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# Website & SOAR Update

- ▶ Entered contract with a designer, who is in process of doing total overhaul MHAND website--from top to bottom.
- ▶ Have had outreach to Dakota Recovery Center, West Central HSC, and ND Protection & Advocacy Project about SOAR service through CFN Contract.
- ▶ Signed up for ongoing SOAR workshop training, including a 3-hour review session later this month.

# Engaging Consumers and Learning System of Care

- ▶ November 1: Visited Dacotah Recovery Center in Bismarck. Discussed CFN, the CFN Contract, including SOAR. Spoke to consumers about the upcoming CIT Training in Bismarck to garner consumer presence for the panel.
- ▶ November 15: Visited Northeast Human Service Center, Mountainbrooke Recovery Center.
  - ▶ Among key takeaways:
    - ▶ Transportation has often been difficult in Grand Forks, but NEHSC has staff that are trying to help with that. They help clients get access to the CAT bus program, Dial-a-ride. HSC staff in ND are very public-facing.
    - ▶ Northeast HSC feels that their staffing has increased, and so has their capacity. NEHSC is expanding their public outreach, giving information about recovery tools to the community of Grand Forks, including the recovery center.
    - ▶ NEHSC has done a lot of in-person work with jails, so that individuals can get connected to services.
    - ▶ Despite Grand Forks having transportation issues, much of the behavioral health-related infrastructure is in proximity downtown. NEHSC, CRU, Mountainbrooke, LaGrave on First, etc. are within walking distance from each other.
- ▶ November 28: CIT Training. 4 consumers across ND, participated in the panel to discuss their story, how their interactions with police and first responders have been like for them, how CIT-trained first responders can optimize their interactions with people experiencing behavioral health crisis.

# Consumer Voice

- ▶ Examples of where we want to encourage and boost consumer presence and voice
  - ▶ ND Behavioral Health Planning Council
  - ▶ Olmstead Consumer Committee
  - ▶ ND Human Service Center Committees
  - ▶ ND Disability Advocacy Consortium
- ▶ Update: CFN Council member from Grand Forks has been contacted by Northeast HSC and subsequently agreed to be a member of the NEHSC advisory council. Has been a great conduit to have dialogue and two-way education between HSC, recovery center, and consumers in the area.

# Contact Us



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