

NON-MEDICAL TRANSPORTATION

PURPOSE

Non-medical transportation service assists members with gaining access to 1915(i) and other community services, activities, and resources as specified in the member's person-centered plan of care when no other sources of transportation are available to the member at no cost.

APPLICABILITY

This policy is for members receiving non-medical transportation and service providers rendering non-medical transportation.

ELIGIBILITY

Non-medical transportation is available to members of all ages.

COVERED SERVICES

Non-medical transportation services are available to help a member work to achieve a goal(s) on their plan of care when there is no other reasonable way to travel to a location(s). Wherever possible a member's neighbors, family, friends, or community agencies who provide this service without charge must be used.

Examples where this service may be requested include transportation to:

- 1915(i) services,
- a job interview,
- college fair,
- grocery store or food bank,
- attending an AA or similar meeting if need to attend is specified in the member's plan of care,
- take a member to get their driver's license,
- securing a bus or public transportation pass for regular transportation needs,
- helping the member purchase a form of transportation to meet their needs – i.e. a bicycle, motorized scooter, vehicle, etc.,
- wellness seminar, or
- a GED preparatory class, as identified in the plan of care.

Non-medical transportation is offered in addition to medical transportation and transportation services under the Medicaid state plan and does not replace them. A member's transportation to a medical appointment would be covered under Non-Emergency Medical Transportation (NEMT) and not under Non-Medical Transportation.

LIMITS

Services are limited to a daily maximum of 8 hours (32 units).

SERVICE REQUIREMENTS

Members must be present for this service.

All other options for transportation such as informal supports, community services, and public transportation must be explored and utilized prior to requesting non-medical transportation. This service is not intended to replace other transportation supports, but to compliment them. The member’s care coordinator should be assisting the member in resolving transportation challenges so that non-medical transportation is a short-term service versus a long-term solution.

DOCUMENTATION

Non-medical transportation providers must provide a written monthly update to the care coordinator.

Service documentation must include documentation that the member does not have any friends, family, neighbors, or community agencies who can provide this service at no cost.

See “Documentation Guidelines” section of [Provider Requirements policy](#) for Medicaid documentation requirements.

«Service documentation must occur in Therap using the Non-Medical Transportation Case Note beginning January 6, 2025.»

NON-COVERED SERVICES

- Time spent waiting for a member
- Transportation to a member’s medical appointment
- The cost of staff transportation to or from the client’s home or location
- Non-medical transportation cannot be billed at the same time as another 1915(i) service – i.e. a provider cannot transport a member and provide peer support at the same time.

PROVIDER QUALIFICATIONS

Group

A group non-medical transportation provider must meet all the following:

- 1) Have a North Dakota Medicaid provider agreement and attest to the following:
 - a) Agency adheres to ND State Laws regarding motor vehicles, operating licenses, registration, insurance, and uses licensed public transportation carriers NDCC Title 39-06 Motor Vehicles and Operating License, and
 - b) Have a valid vehicle registration and current auto insurance if utilizing a company vehicle.

Individual

Individual non-medical transportation providers must:

- 1) Have a valid government issued driver’s license.
- 2) Have a valid vehicle registration and current auto insurance if utilizing a personal vehicle.

Link to the ND Department of Transportation website to check the status of driver's licenses: <https://apps.nd.gov/dot/dlts/dlos/requeststatus.htm>.

BILLING AND REIMBURSEMENT

Non-medical transportation is solely for transporting the client to and from their home to services/locations identified on the member's plan of care which are needed to help the member achieve a goal(s). One trip is equal to transportation from the client's home to the destination and return to the client's home.

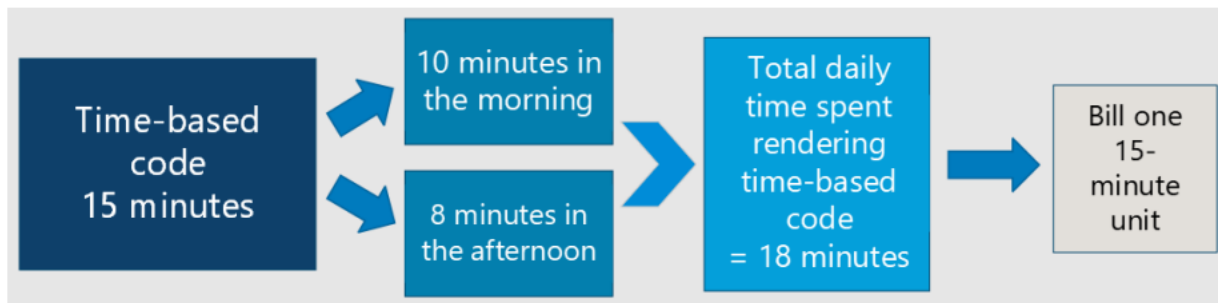
Code	Description
T2001	Non-Medical Transportation (per 15 minutes)

15 Minute Units

Providers can bill a single 15-minute unit for services greater than or equal to 8 Minutes. Services performed for less than 8 minutes should not be billed. Minutes from the same day, with the same Place of Service (POS) code, and for the same member can be combined and billed when adding up to at least 8 minutes.

- 1 unit: ≥ 8 minutes through 22 minutes
- 2 units: ≥ 23 minutes through 37 minutes
- 3 units: ≥ 38 minutes through 52 minutes
- 4 units: ≥ 53 minutes through 67 minutes
- 5 units: ≥ 68 minutes through 82 minutes
- 6 units: ≥ 83 minutes through 97 minutes
- 7 units: ≥ 98 minutes through 112 minutes
- 8 units: ≥ 113 minutes through 127 minutes

The pattern remains the same for times exceeding 2 hours.



Rates are published [here](#) under 1915(i) Services.