



Matthew McCleary
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Mental Health America of ND

Connecting Consumers to Resources— System Navigation

- ▶ Helping consumers and family members of adults with mental health needs find services they may need.
- ▶ Phone Line: (701) 255-3692 or TOLL FREE at 1-888-705-5763
- ▶ SOAR
 - ▶ Help consumers who are homeless or at-risk of homelessness get access to SSI or SSDI through evidence-based application process that speeds up approval/denial process, leads to more approvals than normal.
- ▶ Some recent cases:
 - ▶ Case 1: Professional seeking assistance with a community member with mental illness who may have been exploited. Helped re-connect this professional to Protection & Advocacy Project caseworker who had previously attempted to connect with that professional.
 - ▶ Case 2: Out of state family attempting to provide support for an adult family member. Thought that may meet inpatient criteria. Provided information about hospital practices. Also provided information about community services after that family member stabilizes.

Outreach

► Visit Each HSC

- Will be starting our visitations
- Requests will be sent soon
- Likely to start with Northeast HSC (Grand Forks), Southeast HSC, West Central (Bismarck).

Community Outreach

- Devils Lake Farmers Market (July 12, 19, 26, August 2)
- Lake Region Resource Fair (July 16)
- Fargo FUSE Back To School Connect (August 6)
- Bismarck ND Suicide Prevention Conference September 24

Service Navigation Call Data July 2025-August 2025

- ▶ Region 1: 0
- ▶ Region 2: 0
- ▶ Region 3: 3
- ▶ Region 4: 17
- ▶ Region 5: 4
- ▶ Region 6: 0
- ▶ Region 7: 14
- ▶ Region 8: 2
- ▶ Unknown: 4

SOAR

- ▶ One individual has had their application submitted
- ▶ One individual has had their application submitted, more documentation to be send to SSA

Contact Us



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