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Mental Health America of ND

Connecting Consumers to Resources— System Navigation

- ▶ Helping consumers and family members of adults with mental health needs find services they may need.
- ▶ Phone Line: (701) 255-3692 or TOLL FREE at 1-888-705-5763
- ▶ SOAR
 - ▶ Help consumers who are homeless or at-risk of homelessness get access to SSI or SSDI through evidence-based application process that speeds up approval/denial process, leads to more approvals than normal.
- ▶ Some recent cases:
 - ▶ Case 1: Helped individual who was homeless, living in their car (temp. in Bismarck). Challenges navigating services and developing/maintaining positive relationships with providers and family, uncertain where to reside between three different counties. Spent week trying to find shelter, housing and finance options, mental health services, help them reconnect with providers.
 - ▶ Case 2: Helped individual who was a single parent with multiple children with needs. Parent had mental health needs, as did the children. Parent was seeking advice on housing options for another community, maintaining connection to mental health services (and educational services) for themselves and children. Provided connection to NDFFCMH for parent peer support, assisted with housing application, provided additional advice on timing to move to another community.

Outreach

► Visit Each HSC

- Northeast HSC (Grand Forks):
November 18
- Northwest HSC (Williston): April
22
- Lake Region HSC (Devils Lake):
April 23
- Southcentral HSC (Jamestown):
May 5
- Northcentral HSC (Minot): May 22
- West Central HSC (Bismarck):
June 17

Community Outreach

- Disability Awareness Day
- Pathfinder Parent Services
Conference
- IDEA-B Advisory Committee
- Transition Community of
Practice (Region 7 &
Statewide)
- ND Respiratory Care
Conference
- NDTC (Devils Lake
Telecommunications Provider,
Billboard Channel)

Service Navigation Call Data December-March 2025

- ▶ Region 1: 2
- ▶ Region 3: 1
- ▶ Region 4: 2
- ▶ Region 5: 7
- ▶ Region 6: 5
- ▶ Region 7: 13
- ▶ Region 8: 7
- ▶ Unknown: 2

SOAR

- ▶ One individual has had their application submitted
- ▶ I had been working with one individual get connected to services, with hope of helping them with applying for SSI. That individual ultimately chose to pursue an application through another vendor

CFN Conference 2025

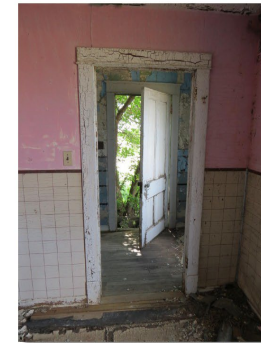
- ▶ June 3, Bismarck, Ramada Inn
- ▶ Sessions: Indigenous Mental Health Practices, North Dakota Mental Health Services Update, Boundaries, Crisis Prevention Toolkit



***SAVE THE
DATE!***

2025

**Consumer Family
Network Conference
“Doors to Success”**



Contact Us



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