## Additional Information:



#### HOW TO ACCESS SERVICES

Bismarck - West Central Human Service Center 1237 W. Divide Ave., Suite 5 701.328.8888 • Toll-Free: 888.328.2662

Devils Lake - Lake Region Human Service Center 200 Hwy 2 W. 701.665.2200 • Toll-Free: 888.607.8610

Dickinson - Badlands Human Service Center 1463 I-94 Business Loop E. 701.227.7500 • Toll-Free: 888.227.7525

Fargo - Southeast Human Service Center 2624 9th Ave. S. 701.298.4500 • Toll-Free: 888.342.4900

Grand Forks - Northeast Human Service Center 151 S. 4th St., Suite 401 701.795.3000 • Toll-Free: 888.256.6742

Jamestown - South Central Human Service Center 520 3rd St., N.W. 701.253.6300 • Toll-Free: 800.260.1310

Minot - North Central Human Service Center 1015 S. Broadway, Suite 18 701.857.8500 • Toll-Free: 888.470.6968

Williston - Northwest Human Service Center 316 2nd Ave. W. 701.774.4600 • Toll-Free: 800.231.7724

All Centers - 711 (TTY)

#### WWW.ND.GOV/DHS

## Services to Help Individuals with Persistent Behavioral Health Disorders

Accredited by the Council on Accreditation for outpatient behavioral health services



DN 1357 (07/2021)

## ABOUT US

Welcome to our Human Service Center. Our team is dedicated to helping individuals achieve and sustain recovery to improve their quality of life.

Our services put individuals at the center of their care. Services are tailored to best meet their goals and support wellness and recovery.

### WHO WE SERVE

We are a safety net that supports individuals and families with limited access to services or resources in their community.

- Adults with serious mental illness
- Children with serious emotional disturbance and their families
- Adults and children with substance use disorders that co-occur with serious mental illness
- Pregnant women with substance use disorders
- People who use intravenous drugs
- People who are having their first experience with seeing things or hearing things that don't exist and/or feeling others are against them (First Episode Psychosis)

#### **OUR PRIORITIES:**





Strong Stable Families Services Closer to Home

# WHAT WE DO

#### > Crisis Services

These services are available 24-hours a day/ 7-days a week from specially-trained behavioral health professionals and include a three-digit crisis phone line (2-1-1), mobile response and walk-in support and care.

#### Team-based Rehabilitation and Recovery Services for Adults, Youth and Families

Our services are specific to each individual and his or her needs. They are short-term, high-intensity community-based services for individuals with severe and persistent behavioral health needs and may not be appropriate for individuals with mild or moderate impairments.

We provide team-based services that include case management, therapy, rehabilitative services, addiction services, employment support, peer support and medication management.

Our focus is to help individuals gain and maintain the necessary skills to reach their goals.

# Walk-in Assessments, Immediate Care and Referral Services

Our goal is to provide timely assessment, crisis intervention and connection to services for individuals with immediate behavioral health needs. **Our walk-in hours are Monday-Friday 8 a.m. to 5 p.m.** 

NO APPOINTMENT IS NEEDED. We help individuals and families determine their next steps. This process allows individuals to engage in services when they are ready, and may include referrals to other community partners.

#### WHAT TO BRING

We want our services to be affordable to everyone. A sliding fee schedule is available based on an individual's ability to pay, and insurance is accepted if available. Individuals should bring the appropriate items from the list below with them for their visit.

- Photo ID
- Insurance card
- Paperwork showing household income (recent pay stub, tax record, bank statement, etc.)
- If receiving unemployment benefits, bring verification information
- If receiving social security income, bring award letter or bank statement showing direct deposit
- Relevant legal (court) paperwork
- Order of guardianship