

## Medical Services Division

1915(i) & Mental Health Rehabilitative Services



# **Presentation Topics**

Medicaid Codes & Reimbursement

Provider #s by Service Category

1915(i) Peer Support/Family Peer Support Coverage

Medicaid Navigation
Resources –
Providers &
Members

# Medical Services Division

Medical Services is a division within the North Dakota Department of Human Services responsible for the oversight of Medicaid for the state.

# What is Medicaid?

Medicaid provides health coverage to millions of Americans, including eligible low-income adults, children, pregnant women, elderly adults and people with disabilities. Medicaid is administered by states, according to federal requirements. The program is funded jointly by states and the federal government.

# Medicaid reimbursement can only be made on behalf of eligible Medicaid members.

# Resources

# Provider Enrollment Navigation

#### **Noridian Healthcare Solutions**

Contact information available in the ND Medicaid General Provider Manual.

#### **NDDHS Medical Services Website:**

https://www.nd.gov/dhs/services/medicalserv/medicaid/

#### ND Medicaid General Provider Manual

https://www.nd.gov/dhs/services/medicalserv/medicaid/docs/general-information-medicaid-provider-manual.pdf

#### 1915(i) Website Provider Enrollment Trainings

https://www.behavioralhealth.nd.gov/1915i/trainings

## Additional Provider Assistance

**North Dakota Medicaid Automated Voice Response System (AVRS)** is available 24/7 to enrolled providers to readily access information on:

- Member Inquiry, Payment Inquiry, Claims Status, and Service Authorization Inquiry
- AVRS Access Telephone Numbers: Toll Free: 877-328-7098 Local: 701-328-7098

#### 1915(i) Training and Technical Assistance Calls

Weekly Training and Technical Assistance Calls are offered to keep Enrolled Providers, Potential Providers, Human Service Centers, and Human Service Zones and other Stakeholders up to date on 1915(i) topics..

Training is virtual, every Wednesday from 1-2pm CT. Click the <u>Join Now</u> button on the 1915(i) website to join the training.

# Provider Claims Navigation

ND Medicaid Claims Assistance: (701) 328-7098 or (877) 328-7098 or mmisinfo@nd.gov

NDDHS Medical Services Website: Medicaid: Medicaid Services: Services: Department of Human Services: State of North Dakota (nd.gov)

Noridian Healthcare Solutions - Contact information available in the ND Medicaid General Provider Manual.

NDDHS Medical Services Website: https://www.nd.gov/dhs/services/medicalserv/medicaid/

ND Medicaid General Provider Manual: <a href="https://www.nd.gov/dhs/services/medicaid-docs/general-information-medicaid-provider-manual.pdf">https://www.nd.gov/dhs/services/medicaid-docs/general-information-medicaid-provider-manual.pdf</a>

1915(i) Website Provider Claims Training: <a href="https://www.behavioralhealth.nd.gov/1915i/trainings">https://www.behavioralhealth.nd.gov/1915i/trainings</a>

### Medicaid Related Codes

Identifiers or "codes" associated with Medicaid include member IDs, provider IDs, provider type, rate type, rate code modifiers, NPIs, specialty, service, group and individual taxonomies, place of service, diagnoses, etc.

Providers use certain codes for enrollment, others to submit service authorizations, and others to submit claims.

- 1915(i) Instruction: Power Points with detailed instructions for the use of these codes are located here: https://www.behavioralhealth.nd.gov/1915i/trainings
- MH Rehab Instruction: Located in General Provider Manual and Medicaid Website

# Medicaid 1915(i) and Mental Health Rehab Services

The 1915(i) is an amendment to the ND Medicaid State Plan. 1915(i) services, a.k.a. Home and Community-Based Services (HCBS) are provided to individuals with qualifying Behavioral Health conditions who are residing in their homes and communities.

Mental Health Rehabilitative Services are a group of services in the ND Medicaid State Plan. Services include behavioral intervention services that consist of developing and implementing a regimen that will reduce, modify, or eliminate undesirable behaviors or induce alternative positive behaviors and management including improving life skills.

# 1915(i) & MH Rehab Services Comparison

# 1915(i) & MH Rehab Services Member Eligibility

Certain Medicaid benefit plans such as the 1915(i) Medicaid State Plan Amendment require the local human service zone to verify 1915(i) specific eligibility in addition to overall Medicaid eligibility.

Mental Health Rehab Services do not require the local human service zone to take action. Providers document member eligibility for services.

Refer to the 1915(i) – MH Rehab Comparison Chart for details.

# 1915(i) & MH Rehab Member Navigation

#### 1915(i)

Medicaid Eligibility Workers at the Human Service Zones assist individuals with Medicaid eligibility and enrollment.

1915(i) Eligibility Workers at the Human Service Zones assist eligible Medicaid members with 1915(i) eligibility and enrollment.

Other insurances do not pay for 1915(i) services.

Family Members, Referral Sources and Case Managers may assist clients with accessing the 1915(i).

The 1915(i) Navigator and MCO 1915(i) lead will assist eligible members with connection to 1915(i) Care Coordination Providers.

#### MH Rehab

Medicaid Eligibility Workers at the Human Service Zones assist individuals with Medicaid eligibility and enrollment.

MH Rehab Services are integrated into the provider system, rather than accessed through a specific program such as the 1915(i).

In some instances, other insurances, in addition to Medicaid, may pay for these services, so Medicaid funding is one potential option for payment.

Family Members, Referral Sources and Case Managers may assist clients with accessing needed services.

# 1915(i) & MH Rehab Services Provider Enrollment

All potential Medicaid providers must complete the ND Medicaid Provider Enrollment process.

Medicaid reimbursement can only be made to approved ND Medicaid Enrolled Providers.

Providers must meet all requirements pertaining to the specific type or provider, program, and/or service in order to be approved.

Provider applicants of 1915(i) and MH Rehab services will complete the same enrollment process, but requirements are specific to each. The application and instructions are located at <a href="https://mmis.nd.gov/portals/wps/portal/EnterpriseHome">https://mmis.nd.gov/portals/wps/portal/EnterpriseHome</a>

Provider qualifications differ between the 1915(i) and MH Rehab as shown on the comparison chart and ND Medicaid General Provider Manual.

This document compares the 1915(i) to the MH Rehab Option.

Eligibility criteria

Eligibility process

How to access services

Who are the providers of services

Provider qualifications for each service

Provider enrollment process

**POC** requirements

Service authorization requirements

# 1915(i) – MH Rehab Comparison Chart

# 1915(i) and MH Rehab Services Related Codes

Identifiers or "codes" associated with the 1915(i) and MH Rehab Services include member IDs, provider IDs, provider type, rate type, rate code modifiers, NPIs, specialty, service, group and individual taxonomies, place of service, diagnoses, etc.

Providers use a variety of codes for enrollment, others to submit service authorizations, and others to submit claims.

- 1915(i) Instruction: Various documents containing these codes and Power Points with detailed instructions for the use of these codes are located here: https://www.behavioralhealth.nd.gov/1915i
- MH Rehab Instruction: Located in General Provider Manual and Medicaid Website

# 1915(i) and MH Rehab Option Claims & Reimbursement

Both the 1915(i) and MH Rehab Option submit claims into MMIS using the 1500 Professional Claim Form.

### 1915(i) HCBS

### **MH Rehab**

https://www.nd.gov/dhs/services/medicalserv/medicaid/docs/fee-schedules/2021-1915i-fee-schedule.pdf

https://www.nd.gov/dhs/services/medicalserv/medicaid/docs/fee-schedules/2021-rehabservices-fee-schedule.pdf

# Billing Codes & Fee Schedules

#### 1915(i) HCBS

#### MH Rehab

https://www.behavioralhealth.nd.gov/sites/www/files/documents/1915i/1915i%20Provider%20Member%20Enrollment%20Report%2011.1.2021.pdf

As of November 18, 2021, there are 22 agencies enrolled to provide mental health rehabilitative services.

During SFY21 (July 2020-June 2021), 3,960 unique members received one or more rehab services.

# Provider & Member Enrollment #'s

#### 1915(I) HCBS

MH REHAB

Unavailable

https://www.behavioralhealth.nd.gov/sites/www/files/documents/1915i/Providers%20by%20Service%20and%20Region.pdf

# Provider by Service Category Report

#### 1915(I) HCBS

#### **Northeast Human Service Center**

Grand Forks, Pembina, Walsh, Nelson

#### **South Central Human Service Center**

Stutsman, Barnes, Foster, Dickey, LaMoure, Griggs, Logan, McIntosh, Wells

#### **Southeast Human Service Center**

Cass, Trail, Steele, Ransom, Richland, Sargent

#### **West Central Human Service Center**

Burleigh, Emmons, Grant, Kidder, McLean, Mercer, Morton, Oliver, Sheridan, Sioux, Standing Rock, Fort Berthold

#### **Lighthouse Church**

Cass

# 1915(i) Family Peer Support Group Providers

#### 1915(i) HCBS

#### **North Central Human Service Center**

Ward, Burke, Renville, Bottineau, Mountrail, McHenry, Pierce

#### **Northeast Human Service Center**

Grand Forks, Pembina, Walsh, Nelson

#### **South Central Human Service Center**

Stutsman, Barnes, Foster, Dickey, LaMoure, Griggs, Logan, McIntosh, Wells

#### **Southeast Human Service Center**

Cass, Trail, Steele, Ransom, Richland, Sargent

#### **Lake Region Human Service Center**

Rolette, Towner, Cavalier, Ramsey, Benson, Eddy

#### **West Central Human Service Center**

Burleigh, Emmons, Grant, Kidder, McLean, Mercer, Morton, Oliver, Sheridan, Sioux, Standing Rock, Fort Berthold

#### **Lighthouse Church**

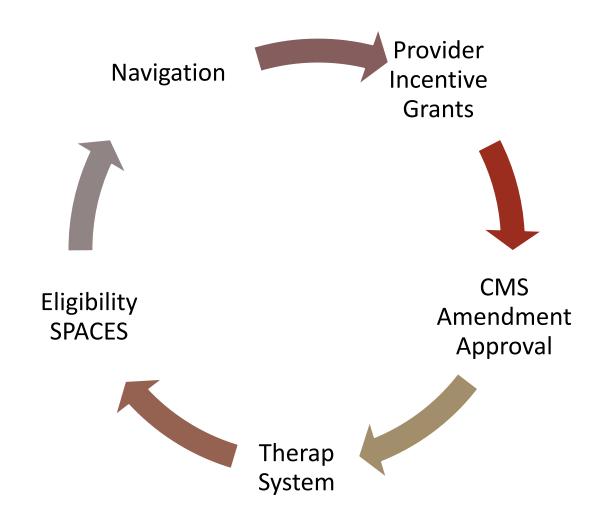
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# 1915(i) Peer Support Group Providers

## Enrolled 1915(i) Individual Peer Support Providers

Twenty 1915(i) Individual Peer Support Providers were enrolled as of 12/7/21.

They are affiliated with the Peer Support and Family Peer Support Group Providers from the prior two slides.



# 1915(i) In-Process

# Questions?



Email 1915(i) Questions to: nd1915i@nd.gov

Email MH Rehab Questions to: krfremming@nd.gov