

Response to COVID-19 April 6 - April 12

The Department continues to post other Department COVID-19-related information, including a series of Q&As on the COVID-19 page on our website www.nd.gov/dhs/ to help ensure that various partner and provider groups have up-to-date information on recommended practices as well as program and policy changes.

• Fiscal is tracking all additional federal money given to the agency due to COVID-19 and will make requests as necessary for additional spending authority.

Regional Human Service Centers

- Purchased 351 additional telehealth licenses to expand tele-behavioral health services and further reduce total # of employees remaining at clinic
- Approved all HSC and satellite clinic core staffing plan for on-site services reducing minimum total volume of staff to a range between 19-34
- Continue procedures of daily staff and client screening
- · Continue procedures for increased infection control procedures for all common clinic and residential surfaces

North Dakota State Hospital

- Opened dedicated quarantine unit for all new hospital and residential admissions
- Extended visitor restrictions
- Inventoried newly arrived pandemic hospital supplies
- Fit tested N95 masks for the remainder of hospital personnel assigned to work the quarantine and isolation units
- Initiated surgical mask requirement for all staff in process of direct patient care
- Made surgical masks available for patients, if requested

Life Skills and Transition Center

• Secured devices for each residential area for resident use in electronic communication with family and friends.

Human Service Zones

- All Human Service Zones (formerly known as County Social Services) continue to operate and serve needs for economic
 assistance, child welfare, and other critical programs.
- The zones continue to see a significant increase in applications for SNAP, Medicaid, Child Care Assistance, and other economic assistance programs.
- The public can continue to drop off paper applications and eligibility verification at each Human Service Zone office.

Childcare

First payments to licensed and self-declared childcare providers in North Dakota who applied for North Dakota's new
Childcare Emergency Operating Grants. A total of 572 participating licensed childcare providers received a total of \$2.55
million in emergency operating funding.

Behavioral Health Division

- Applied for a federal grant to support the provision of crisis intervention services, mental and substance use disorder treatment, and other related recovery supports for children and adults impacted by the COVID-19 pandemic.
- Developed and disseminated new resources:
 - o Parents Lead Website:
 - COVID-19 Pandemic Changes: Your Adult Child Moves Home
 - How to Talk to Kids if Family Member Becomes Seriously III with COVID-19
 - Behavioral Health Division Website:
 - The Importance of Staying Socially Connected during COVID-19
 - Resources on opioid overdose and access to naloxone



Children & Family Services Division

Provided additional guidance and support for foster families experiencing challenges with extra-ordinary childcare costs

Medicaid

- CMS has approved North Dakota's disaster state plan amendment request and all five Appendix K requests that apply to the waiver populations.
- ND Medicaid's temporary DME policy that addresses oxygen-related supplies and equipment as well as ventilators has been
 updated and posted on the COVID webpage.

Aging & Adult Services Division

• Posted Q&As to help explain what will be different in waivered services, under the approved Appendix K.

Developmental Disabilities Division

• Posted Q&As to help explain what will be different in waivered services, under the approved Appendix K.

Human Resources

• Provided information to all staff regarding eligibility for leave provisions of the Families First Corona Response Act (FFCRA).