan (see Appendix A) and another for the COVID-19 Strategic Plan.

The COVID-19 Strategic Plan also includes a Statewide COVID-19 Inequities section that provides monthly updates to racial/ethnic population data. These data points include hospitalization, fatality rates and age-specific COVID-19 death rates, all of which assist in identifying disparities. HHS further uses community input and assessments to note factors that may encourage or discourage good health.

Examples of community input include stakeholder meetings with tribes, community advisory boards and grassroots partners like ESHARA – a collaborative program that addresses barriers for new Americans.

INTRODUCTION

Incorporating Healthy People 2030 Objectives

Every ten years since 1980, the US implements national health objectives under the umbrella term Healthy People (HP). A consortium of national and state organizations under U.S. Surgeon General leadership develops HP objectives, focusing on country-wide areas of health improvement. These health improvement areas include integrating medical care with preventive services, health promotion or education, personal and community health care and increasing access to said services. The first of these programs, HP 1990, provided objectives for reducing premature deaths and preserving older adults' independence.

HP 2030 is essential to the CE Unit's mission to achieve health equity. HP 2030 has aims aligned with multiple social determinants of health that the CE Unit actively works toward realizing. These objectives include identifying funding opportunities, implementing health improvement plans and incorporating evidence-based practices to address these priorities. *Please note the following identifier for CE Unit goals that align with HP 2030*



More information about the referenced HP 2030 objective is available on the respective page's footnote.

INTRODUCTION

Population Identifiers

The North Dakota CE Unit Strategic Plan addresses the specific concerns expressed by underserved or marginalized North Dakotan populations. The CE Unit also recognizes that several individuals experience **intersectionality**, or the intersection of multiple underserved classes like homelessness and living with a disability.

Please note the following identifiers for referenced populations:

AA

African Americans

AI

American Indian/Alaska Native

AE

Aging or Elderly

H

Homeless

L+

LGBTQ2S+

NFI

New American/Foreign-born/Immigrant (NFI)

D

Persons with Disabilities

R

Rural

Y

Youth

GOAL I

By December 31, 2023, HHS will improve data collection and tracking processes for health equity initiatives.

Domain 9: Evaluate and continually improve processes, programs, and interventions.

- ✔ **Objective 1.1:** By November 15, 2021, incorporate health equity initiatives into the HHS Strategic Plan and develop tailored goals to achieve departmental objectives.
 - *Data Measure:* Health equity is visibly a part of the HHS Strategic Plan, and tailored goals are created in the CE Unit Strategic Plan
 - *Team:* The CE Unit and department-wide employees of HHS

- ✔ **Objective 1.2:** By December 31, 2021, collect data to identify health inequities in the North Dakota State Health and Equity Assessment (SHA) for mobilized action.
 - *Data Measure:* **(a)** Health equity data (race, sex, sexual orientation, age, income and insurance status) collected and analyzed across leading causes of death, Medicaid data and focus groups
(b) Data collected will determine target populations that are higher risk for poor health outcomes
 - *Team:* Kelly Nagel, Krissie Guerard, Grace Njau, Bala Tripura Sundari Padavala, Kavya Sri Ambati, Dean Bangsund, Nancy Hodur, Devaiah Muccatira and Beverly Anaele

GOAL I

By December 31, 2023, the HHS will improve data collection and tracking processes for health equity initiatives.

Domain 9: Evaluate and continually improve processes, programs, and interventions

✔ **Objective 1.3:** By December 31, 2021, utilize an ongoing CE Unit Strategic Plan Tracker to measure activities.

- *Data Measure:* Tracker is updated weekly with action steps, progress and overall number served
- *Team:* All CE Unit employees

✔ **Objective 1.4:** By December 31, 2021, collect input from target populations to determine community barriers to health and effective strategies for health improvement.

- *Data Measure:* A report on community barriers to health and strategies for improvement is drafted based on input from established population advisory boards
- *Team:* Kelly Nagel, Youth Advisory Board, NFI Advisory Board, BeYOU Advisory Board and Agency MABU

Objective 1.5: By October 16, 2023, develop a process to acquire community input and a review of public health messaging from targeted populations to assure messaging is culturally and linguistically appropriate.

- *Data Measure:* Develop a review procedure for public health communication and messaging to assure messaging is culturally and linguistically appropriate
- *Team:* HHS Communications Team

GOAL I

By December 31, 2023, HHS will improve data collection and tracking processes for health equity initiatives.

Domain 9: Evaluate and continually improve processes, programs, and interventions.

✔ **Objective 1.6:** By March 31, 2023, promote the collaboration and coordination of health equity strategies throughout North Dakota via the Health Equity Committee Committee.

- *Data Measure:* Health equity strategies are championed and implemented in representative agencies
- *Team:* The Health Equity Committee

Objective 1.7: By December 31, 2023, increase the precision of biracial data by allocating data to the entire racial makeup of a person.

- *Data Measure:* Process for increasing biracial data precision is created and implemented
- *Team:* Tracy Miller and Krissie Guerard

Objective 1.8: By December 31, 2023, incorporate racial/ethnic and sexual orientation health questions into data collection surveys or databases.

- *Data Measure:* Racial/ethnic and sexual orientation health questions are incorporated into at least two data collection surveys or databases
- *Team:* Tracy Miller and Krissie Guerard

GOAL 2

NFI

R

By June 2020, HHS will have established a New American Foreign Born and Immigrant(NFI) Advisory Board.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 2.1:** By April 2020, develop mission, duties and membership documents for the NFI Advisory Board.
 - *Data Measure:* Documents created and approved
 - *Team:* Krissie Guerard and Alicia Belay

- ✔ **Objective 2.2:** By June 2020, recruit at least 20 individuals to participate in the board.
 - *Data Measure:* Members completed application
 - *Team:* Krissie Guerard and Alicia Belay

- ✔ **Objective 2.3:** By December 2020, hold at least three meetings.
 - *Data Measure:* Three meetings take place
 - *Team:* Alicia Belay

- ✔ **Objective 2.4:** By December 2020, evaluate board participation.
 - *Data Measure:* Evaluation survey distributed
 - *Team:* Alicia Belay

GOAL 3



By December 1, 2020, HHS will co-host a national Indigenous Telehealth Conference.

Domain 3: Inform and educate about public health issues and functions.

- ✔ **Objective 3.1:** By October 1, 2020, identify at least 20 indigenous partners to speak and share at the conference.
 - *Data Measure:* Twenty partners contacted
 - *Team:* Alicia Belay

- ✔ **Objective 3.2:** By October 31, 2020, partner with the American Indian Public Health Resource Center (AIPHRC) to house conference materials.
 - *Data Measure:* Website developed
 - *Team:* Alicia Belay

- ✔ **Objective 3.3:** Through November 2020, participate in weekly conference planning meetings.
 - *Data Measure:* Meetings attended
 - *Team:* Alicia Belay

- ✔ **Objective 3.4:** By November 18, 2020, promote the conference among indigenous partners.
 - *Data Measure:* Communications sent to major channels for promotion including: individual emails, Facebook pages for tribes
 - *Team:* Alicia Belay and Amy Burke

GOAL 3



By December 1, 2020, HHS will co-host a national Indigenous Telehealth Conference.

Domain 3: Inform and educate about public health issues and functions.

- ✔ **Objective 3.5:** Through November 18-19, 2020, hold the two-day workshop.
 - *Data Measure:* Conference occurred
 - *Team:* Alicia Belay and Health Resources and Services Administration (HRSA) team

GOAL 4

AIN

By January 2021, HHS will launch a national Indigenous Maternal Child Health Learning Collaborative to strengthen the relationship between the Community Engagement Unit and Indigenous Maternal Child Health Programming.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 4.1:** By December 1, 2020, recruit at least 10 participants.
 - *Data Measure:* List of interested participants developed; welcome e-mail sent
 - *Team:* Alicia Belay, Kalisi Uluave (UND InMED) and HRSA team

- ✔ **Objective 4.2:** By December 31, 2020, create a plan for topics and content with input from the participants.
 - *Data Measure:* List of topics/tentative calendar developed
 - *Team:* Alicia Belay, Kalisi Uluave (UND InMED) and HRSA team

- ✔ **Objective 4.3:** By January 31, 2021, convene first learning collaborative session.
 - *Data Measure:* Session convened
 - *Team:* Alicia Belay, Kalisi Uluave (UND InMED) and HRSA team

GOAL 5



By January 31, 2021, HHS will have established a LGBTQ2S+ Advisory Board focusing on the health needs of ND LGBTQ2S+.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 5.1:** By November 1, 2020, develop recruitment plan for the LGBTQ2S+ Advisory Board.
 - *Data Measure:* Plan executed including social media, flyer and contacts
 - *Team:* Jordan Laducer and Krissie Guerard

- ✔ **Objective 5.2:** Through November 15-December 11, 2020, recruit members for the board.
 - *Data Measure:* Twenty members are picked to represent ND LGBTQ2S+ in ND
 - *Team:* All CE Unit staff

- ✔ **Objective 5.3:** By January 31, 2021, hold the first meeting of the LGBTQ2S+ Advisory Board.
 - *Data Measure:* Meeting was held
 - *Team:* Jordan Laducer

GOAL 6



By February 2021, HHS will pilot the first participatory grant making session to position the Community Engagement Unit as leader in equitable funding strategies at HHS.

Domain 10: Contribute to and apply the evidence base of public health.

- ✔ **Objective 6.1:** By December 1, 2020, complete participatory grant making training.
 - *Data Measure:* Training meetings occurred
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 6.2:** By December 31, 2020, develop and release grant application for participatory grant process.
 - *Data Measure:* Application released
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 6.3:** By February 15, 2021, approach NFI Advisory Board and immigrant stakeholder meetings to identify appropriate entities for participatory grant making session.
 - *Data Measure:* Present opportunity to each stakeholder meeting and January NFI Advisory Board
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 6.4:** By May 1, 2021, hold half-day session for participatory grant making session.
 - *Data Measure:* Session held
 - *Team:* Alicia Belay and Amy Burke

GOAL 7

By March 2021, HHS will administer a survey tool across Team ND to assess equity comfort and knowledge.

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

- ✔ **Objective 7.1:** By December 1, 2020, adapt the Health Equity Survey.
 - *Data Measure:* Survey finalized
 - *Team:* Krissie Guerard, Alicia Belay and the AIPHRC

- ✔ **Objective 7.2:** By December 31, 2020, distribute the survey.
 - *Data Measure:* Survey distributed through Governor's newsletter
 - *Team:* Krissie Guerard, Alicia Belay and AIPHRC

- ✔ **Objective 7.3:** By February 1, 2021, collate and analyze data.
 - *Data Measure:* Data report finalized
 - *Team:* AIPHRC

GOAL 8



By March 31, 2021, HHS will have established a Youth Advisory Board, focusing on the health needs of ND youth.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 8.1:** By January 31, 2021, develop a recruitment plan for the Youth Advisory Board.
 - *Data Measure:* Develop a plan including social media, flyers and school contacts to begin recruitment in February 2021
 - *Team:* Krissie Guerard and Cathony Reid

- ✔ **Objective 8.2:** Through February 1-15, 2021, recruit members for the board.
 - *Data Measure:* Twenty members were picked to represent ND youth
 - *Team:* Krissie Guerard and Cathony Reid

- ✔ **Objective 8.3:** By March 31, 2021, hold the first meeting of the Youth Advisory Board.
 - *Data Measure:* Meeting was held
 - *Team:* Krissie Guerard

GOAL 9

By December 2021, Inclusion, Diversity, Equity, Access and Action (IDEAA) Project will launch.

Domain 3: Inform and educate about public health issues and functions.
Domain 5: Develop public health policies and plans.

- ✔ **Objective 9.1:** By October 31, 2020, engage in PROSCI three-day training.
 - *Data Measure:* Attended training
 - *Team:* Jordan Laducer

- ✔ **Objective 9.2:** By December 31, 2020, engage in weekly IDEAA meetings to develop a launch plan.
 - *Data Measure:* Meetings attended
 - *Team:* Jordan Laducer and Alicia Belay

GOAL 10



By December 31, 2023, the Health Equity Training Initiative series will be established.

Domain 3: Inform and educate about public health issues and functions.
Domain 7: Promote strategies to improve access to health care.

- ✔ **Objective 10.1:** By January 1, 2022, module topics and objective are outlined and defined.
 - *Data Measure:* Module topics are identified
 - *Team:* Alicia Belay, Juliana Antwi, Krissie Guerard, HHS Communications, North and South Dakota Perinatal Quality Collaborative (NSDPQC)

- ✔ **Objective 10.2:** By February 28, 2022, at least one presenter for each module is identified and has agreed to take on training.
 - *Data Measure:* Presenters are identified
 - *Team:* Alicia Belay, Juliana Antwi, Krissie Guerard, HHS Communications, NSDPQC

- ✔ **Objective 10.3:** By September 30, 2022, all presenters will have finalized PowerPoint slides and scripts for clearance and approval.
 - *Data Measure:* Content and scripts are finalized
 - *Team:* Alicia Belay, Juliana Antwi, Krissie Guerard, HHS Communications, NSDPQC

GOAL 10



By December 31, 2023, the Health Equity Training Initiative series will be established.

Domain 3: Inform and educate about public health issues and functions.
Domain 7: Promote strategies to improve access to health care.

✔ **Objective 10.4:** By March 30, 2023, filming and subsequent editing of each module presentation will have taken place.

- *Data Measure:* Filming and editing have taken place
- *Team:* Alicia Belay, Juliana Antwi, Krissie Guerard, HHS Communications, NSDPQC

Objective 10.5: By December 31, 2023, the complete Health Equity Training Initiative training will be available and distributed for public use.

- *Data Measure:* Complete training is available for public use
- *Team:* Alicia Belay, Juliana Antwi, Krissie Guerard, HHS Communications, NSDPQC

GOAL I



By July 2021, HHS will have established or participate in regular New American, Foreign Born, Immigrant (NFI) stakeholder meeting in at least six communities.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 11.1:** By June 30, 2020, identify stakeholders to invite to initial meetings.
 - *Data Measure:* List of stakeholders created and contact made
 - *Team:* Alicia Belay and intern(s)

- ✔ **Objective 11.2:** By July 31, 2020, identify needs through initial meeting in each location.
 - *Data Measure:* At least one meeting held in each location
 - *Team:* Alicia Belay

- ✔ **Objective 11.3:** By March 1, 2022, develop strategic plan for at least four locations.
 - *Data Measure:* Strategic plan created
 - *Team:* Alicia Belay, Sargam Ghimire and Ruth Nwatu

GOAL 12



By March 31, 2022, HHS, NDSU and the Indian Affairs Commission will have established a Tribal Health Board, focusing on the health needs of ND tribes.

Domain 4: Engage with the community to identify and address health problems.

- ✔ **Objective 12.1:** By December 31, 2022, the Community Engagement Unit and the Indian Affairs Commission will meet to discuss steps in the creation of this board.
 - *Data Measure:* Meeting was held and a strategic plan of action was developed for further action steps
 - *Team:* Jordan Laducer, Krissie Guerard, Brad Hawk, Dr. Nizar Wehbi, Dirk Wilke and Brenda Weisz

- ✔ **Objective 12.2:** By March 31, 2022, the first meeting will be held.
 - *Data Measure:* Meeting was held
 - *Team:* NDSU - AIPHRC

GOAL 3

By December 31, 2022, HHS will have established a more extensive Community Engagement Unit to work collaboratively across HHS and other state agencies.

Domain 5: Develop public health policies and plans.

Domain 10: Contribute to and apply the evidence base of public health.

- ✔ **Objective 13.1***: By December 31, 2020, evaluate funding strategy of the Community Engagement Unit and increase FTEs.
 - *Data Measure*: Budget developed, timeline for application for appropriate grants, funding requests for governor's budget and legislature written
 - *Team*: Brenda Weisz, Gretchen Dobervich and Krissie Guerard

- ✔ **Objective 13.2****: By February 1, 2021, complete a national landscape analysis of Community Engagement Units.
 - *Data Measure*: Written report
 - *Team*: Gretchen Dobervich and Beverly Anaele

- ✔ **Objective 13.3**: By June 30, 2021, create and communicate a governor's directive to support the Community Engagement Unit.

Develop materials to explain the need for the Community Engagement Unit.

 - *Data Measure*: Governor provided with and approved structure of the Community Engagement Unit
 - *Team*: State Health Officer, Brenda Weisz, Dirk Wilke, Krissie Guerard and Kim Mertz

*One FTE included in budget request for 2021 Leg. Session (June 30, 2021)

**This is key research into defining the structure, role and budget of the Community Engagement Unit

GOAL 3

By December 31, 2023, HHS will have established a more extensive Community Engagement Unit to work collaboratively across HHS and other state agencies.

Domain 5: Develop public health policies and plans.

Domain 10: Contribute to and apply the evidence base of public health.

Objective 13.4: By December 31, 2023, each division of HHS will have one representative from the CE Unit connecting with their division.

- *Data Measure:* List of representatives. Initial meeting held to discuss the CE Unit mission and objectives and the role and expectations of the section and cabinet representatives
- *Team:* Krissie Guerard and the HHS Division Directors

Objective 13.5: By December 31, 2023, each cabinet agency will have one representative to be the Community Engagement liaison to the CE Unit.

- *Data Measure:* List of representatives. Initial meeting held to discuss the CE Unit mission and objectives and the role and expectations of the section and cabinet representatives
- *Team:* Krissie Guerard, cabinet members and office of the governor

GOAL 3

By December 31, 2023, HHS will have established a more extensive Community Engagement Office to work collaboratively across HHS and other state agencies.

Domain 5: Develop public health policies and plans.

Domain 10: Contribute to and apply the evidence base of public health.

Objective 13.6: By December 31, 2023, tie in existing strategic initiatives both for HHS and other state and local agencies.

- *Data Measure:* Conduct a strategic planning session which includes the CE Unit, section and cabinet representatives and community stakeholders. Written five-year strategic plan for the CE Unit
- *Team:* Krissie Guerard, HHS, Cabinet and Governor's office representatives and community stakeholders

GOAL 4

By December 31, 2022, HHS will have begun engineering greater diversity and inclusion in their work and workforce.

Domain 8: Maintain a competent public health workforce.

- ✔ **Objective 14.1:** By November 30, 2020, HHS will increase utilization of online meetings to increase access to participation by stakeholders and employees.
 - *Data Measure:* Virtual conferences and stakeholder meetings set up throughout the week using the Teams platform. Attendance quantified by number of registrants and list of participants
 - *Team:* HHS employees

- ✔ **Objective 14.2:** By December 31, 2020, HHS will offer more remote work options to accommodate a greater range of employees' needs.
 - *Data Measure:* Evaluate each position as it is developed or vacated for remote work capability and declare the option of telecommuting in employment opportunity announcement. Quantify number of remote employment opportunities year over year and where applicants hear about the job
 - *Team:* Krissie Guerard, Stacy Hoffman and Tara Buck Elk

GOAL 4

By December 31, 2022, HHS will have begun engineering greater diversity and inclusion in their work and workforce.

Domain 8: Maintain a competent public health workforce.

- ✔ **Objective 14.3***: By December 31, 2021, HHS will diversify placement of employment opportunities to reach a broader audience.
 - *Data Measure*: A diverse list of resources for advertising job opportunities that Human Resources can draw from
 - *Team*: Stacy Hoffman, Tara Buck Elk, Krissie Guerard and Beverly Anaele

- ✔ **Objective 14.4****: By March 29, 2022, HHS will apply employment screening, and hiring and performance evaluation processes that are equitable to sociodemographic groups.
 - *Data Measure*: An outline of the best practices for removing bias during the hiring process. Dissemination to appropriate stakeholders
 - *Team*: Stacy Hoffman, Beverly Anaele, Hannah Anderson, Marie Moe and Agnieszka Mason

*Social media, LinkedIn, tribal colleges, racial/ethnic job sites, disability-focused job sites, technical and community college placement offices, university placement offices and offices of diversity, and National Indian Health Board. This will include internship opportunities

**Research best practices and compare to current HHS practice and process. Implement changes based on evidence-based best practices

GOAL 4

By December 31, 2023, HHS will have begun engineering greater diversity and inclusion in their work and workforce.

Domain 8: Maintain a competent public health workforce.

Objective 14.5: By December 31, 2023, HHS will be present and active in virtual networks and job-centric events that encompass all North Dakotans.

- *Data Measure:* A working list of virtual hiring fairs that HHS representatives can attend will be produced and shared with appropriate stakeholders
- *Team:* Jordan Laducer

Objective 14.6*: By December 31, 2023, develop and implement education and awareness toolkit focused on the HHS's commitment and actions to increase inclusivity and diversity.

- *Data Measure:* Toolkit plan and materials developed. Number of social media likes and video views
- *Team:* Ruth Nwatu and Hannah Anderson

GOAL 4

By December 31, 2023, HHS will have begun engineering greater diversity and inclusion in their work and workforce.

Domain 8: Maintain a competent public health workforce.

Objective 14.7*: By December 31, 2023, HHS will engage a private vendor for reporting discrimination and harassment, as well as to serve a resource for all employees in addressing allegations.

- *Data Measure*: True reporting or use of the private vendor as well as necessary feedback for implementation
- *Team*: Dirk Wilke and Stacy Hoffman

GOAL 5

By December 31, 2022, HHS will have made concerted efforts to update its Community Engagement website and establish a recurring newsletter.

Domain 3: Inform and educate about public health issues and functions.

- ✔ **Objective 15.1:** By December 31, 2020, revise and finalize the purpose statement for the Health Equity Committee.
 - *Data Measure:* A completed and approved purpose statement
 - *Team:* HHS employees

- ✔ **Objective 15.2:** By May 31, 2021, redesign the CE Unit's website and incorporate additional resources for site visitors.
 - *Data Measure:* A restructured website that both appeals to the senses and follows the guidelines of CDC's Clear Communication strategies to enhance readability
 - *Team:* Beverly Anaele, Nicole Peske, Marie Moe and Corey Bergrud

- ✔ **Objective 15.3:** By October 2022, produce recurring health equity articles for information sharing.
 - *Data Measure:* Quarterly updates through a *Your Health Matters* newsletter on a range of health equity topics that will be disseminated internally and on the website
 - *Team:* Beverly Anaele, Cathony Reid, Morgan Pizur-Kranc, Ruth Nwatu, Juliana Antwi, Valentina Asiedu and Hannah Anderson

GOAL 6

By December 31, 2022, HHS will identify areas of health equity based on data-driven reports.

Domain 2: Investigate health problems and environmental public health hazards to protect the community.

- ✔ **Objective 16.1:** By May 31, 2021, identify new and existing data sources for North Dakota.
 - *Data Measure:* A datasheet acting as a library of information that will provide names of sources, data available, and their locations
 - *Team:* Tracy Miller and Beverly Anaele

- ✔ **Objective 16.2:** By October 31, 2021, incorporate social determinants of health into the North Dakotan SHA data report regarding leading causes of death.
 - *Data Measure:* A completed SHA report with descriptive analysis outlining how five leading causes of death affect North Dakotans across various demographics among Medicaid enrollees
 - *Team:* Krissie Guerard, Kelly Nagel, Grace N. Njau, Devaiah Muccatira and Beverly Anaele

GOAL 6

By December 31, 2022, HHS will identify areas of health equity based on data-driven reports.

Domain 2: Investigate health problems and environmental public health hazards to protect the community.

Objective 16.3: By December 31, 2023, develop the state HIV Community Health Assessment plan as well as results analyses for dissemination.

- *Data Measure:* Create survey materials and outreach initiatives to collect data addressing HIV knowledge and barriers to care. Results should be presented in a manner that can be easily disseminated
- *Team:* Alicia Belay, Julia Wilson-Peltier, Valentina Asiedu, Agnes Mason and HIV/STD/TB Viral Hepatitis Program employees

GOAL 7



By December 31, 2022, HHS will identify at least four areas of need in HIV/STI equity.

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

- ✓ **Objective 17.1:** By September 30, 2021, HHS will lead the first HIV Prevention and Care Board meeting.
 - *Data Measure:* Meetings occurred quarterly with attendance quantified by number of participants
 - *Team:* Alicia Belay, AIDS United and Disease Control

- ✓ **Objective 17.2:** By September 30, 2021, partner with the Tribal Health Liaisons to develop a plan for reaching AI communities to complete the High-Risk Negative (HRN) survey.
 - *Data Measure:* A comprehensive plan developed with strategies to reach the AI population
 - *Team:* Alicia Belay, Cheyenne Smith, Sonya Abe, Hunter Parisien and Jamie Thongphet

- ✓ **Objective 17.3:** By December 31, 2021, complete report on analysis of HIV+ survey and interviews, highlighting areas of health equity.
 - *Data Measure:* A completed report that highlights health equity areas within HIV+ survey and interviews
 - *Team:* Alicia Belay and Valentina Asiedu

GOAL 7



By December 31, 2022, HHS will identify at least four areas of need in HIV/STI equity.

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

- ✔ **Objective 17.4:** By January 31, 2022, complete the HRN survey data collection, including sufficient sample from L+ community, AI community and NFI community.
 - *Data Measure:* At least 500 participants completed the survey
 - *Team:* Alicia Belay

- ✔ **Objective 17.5:** By March 31, 2022, complete HRN interviews.
 - *Data Measure:* At least 30 surveys completed
 - *Team:* Agnes Mason and Alicia Belay

- ✔ **Objective 17.6:** By May 31, 2022, complete the HRN survey analysis and interviews report.
 - *Data Measure:* HRN survey and interview data are analyzed and ongoing
 - *Team:* Alicia Belay and HHS Disease Control team

GOAL 17



By December 31, 2022, HHS will identify at least four areas of need in HIV/STI equity.

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

- ✔ **Objective 17.7:** By May 31, 2022, implement a syringe services survey across pharmacies in ND.
 - *Data Measure:* A syringe services survey tool was created and implemented across ND pharmacies
 - *Team:* Payton Drent, Alicia Belay, Sarah Weninger and Agnes Mason

- ✔ **Objective 17.8:** By December 9, 2022, finalize HIV Prevention Plan.
 - *Data Measure:* An HIV Prevention Plan was submitted to the CDC
 - *Team:* Alicia Belay, Valentina Asiedu, the HHS Disease Control team and Agnes Mason

GOAL 8

By December 31, 2023, HHS will expand care and support to postpartum women through improved Medicaid coverage, doula support and group support.

Domain 7: Promote strategies to improve access to health care.

- ✔ **Objective 18.1:** By September 30, 2023, HHS receives approval to co-develop the doula coalition and the coalition will be launched.
 - *Data Measure:* An approval obtained and the doula coalition launched
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 18.2:** By June 28, 2023, HHS will launch a doula pilot project initiative.
 - *Data Measure:* A doula pilot project launched
 - *Team:* Alicia Belay and Amy Burke

GOAL 9

By March 31, 2022, HHS will contract with five new organizations for Maternal Child Health (MCH) funding through participatory grant making.

Domain 4: Engage with the community to identify and address health problems.
Domain 11: Maintain administrative and management capacity.

- ✔ **Objective 19.1:** By October 31, 2021, HHS will finalize new MCH participatory grant making materials, reporting requirements and tools.
 - *Data Measure:* MCH participatory grant making materials, reporting requirements and tools were completed
 - *Team:* Alicia Belay and Valentina Asiedu

- ✔ **Objective 19.2:** By November 15, 2021, HHS will invite up to eight partners to join a participatory grant making session.
 - *Data Measure:* Invitations to eight partners were sent for a participatory grant making session
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 19.3:** By December 15, 2021, convene partners for participatory grant making session.
 - *Data Measure:* Partner meeting held for participatory grant making session
 - *Team:* Alicia Belay and Amy Burke

GOAL 19

By March 31, 2022, HHS will contract with five new organizations for Maternal Child Health (MCH) funding through participatory grant making.

Domain 4: Engage with the community to identify and address health problems.
Domain 11: Maintain administrative and management capacity.

- ✔ **Objective 19.4:** By February 2022, all contracted organizations will have an orientation session to new materials and reporting requirements.
 - *Data Measure:* An orientation session occurred to introduce contracted organizations to new materials and reporting requirements
 - *Team:* Alicia Belay and Amy Burke

- ✔ **Objective 19.5:** By March 31, 2022, contract with five organizations.
 - *Data Measure:* Five contracts executed
 - *Team:* Alicia Belay and Amy Burke

GOAL 20

By March 31, 2023, HHS will implement the health equity Quality Improvement (QI) initiative as an extension of the Health Equity Training Initiative series.

Domain 9: Evaluate and continuously improve processes, programs and interventions.

Objective 20.1: By November 30, 2023, HHS will launch the health equity QI initiative.

- *Data Measure:* A health equity QI initiative was implemented at least once
- *Team:* Alicia Belay, Juliana Antwi and Morgan Pizur-Kranc

Objective 20.2: By November 30, 2023, HHS will develop a pre- and post-health equity tool to measure health equity knowledge increase.

- *Data Measure:* A pre- and post-health equity tool was developed
- *Team:* Alicia Belay, Juliana Antwi and the CE Unit

Objective 20.3: By March 31, 2024, HHS will train at least five health facilities on health equity.

- *Data Measure:* Five facilities were trained on health equity
- *Team:* Alicia Belay and Juliana Antwi

Objective 20.4: By March 31, 2024, HHS will lead at least one learning session around health equity QI.

- *Data Measure:* At least one health equity QI session was implemented
- *Team:* Alicia Belay and Juliana Antwi

O B E S I T Y

Domain 2: Investigate health problems and environmental public health hazards to protect the community.

Domain 4: Engage with the community to identify and address health problems.

- ✓ **1. By June 15, 2022, coordinate with potential partners and apply for CDC Tribal Practices for Wellness in Indian Country grant.**
 - *Data Measure:* Letters of support received, workplan, budget and narrative submitted
 - *Team:* Jorden Laducer and Beverly Anaele

- 2. By August 31, 2023, establish collaboration between the Special Populations Coordinator and the Division of Family Health & Wellness to incorporate health equity into Local Public Health obesity workplans.**
 - *Data Measure:* Collaboration established and health equity initiatives incorporated
 - *Team:* Mikaela Schlosser, Sarah Massey and Jorden Laducer

- ✓ **3. By December 31, 2022, coordinate collaboration between a Tribal Health Liaison and the Division of Family Health & Wellness to conduct School Site Coordinator pipeline working Solen-Cannon Ball Public School for the Full-Service Community School Initiative.**
 - *Data Measure:* Collaboration established and health equity initiatives incorporated
 - *Team:* Sarah Massey and Cheyenne Smith

O B E S I T Y

Domain 2: Investigate health problems and environmental public health hazards to protect the community.

Domain 4: Engage with the community to identify and address health problems.

3. By December 31, 2023, establish a communication chain between a Tribal Health Liaison and the Hunger Free ND Coalition.

- *Data Measure:* Twenty meetings were attended by the CE Unit
- *Team:* Hunger Free ND and a Tribal Health Liaison

4. By December 31, 2023, schedule monthly meetings with the Division of Family Health & Wellness.

- *Data Measure:* Twenty meetings were attended by the CE Unit
- *Team:* Mikaela Schlosser, Sarah Massey and CE Unit employee(s)

5. By July 31, 2023, identify what foods are offered in tribal schools for preliminary steps toward improving healthy food access where needed.

- *Data Measure:* Foods identified and analyzed for nutritional value in the 26 K-12 tribal schools and the five tribal colleges
- *Team:* Jordan Laducer

INJURY

Domain 3: Inform and educate about public health issues and functions.

Domain 10: Contribute to and apply the evidence base of public health.

- ✔ **By December 31, 2023, consider hosting a Driving Skills for Life youth program on a reservation.**
 - *Data Measure:* Program considered and further steps outlined, if applicable
 - *Team:* Carol Thurn, Vision Zero Outreach Coordinators and Tribal Health Liaisons

- ✔ **By December 31, 2023, the Youth Advisory Board will promote Impact Teen Driver programs at their respective schools.**
 - *Data Measure:* Program promoted in at least three North Dakota high schools
 - *Team:* Vision Zero Outreach Coordinators and Youth Advisory Board

- ✔ **By December 31, 2023, reach out to the Buckle Up with Bucky team to identify areas of collaboration or expansion.**
 - *Data Measure:* Meeting or communication conducted. At least one area of collaboration identified
 - *Team:* Kristi Engelstad and Tribal Health Liaisons



INJURY

Domain 3: Inform and educate about public health issues and functions.

Domain 11: Maintain administrative and management capacity.

- ✔ **By December 31, 2023, provide increased injury prevention education on tribal reservations through Native American talent, spokespersons and social media marketing.**
 - *Data Measure:* At least two materials developed
 - *Team:* Vision Zero Outreach Coordinators and Tribal Health Liaisons

- ✔ **By December 31, 2023, assist with identifying a certified lead for the HHS Car Seat Program in Sioux County.**
 - *Data Measure:* Assistance provided, a lead identified and certified
 - *Team:* Dawn Mayer and Tribal Health Liaisons

TRAINING



Domain 3: Inform and educate about public health issues and functions.
Domain 8: Maintain a competent public health workforce.
Domain 9: Evaluate and continuously improve processes, programs and interventions.

- ✓ **1. By August 31, 2021, HHS will develop a 60-minute NACDD cultural competency training.**
 - *Data Measure:* Training developed
 - *Team:* Krissie Guerard

- ✓ **2. By December 31, 2021, all HHS staff will complete the NACDD cultural competency training.**
 - *Data Measure:* All HHS staff completed the training
 - *Team:* Krissie Guerard

- ✓ **3. By December 31, 2021, HHS will establish a 60- minute Person-first Language training.**
 - *Data Measure:* Training developed
 - *Team:* Valentia Asiedu

- ✓ **4. By December 31, 2021, HHS will share a Health Equity and Environmental Justice training.**
 - *Data Measure:* Training shared
 - *Team:* Beverly Anaele

TRAINING



Domain 3: Inform and educate about public health issues and functions.
Domain 8: Maintain a competent public health workforce.
Domain 9: Evaluate and continuously improve processes, programs and interventions.

✔ **5. By August 31, 2022, HHS will offer Mental Health First Aid training.**

Data Measure: Training offered

Team: Beverly Anaele

✔ **By March 31, 2023, HHS will commence roll-out of the Perinatal Quality Collaboratives - Health Systems training.**

Data Measure: Training developed and rolled out to public

Team: Alicia Belay and Juliana Antwi

TRAINING



Domain 3: Inform and educate about public health issues and functions.
Domain 8: Maintain a competent public health workforce.
Domain 9: Evaluate and continuously improve processes, programs and interventions.

8. HHS will deliver ongoing Train-the-Trainer sessions for immunizations as needed.

- Data Measure:* Number of sessions
- Team:* Kiamya Philson, Cheyenne Smith, Jamie Thongphet, Hunter Parisien and Sonya Abe

9.HHS will deliver in-person Safe-Haven training as needed.

- Data Measure:* Number of sessions
- Team:* Cathony Reid and Alicia Belay

10. HHS will organize and deliver ongoing Lunch and Learn sessions.

- Data Measure:* Number of sessions
- Team:* Ruth Nwatu

SUPPORT POLICY AND SYSTEMS CHANGE

Domain 3: Inform and educate about public health issues and functions.

Domain 5: Develop public health policies and plans.

Domain 9: Evaluate and continuously improve processes, programs and interventions.

1. By December 31, 2023, HHS will redesign the Health Equity Committee by utilizing measurable outcomes and action items.

Data Measure: Health Equity Committee redesigned

Team: Krissie Guerard

2. By December 31, 2023, HHS will design a Diversity, Equity and Inclusion policy plan for Team ND that will be housed on the Intranet.

Data Measure: Policy plan created and housed on Intranet

Team: Krissie Guerard

3. By December 31, 2022, HHS will research and identify active policies that are counter to principles of equity.

Data Measure: Policies are identified

Team: Krissie Guerard, Alicia Belay and UND Legal

SUPPORT PUBLIC, PRIVATE AND COMMUNITY PARTNERSHIPS

Domain 2: Investigate health problems and environmental public health hazards to protect the community.

Domain 4: Engage with the community to identify and address health problems.

1. By December 31, 2023, HHS will design a rural school pipeline and NFI pipeline to increase ND healthcare workforce diversity.

- *Data Measure:* Pipelines designed
- *Team:* Ruth Nwatu and Katarina Domitrovich

COMMUNICATIONS

Domain 3: Inform and educate about public health issues and functions.
Domain 4: Engage with the community to identify and address health problems.

- ✔ **1. By July 6, 2021, create an Islamic Center poster.**
 - *Data Measure:* Completed poster
 - *Team:* Ishan Kodagoda-Peiris and Kiamya Philson

- ✔ **2. By July 28, 2021, produce ongoing NFI newsletters to highlight important resources for the community.**
 - *Data Measure:* At least one newsletter produced
 - *Team:* HHS Communications and Alicia Belay

- ✔ **3. By July 30, 2021, attend Public Information Officer meetings with LPH and provide updates on and services for health equity communication.**
 - *Data Measure:* At least one meeting attended
 - *Team:* Ishan Kodagoda-Peiris, Paul Teeple and LPH

COMMUNICATIONS

Domain 3: Inform and educate about public health issues and functions.
Domain 4: Engage with the community to identify and address health problems.

4. By May 31, 2023, create a checklist/cultural sensitivity and inclusion cheat sheet for general and provider use within other ongoing initiatives.

- *Data Measure:* Cheat sheet created and disseminated
- *Team:* HHS Communications and Juliana Antwi



5. *By December 31, 2023, establish guidelines for TikTok communications and train HHS employees.

- *Data Measure:* Collaboration with Communications to begin a public health campaign on TikTok
- *Team:* HHS Communications and LEVEL Mpls

6. By December 31, 2023, develop a process to ensure HHS website and content compliance with Americans with Disability Act (ADA)-accessibility standards.

- *Data Measure:* HHS website and content are ADA- accessible
- *Team:* HHS Communications

COMMUNICATIONS

Domain 3: Inform and educate about public health issues and functions.
Domain 4: Engage with the community to identify and address health problems.

- ✔ **8. By December 31, 2022, coordinate translating the entire HHS website.**
 - *Data Measure:* HHS website is translated into at least two languages
 - *Team:* HHS Communications

- 9. By December 31, 2023, establish procedure for implementing accessibility into every project.**
 - *Data Measure:* Procedure established
 - *Team:* HHS Communications

- 10. By December 31, 2023, develop and communicate a process to translate public HHS flyers.**
 - *Data Measure:* A translation process is communicated
 - *Team:* HHS Communications

- 11. By December 31, 2023, cultivate a mechanism for requesting translation services.**
 - *Data Measure:* A procedure developed and communicated
 - *Team:* HHS Communications

COMMUNICATIONS

Domain 3: Inform and educate about public health issues and functions.
Domain 4: Engage with the community to identify and address health problems.

12. By September 31, 2024, research online trends for North Dakota Special Populations.

- Data Measure:* Produce content material based on research
- Team:* HHS Communications

✓ 13. Engage in ongoing collaboration with the Tribal Health Liaisons to assist with communication needs.

- Data Measure:* At least one meeting occurred
- Team:* HHS Communications, Cheyenne Smith, Sonya Abe, Hunter Parisien and Jamie Thongphet

✓ 14. Perform ongoing visits to Health Equity Advisory Boards to assist with communications materials or needs.

- Data Measure:* At least two visits performed
- Team:* HHS Communications

ADVISORY BOARDS

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

Domain 4: Engage with the community to identify and address health problems.

- ✓ **1. By December 15, 2021, the Special Populations Coordinator will establish a Task-Force sub-committee through the BeYOU Advisory Board that will address disparities within the L+ community.**
 - *Data Measure:* Sub-committee established
 - *Team:* Jordan Laducer

- ✓ **2. By February 1, 2022, HHS will collate inputs from the NFI Advisory Board on sentiments regarding racial identities in surveys, healthcare facilities and other settings to build a training on how to properly ask racial identity questions.**
 - *Data Measure:* Sentiments collected and shared with health care providers and contact tracers
 - *Team:* Sargam Ghimire

ADVISORY BOARDS

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

Domain 4: Engage with the community to identify and address health problems.

- 3. By July 31, 2023, the Youth Advisory Board will have executed the Healthy Habits Campaign which includes: immunizations, diet and exercise, financial health, mental health and sexual health.**
 - *Data Measure:* Campaign executed; survey data collected and analyzed; programmatic suggestions made and implemented
 - *Team:* Krissie Guerard, Katarina Domitrovich

- 4. By July 31, 2023, HHS will strengthen recruitment processes for the NFI Advisory Board to improve gender, racial and ethnic diversity.**
 - *Data Measure:* Outreach performed
 - *Team:* Luisa Hoyos

- 5. By August 31, 2023, HHS will link the Human Rights Coalition Health Equity Index and other health resources for the LGBTQ2S+ Community to the CE Unit website.**
 - *Data Measure:* List published on website
 - *Team:* Jordan Laducer and Cody Severson

ADVISORY BOARDS

Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.

Domain 4: Engage with the community to identify and address health problems.

6. **By July 31, 2023, the BeYOU Task Force will have executed a community survey that focuses on immunizations, financial health, mental health and sexual health with the assistance of an External Partner.**
 - *Data Measure:* Survey data collected and analyzed; programmatic suggestions made and implemented
 - *Team:* Jorden Laducer, Katarina Domitrovich and Cody Severson

COVID-19 STRATEGIC PLAN

Please refer to the "Addressing COVID-19 in Special Populations" Strategic Plan found on the Community Engagement Unit website.

APPENDIX A

Table 1 Community Engagement Unit strategic plan weekly tracking sheet template

| Goal | Objective | Due Date | Data Measure | Team | Completed | No. Served | Notes/ Tracking |
|------|-----------|----------|--------------|------|-----------|------------|-----------------|
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