**SB 2124 Meeting Date:** 12/10/2019 Record of discussion

Attendees: Nancy, Michelle M, Jon, Kim, Jamie, Laural, Sara, Heather, Marcie, Sara K., Doran, and guest Randy

operations consultant

Division	Agenda Items/Meeting Notes	<b>Department Actions</b>
HR	HCBS Orientation  Friday. Complete checklist and benefit sign-up. Thursday – supervisor interviews scheduled – 9 positions and 20 applicants LTC Posting  Competitive – supervisor hired Remaining positions posted and close 12/16/19 Requirement – have county eligibility experience – existing county employee EW positions open in zones – could fill as eligibility technicians  Q – What happens if a current employee's salary is higher than posted range? A – Employee hired will be paid their current rate if it is within the classification range.  Q – If offered position and decline, will it be considered a voluntary resignation? A – Yes. Employee could opt to apply for an open position within the zone if there are any approved openings and would meet minimum qualifications.  Q – If EW II applies and is offered an EW I position, what happens to their salary? A - Salary would transfer and employee won't get a decrease in pay unless the salary exceeds the salary range of the EW I position.  QC Team  Reviewer positions filled. Admin position being interviewed. 7 will start before Jan. 1; there are 3 others.  Childcare Letters  Waiting for HRMS to confirm classification (HSPA 1 for child care licensors) Licensing decisions to be made at the lowest level/closest to provider Reviewing regional needs and FTE Offers based on percentages of FTE Hiring Process – Point of Contact Reminder in Weekly Newsletter	Sara to set up a Calendly link for group interviews

	Missing 4 POC	
	<ul> <li>Interview team to be finalized – Jon, Sara, Marcie, Amy and Laural - can</li> </ul>	
	provide schedules to counties	
	Could have individuals assigned to zones	
	<ul> <li>HR to provide guidance/full kit for hiring – checklist, etc.</li> </ul>	
	<ul> <li>Handle in order received after 1/1/20</li> </ul>	
	Director of Zone Operations	
	<ul> <li>Ready to post. Waiting for HRMS to classify.</li> </ul>	
	<ul> <li>Posting for 7 calendar days</li> </ul>	
	Contact with ND United	
	HR updated their reps and answered their questions	
	CFS Regional Reps	
	Several open positions; redesign is pending	
	Working on the structure – will transition from HSCs	
	Finalizing Agreements	
	<ul> <li>Final Mountrail and McKenzie agreements have not been received</li> </ul>	
	<ul> <li>Letter of approval 1/1/20</li> </ul>	
	<ul> <li>Budget 12/16/19</li> </ul>	
	Have to notify of formula payment amount	
Legal	<ul> <li>County auditors and interim zone directors to receive information</li> </ul>	
Legai	POC varies	
	<ul> <li>Interim zone directors to notify commissioners</li> </ul>	
	<ul> <li>List of interim directors and host counties is on TEAMS</li> </ul>	
	Weekly newsletter will include reminder (goes to auditors and zone directors)	
	Aging to start communicating with the zones	
	<ul> <li>List will be sent to IT for related system work - zone names and counties</li> </ul>	
	Budget Update	
	<ul> <li>Some counties may need to have special meetings on budget for spending</li> </ul>	
	authority	
Fiscal	Will put reminder in weekly newsletter	
i iscai	<ul> <li>Providing a formula payment based on average spend – DHS has the ability to</li> </ul>	
	adjust in June	
	10 of 19 budgets reviewed in total	
	Letters will go out tonight from Fiscal	

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	All positions have been reviewed	
	Q - Funding for specific travel costs (I.e. SPACES training, CFS task force, director	
	meeting)	
	<ul> <li>Can transition funds for task force – travel is fully funded by DHS now – retain federal match</li> </ul>	
	Zone Planning Workshops	
	June 1, 2020: zone plan must be submitted	
	Plan to do traveling workshops to zones between Jan. and June to help zones  Put plans together on hour to structure.	
	put plans together on how to structure	
	Zone Board Orientation - receiving requests	
	Regional? Webcast/recorded?  Formula idea a to Core	
	Forward ideas to Sara  Customs account to administrated LICES.	
	System access for county-administered HCBS  New CM tools access	
		Send zone board orientation
	<ul> <li>Locally administered programs may have different documentation requirements- should there be consistency?</li> </ul>	ideas to Sara
	<ul> <li>Template outlining how things are structure (mapping format)</li> </ul>	Offline group to review
	Private pay – track revenue	system access for county
	Veterans services reimbursement from VA	administered HCBS – Sara
Other	Minimum # of staff for access points	connect with Nancy – Add
Other	<ul> <li>Need to assess adequate staffing and service for access points</li> </ul>	Doran – SAMS/Harmony
	Need to maintain access points	
	Look at on a case-by-case basis	
	Service county reports for EA	
	Will run reports by county and service area/zone	Sara will discuss physical
	Will build capability into all systems in the future	security with policy – finalize
	Important for trend analysis and decision making	IT next steps – checklist
	Interviews - For applicants for state positions, employees do not need to take annual	
	leave if travel to Bismarck for interview.	
	Security instructions for EA (IT + physical)	
	Team members transitioning from county to state will keep existing nd.gov	
	account. Primary log-in will be nd.gov and will map back to county programs	
	IT asset transfer question - 124 computers for transferring employees –	
	monthly fee for access and technical support – DHS will determine what will be	
	replaced	

• Sheet for local IT to know what to do at transition time – what is expected. Checklist – security, building access, EA IRS policy compliance

## Local Drives

- ND IT will connect with NRG
- ID mapping and access

## Vehicles

- Transfer to zone by 1/1/20; need to get employees insured 2020 Communications
  - Guidance is fragmented team is repeating core messages
  - Ideas for centralizing messaging and expectations discussed