Client Survey Results Form:

- Client satisfaction survey form and the survey results form are located on the NDFPP webpage under "State Forms". <u>http://www.ndhealth.gov/familyplanning/?id=55</u>
- Please use the provided client survey & results form(s).
- Please complete 10 client satisfaction surveys per quarter. The survey results form should be turned in to the NDFPP Nurse Consultant by January 15th, April 15th, July 15th and October 15th respectively.

<u>To Use:</u>

- Survey client(s) during the quarter until you reach 10 <u>completed</u> surveys. (Each individual clinic will need to figure out how they will determine when/how the surveys are completed. e.g. 4 initial visits, 4 annual visits, 2 problem visits or every 15th appointment until 10 surveys are completed)
- Once you have 10 <u>completed</u> surveys for the quarter, compile results onto the results form and email/fax/mail that form to the NDFPP Nurse Consultant.
- The results form is created as a fillable pdf form. You will need **Adobe Reader** to use it as a fillable form.