

ND MMIS 1915(i) Web Portal Instructions



Health & Human Services

Provider Sign in. Go to North Dakota MMIS Web Portal



Provider Sign in

- Click on link North Dakota MMIS Web Portal
- Sign In
- Providers



Provider Login Page

North Dakota MMIS Web Portal		Skip Navigation Contact Us Help Search
Home Program Member Provider Documentation Directories		
Quick Links _ • Enrollment • ProviderManuals • FAQ • Billing Manuals • Messages & Appoincements	Provider The Health Enterprise Portal is a state-of-the-art electronic health care administration system that gives patients, doctors, pharmacists and other users easy, secure and efficient access to health care information.	ProviderLogin
News - □ Governor's Task Force on Access to Affordable Health Insurance.	duent Agile Star are trademarks of Conduent, Inc. and/or its subsidiaries in the United States and/or other countrie	Forgot User Name or Password ?

Provider Login Page

- User ID
 Initial login credentials provided by ND Medicaid Provider Enrollment
- Password
- Login

Note: Manage Provider User Security Information: <u>Managing Provider User Security</u>



How to Create a Claim

North Dakota N	MIS Web	Portal				Skip Navigation Contact Us	Help Search Log out
Home Member	Provider →	Claims EDI Authoriz	ations ▶ My Account ▶				
		Create Claims	Create Professional Claim				
Quick Links Print _ 🗆	Provider Mes	Manage Claims Create Templates	Create Institutional Claim Create Dental Claim				Print Help 🚊 🗖
Trading Partner Enrollment Provider Manuals		Manage Templates	Create Claim from Template				Delete
Provider Inquiry/Update	Status 💲	Payment Inquiry	Create Claim from Processed Claim		Date 🗘	Subject 🗘	\$
Provider Training		Submit e-Attachment	Travel/Lodging Claim	N	o Data		
Registration Provider FAQ	0-0 of 0	1099 Inquiry					
Provider Resources							
 EFT Enrollment 			1	If you are unable to view PDFs, please	download Adobe Reader.		
ERA Enrollment							

Create a claim

- Claims
- Create Claims
- Create Professional Claim



New 1915(i) Claim

New F	Professional Claim								
*Req	equired Field								
	Basic Claim Info	Other Claim Info							
	Provider Member Basic Claim Serv	ice Line Items							
	Is this a void/replacement? Yes No								
	Submitter Information Submitter ID JDOE								

New 1915(i) Claim

- Is this a void/replacement?
 - Defaults to "No"
 - If "Yes" void/replacement claim, please see <u>MMIS Claim Replacement/Void</u> <u>Instructions</u>



Provider Information

NOTE: Utilize Tab key to move to next field

lew Pr	ofessional Claim									Print Help 🗕 🗆
Requi	juired Field									
	Basic Claim Info	Other Claim Info								
Pr	ovider Member Basic Claim Servic	ce Line Items								
?	Is this a void/replacement? O Yes No									
s	Submitter Information									
	Provider Information									
G	o to Other Claim Info to enter informatio	on for other providers.								
N	lote: Healthcare Providers are required l ledicaid Provider ID 1234567	to submit National Provider ID. National Provider ID 1234567890	Taxonomy Code 478S00000X		Tax ID 123456789	OR	SSN		Location Number	

Provider Information

- Billing Provider
 - Medicaid Provider ID and National Provider ID NPI are prefilled NOTE: Healthcare providers are required to submit NPI
 - Billing Provider Taxonomy code

NOTE: Group and individual taxonomy can be found under

service information-limits, codes, taxonomies, requirements

Billing Provider Tax ID aka EIN# (Federal Tax ID number) <u>OR</u> SSN



Additional Billing Provider Information

Additional Billing Provider Information					
*Entity Qualifier	Currency Code				
Org/Last Name	First Name	MI	Suffix		
*Address 1	*City	State	Zip and Extension	Country	Subdivision Code
Address 2					

Additional Billing Provider (Agency Submitting Billing) Information

- Select Entity Qualifier (non-person (agency submitting billing) or person (staff providing services))
 NOTE: The billing provider is the entity to which all payments are sent.
- Org/Last name
 NOTE: Org means organization or agency name as it is listed under the NPI with ND Medicaid.
- Address
- City
- State
- Zip
- Extension- OPTIONAL



Answer these three questions

- Is the Billing Provider Address also the Pay-To Address? Yes O No
- 2. Is the Billing Provider also the Rendering Provider? • Yes O No
- Is this service the result of a referral?





1. Is the Billing Provider Address also the Pay-to Address? Yes

- Is the Billing Provider Address also the Pay-To Address?
 Yes O No
- Is the Billing Provider also the Rendering Provider?
 Yes O No
- Is this service the result of a referral?
 O Yes O No



Is the Billing Provider (Agency Submitting Billing) Address also the Pay-To Address?

- Defaults to "Yes"
- If "Yes" scroll to slide 11
- Select "No" go to next slide



1. Is the Billing Provider Address also the Pay-To Address? No

?	Is the Billing Provider Address also the Pay-To Address? O Yes No					
	Pay-To Address					
	*Entity Qualifier					
	*Address 1	*City	State	Zip and Extension	Country	Subdivision Code
	Address 2					

Is the Billing Provider Address (Agency Submitting Billing) also the Pay-To Address?

If "No" fill out the below required fields.

- Select Entity Qualifier ((non-person (agency) or person (staff providing services))
- Address 1
- City
- State
- Zip
- Extension-OPTIONAL



2. Is the Billing Provider also the Rendering Provider? Yes

 Is the Billing Provider Address also the Pay-To Address Yes O No 	?
 Is the Billing Provider also the Rendering Provider? Yes O No 	
Is this service the result of a referral? O Yes O No	



Is the Billing Provider (Agency Submitting Billing) also the Rendering Provider (Staff Providing Services)?

- Defaults to "Yes"
- If "Yes" scroll to slide 14
- If "No" go to next page

NOTE: Rendering provider (staff providing the services) is the healthcare professional who provides the actual care/service to the patient



2. Is the Billing Provider also the Rendering Provider? No

?	Is the Billing Provider also the Rendering Provider? O Yes No			
	Rendering (Performing) Provider Medicaid Provider ID National Provider	r ID Taxonomy Code	Location Number	
	 Additional Rendering (Performing) Provid *Entity Qualifier ✓ 	<u>er Information</u>		
	*Org/Last Name	First Name	MI	Suffix

Rendering (Staff Providing Services) Provider

If "No" fill out these required fields.

- Medicaid Provider ID
- National Provider ID (NPI#)- OPTIONAL
- Taxonomy Code



2. Is the Billing Provider also the Rendering Provider? No (cont...)

?	Is the Billing Provider also the Rendering Provider? O Yes No				
	Rendering (Performing) Provider Medicaid Provider ID National Provider	ID Taxo	onomy Code	Location Number	
	Additional Rendering (Performing) Provid *Entity Qualifier ✓	er Information			
	*Org/Last Name	First Name		MI	Suffix

Additional Rendering (Staff Providing Services) Provider Information

- Select Entity Qualifier (non-person (agency) or person (staff providing services)
- Org/Last name
- First Name (Enter first name <u>ONLY</u> if rendering (staff providing services) provider is an individual provider)
- MI (middle initial)-OPTIONAL
- Suffix –OPTIONAL (Doctor of Philosophy, Fifth, First, Fourth, Junior, Medical Doctor, Second Senior, Third)



3. Is this service the result of a referral? No

- Is the Billing Provider Address also the Pay-To Address?
 Yes O No
- Is the Billing Provider also the Rendering Provider?
 Yes O No

?	Is this service the result of a referral?
	🔿 Yes 🖲 No

Is this service the result of a referral Defaults to "**No**"

NOTE: It will always be "**No**" for 1915(i)





Member Information

Member Information									
Member									
*Member ID	*Last Name	First Name	MI	Suffix	*Date of Birth	*Gender	SSN		
Weight Ibs	Date Of Death	Property Casualty Number							
Is the patient (Member) pregnan O Yes No	Is the patient (Member) pregnant? O Yes No								

Member Information

- Member ID- 9-digit alpha/numeric Medicaid ID number starting with ND
- Last Name
- First Name
- Date of Birth- Use format: MM/DD/YYYY
- Gender-Female, Male, Unknown



Member Address

B Member Address					
*Address 1	*City	State	Zip and Exter	nsion Country	Subdivision Code
Address 2					

Member Address

- Address 1
- City
- State
- Zip
- Extension- OPTIONAL



Other Insurance Information

Other Insurance Information		
*Does the member have other inst Yes No	urance?	

Other Insurance Information- No

- Does the member have other medical/dental/health insurance that would cover these services/procedures?
 - Always choose "No"

NOTE: 1915(i) providers do not need to bill other insurances for 1915(i) services prior to billing ND Medicaid.



Claim Information-Claim Accident- No

Claim Information	
Go to Other Claim Info to include the following claim level information: Specialized Line Information, Line Providers , Other Payer Service Line information, Test Result an	d Form Identification Information.
*Is this claim accident related? Ves No	
Service Authorization #	Referral #

Claim Information

- Is this claim accident related?
 - Defaults to "No" 1915(i) will always be "No"
 - Service Authorization/Referral- Skip these are they do not apply.



Claim Note- Optional



Claim Note

- Type Code
 - Choose what type code that will apply to note field
- Note
 - Enter information you want ND Medicaid to know or be aware of while reviewing/processing claim.
 - Example: Remittance Advice (RA) Date and claim TCN number. * Would enter this to prove <u>ND Medicaid</u> <u>Timely Filing Policy</u>



Claim Attachments- No

Does this claim have Attachments?			
Claim e-Attachments			Add e-Attachment
Date Added 🗘	Added By 🗘	File Name 🗘	Description 🗘
	No	Data	

Claim Attachments

- Defaults to "No"
- If there are "**No**" claim e-attachments. Go to next slide.
- If "**Yes**" go to <u>MMIS How to add Claim Attachments</u>



Claim Data

Claim Data		
*Patient Account #	*Place of Service	*Assignment Code Assgnmnt accepted on Cincl lab svc only
*Benefits Assignment Certification	*Release of Information Code	Assigned Not Assigned
Not Applicable	 Yes, Provider has signed statement	
Yes		

Claim Data

Patient Account

This is the providers patient account # **NOTE:** If 1915(i) can utilize the Medicaid ID number in this field if no patient account listed for provider.

Place of Service (POS)

Where is the service taking place? See slide 25 for place of service options. **NOTE:** Office, patient's home, or other unlisted facility etc.



Claim Data (cont...) Assignment Code

Claim Data		
*Patient Account #	*Place of Service	Assignment Code Assgnmnt accepted on Clncl lab svc only
*Benefits Assignment Certification	*Release of Information Code	Assigned Not Assigned
Not Applicable Yes	Yes, Provider has signed statement	

Claim Data

- Assignment Code
 - Assignment accepted in Clncl lab svc only
 - Assigned- Utilize this
 - Not Assigned

<u>Definition</u>: When a provider accepts assignment, Medicare will send the payment directly to them, not to the patient.

NOTE: 1915(i) will <u>always</u> choose "**Not Assigned**" because Medicare doesn't apply to 1915(i) services.



Claim Data (cont...) Benefits Assignment Certification

Claim Data		
*Patient Account #	*Place of Service	*Assignment Code
*Benefits Assignment Certification	*Release of Information Code	Assigned Not Assigned
Not Applicable Yes	Yes, Provider has signed statement	

Claim Data

- Benefits Assignment Certification
 - No
 - Not Applicable
 - Yes

<u>Definition</u>: Indicates whether a patient has authorized their healthcare provider to receive payment directly from their insurance company on their behalf, essentially meaning the provider is allowed to bill the insurance company directly for the services rendered.

NOTE: 1915(i) will choose "**Not Applicable**". Any payment will go to the 1915(i) billing provider. No insurance pertains to 1915(i) services.



Claim Data (cont...) Release of Information Code

Claim Data		
*Patient Account #	*Place of Service	*Assignment Code Assgnmnt accepted on Clncl lab svc only
*Benefits Assignment Certification	*Release of Information Code	Assigned
No	Informed Consent to Release Information	Not Assigned
Not Applicable	Yes, Provider has signed statement	
Yes		

Claim Data

Release of Information Code

- Informed Consent to Release Information
- Yes, Provider has signed statement-Choose this option

<u>Definition</u>: Indicates the patient's authorization to release their medical information necessary to process their insurance claim, essentially giving permission to the healthcare provider to share relevant medical details with the insurance company to facilitate billing.

NOTE: Always choose "**Yes, Provider has signed statement**". This has been verified with the ND Medicaid Plan Administrator. This statement is part of the care coordinator paperwork.



Claim Data (cont...)

Place of Service

Ambulance - Air or Water Ambulance - Land Ambulatory Surgical Center Assisted Living Facility **Birthing Center** Community Mental Health Comprehensive IP Rehab Facility Comprehensive OP Rehab Facility Military Treatment Facility Custodial Care Emergency Room Hospital End Stage Renal Dis Trmt Facility Fed Qualified Health Center Group Home Home Homeless Shelter Hospice Independent Clinic

Independent Laboratory Indian Freestand Health Service Indian Provider Health Service Inpatient Hospital Inpatient Psychiatric Facility Intermediate Care Facility/MR Mass Immunization Center Mobile Unit Non-Res Substance Abuse Nursing Facility Off Campus - Outpatient Hospital Office Other Unlisted Facility Outpatient Hospital Pharmacy Place of Employment - Worksite

Prison - Correctional Facility Psychiatric Facility Partial Hosp Psychiatric Resident Trmt Cntr Public Health Clinic Resdntl Sbstnce Abse Trmt Cntr Rural Health Clinic School Skilled Nursing Facility Telehealth Provided in Patient Home Telehealth Provided Other than Home Temporary Lodging Tribal 638 Freestand Facility Tribal 638 Provider Facility Urgent Care Facility Walk-in Retail Health Clinic



Diagnosis Codes

Diagnosis Codes			
Version #	O ICD-09 ICD-10		
*1.	2.	3.	4.
5.	6.	7.	8
9.	10.	11.	12

Diagnosis Codes

- Required
 - Version# ICD-09 or ICD-10 **Defaults to ICD-10 NOTE: Date of Service is 10/01/2015 or older select ICD-09. All claims after date of service 10/01/2015 use ICD-10
 - *1. Principal Diagnosis Code
 - Enter the primary diagnosis code of the patient/member
 - Enter all diagnosis codes for any secondary, tertiary , etc. codes.



Basic Line-Item Information

Basic Line Item I	nformation																
Total Claim Charg	Amount: \$0.00												Add Service	e Line Item			
	Service Dates		Procedure 🗘	Mod	ifiers	Dia	g Pointers		Line Item Charge Ame			Unit Codo 🔺	Unit	•			
	Begin ↓	End -	Code	1	2 3	4 1	2 3	4				onit code 🗣		•			
							No Data										
New Line Item											Save Sa	ve & Add Other Svo	c Info/TPL Reset	t Cancel			
*Service Date Begi	n	Service Da	ate End	Pla	ice of Ser	/ice		~								$\overline{}$	
*Procedure Code		Procedure	Description	Mo	difiers						(<u> 11P:</u>	•		
				1.		2.	3.		4.		\square	Inere	are sor	me se	ervice	e code	S
*Line Item Charge \$	Amount	×1.	Pointers	2.			✔ 3.		✔ 4.	~ (th	at can	be bi	illed	for	/
*Unit Code	~	*Units									\succ	mult	tiple da	ays or	n one	e line.	$\overline{}$
										(Limit	ted to o	one n	nont	h at a	
_		_								Ň		7	t	time.		L	
Basi	c Line-It	tem Ir	nformati	on									\sim				
•	Add Se	ervice l	_ine Item i	s <u>us</u>	<u>ed t</u>	o ac	<u>ld </u> an	oth	er new line	e item.		(\mathcal{S}	\sim			

Example: Multiple services performed on the same day. Each service needs to be billed on each line.

NOTE: Cannot bill more than one month per claim. Each month must be billed on a separate claim form.



New Line Item

New Line Item		Save	Save & Add Other Svc Info/TPL Reset Cancel
*Service Date Begin	Service Date End Place of Service		
*Procedure Code	Procedure Description Modifiers 1. 2. 3. 4.		
*Line Item Charge Amount \$	Diagnosis Pointers *1. • 2. • 3. •		
*Unit Code	*Units		

New Line Item

Required Fields

- Service Date begin and service date end-Recommend using calendar icon- Use format: MM/DD/YYYY
 NOTE: Dates must fall within the approved service authorization dates
- Place of Service- Location where service was rendered/performed
- Procedure Code- Code that identifies the service being provided *<u>Service Information-limits, codes,</u> <u>taxonomies, requirements Updated November 2024</u>
- Procedure Description- OPTIONAL
- Modifiers- OPTIONAL
- Line-Item Charge Amount- Dollar amount being billed.
- Diagnosis Pointers- Primary, Secondary, tertiary, etc.
- Unit Code- Select "Units"
- Units- How many units are being billed

NOTE: If billing for multiple days, select "Save" after completing the required fields above. Select "Add Service Line Item"



New Line Item (cont...) Service Authorization/referral

Service Authorization	
Service Authorization #	Referral #

Service Authorization # (SA)

- <u>Service Authorizations Policy</u>
- As of 11/01/24, Service Authorizations (SA) for Traditional Medicaid members are no longer required to be entered in MMIS.
 - EXCEPTIONS: Training & Support and Community Transition Services which will still require a SA entry in MMIS.
 NOTE: Respite SA is entered in Therap.
- Referral #
 - Not applicable- No referral number required.



New Line Item (cont...) Additional line-specific information/TPL to be entered-No

New Line Item			Save	Save & Add Other Svc Info/TPL Reset Cancel
*Service Date Begin	Service Date End	Place of Service		
*Procedure Code	Procedure Description	Modifiers 1. 2. 3. 4.		•
\$	*1.	2 3 4		
*Unit Code	*Units			\mathbf{A}
Service Authorization				
Additional Service Line Information				
Is there additional line-specific information/TPL Yes No	to be entered?			
				Submit Claim Save Claim Reset Cancel

Is there additional line-specific information/TPL to be entered?

- System defaults to "No"
- Select "No" Always

NOTE: 1915(i) providers do not need to bill other insurances for 1915(i) services prior to billing ND Medicaid.

- Select "Save"
- Select "Save Claim"
- Select "Submit Claim" —

Ensure these steps are followed in this specified order after the claim is entered.



Claim Submitted



Claim Submitted

- TCN # is your claim number
- Show under Claim Information that claim is in a to be paid status.

If there are Adjustment Reason Codes or Remark Codes on claim submission page, please see next few slides

- Adjustment Group Codes
- Claim Adjustment Reason Codes
- Remittance Advice Remark Codes



Reason/Remark Codes used by ND Medicaid-Adjustment Group Codes

		Adjustment Group Code
CODES	DESCRIPTION	REMARKS
PR	Patient Responsibility	This indicates Patient Paid AmtCOPAY, DED, COINSURANCE
		This indicates Differences between Submitted Charge and Allowed Charges and final
СО	Contractual Obligations	Paid Amt, After Considering PR and other Adjustments
CR	Correction and Reversals	Submitted by Provider
		OA indicates , Member has TPL or Medicare Policy and Amount is Cut back
OA	Other Adjustments	from Submitted Charge
PI	Payor Initiated Reductions	Submitted by Provider

Web link: Adjustment Group Codes

Claim adjustment group codes

- Assign responsibility for claim adjustment
- Are two alpha characters long
- Include a numeric or alpha-numeric claim adjustment reason code
- Are used in conjunction with claim adjustment reason codes



Reason/Remark Codes used by ND Medicaid-Clam Adjustment Reason Codes

Web link: Claim Adjustment Reason Codes

Please click on hyperlink above for list of claim adjustment reason codes. Is approximately 15 pages long. Can also be found on the <u>DHHS ND Medicaid website</u>.

Claim adjustment reason codes (CARCs)

- Explain why a claim was paid differently than billed
- Are typically three-character alphanumeric strings
- Are used to communicate with payers, such as insurance companies or government programs
- Are used to explain denials, partial payments, and adjustments for contractual agreements



Reason/Remark Codes used by ND Medicaid-Remittance Advice Remark Codes

Web link: Remittance Advice Remark Codes

Please click on hyperlink above for list of remittance advice remark codes. Is approximately 57 pages long. Can also be found on the <u>DHHS ND Medicaid website</u>.

Remittance Advice Remark Codes (RARCs)

- Used to explain adjustments to a health care claim or to convey information about remittance processing
- Used by the health care industry to communicate non-financial information about claims
- Provide additional explanation for an adjustment already described by a Claim Adjustment Reason Code (CARC)
- Also known as alerts that convey information about remittance processing but are not related to a specific adjustment or CARC.



Q. Do the Place of Service (POS) on **Claim Data** (Slide 25) and the **New Line Item** (Slide 28) Place of Service (POS) need to match?

A. No. Different Place of Service's (POS) can be billed on the same claim on separate "New Line Items". Provider would select the appropriate POS on the "New Line Item" where the service was rendered.

- **Claim Data** section only allows the provider to select one POS.
- Each day of service must be billed separately on a New Line Item. See Slide 28 to bill for multiple days of service.

Claim Data			
*Patient Account #		*Place of Service	*Assignment Code
*Benefits Assignment Certification		*Release of Information Code	
New Line Item			Save Save & Add Other Svc Info/TPL Reset Cancel
*Service Date Begin	Service Date End	Place of Service	
*Procedure Code	Procedure Description	Modifiers 1 2 3 4	
*Line Item Charge Amount \$	Diagnosis Pointers	2. 💙 3. 🔽 💙 4.	~
*Unit Code	*Units		



Additional Billing Provider Information					
*Entity Qualifier	Currency Code				
Non-Person Entity Person	First Name	MI	Suffix		
*Address 1	*City	State	Zip and Extension	Country	Subdivision Code
Address 2					

- **Q.** What is the difference between Non-Person Entity and Person under **Entity Qualifier** on slide 7?
- **A.** 1915(i) billing providers (agency submitting claim) will select **Non-Person** which is the agency (agency submitting claim).
 - 1915(i) requires individual providers (staff providing services) be affiliated with an agency (agency submitting claim).



Rendering (Performing) Pro	ovider			
Medicaid Provider ID	National Provider ID	Taxonomy Code	Location Number	
Additional Rendering (Per *Entity Qualifier *Org/Last Name	rforming) Provider Information First Name		MI	Suffix

Q. Who is the **Rendering Provider** (slide 12)?

A. The <u>individual</u> provider performing the service for the member (staff member providing services). **NOTE:** This information must be entered on every claim



Q. Do I have to select a Diagnosis Pointers on each "New Line Item"?

A. Yes, if there are multiple diagnosis codes pertaining to the service performed, select primary, second, third, etc. to correspond with ICD-10 code(s) entered slide 27.

New Line Item			Save Save & Add Other Svc Info/TPL Reset Cancel
*Service Date Begin	Service Date End	Place of Service	
*Procedure Code	Procedure Description	Modifiers 1. 2. 3. 4.	
*Line Item Charge Amount \$	Diagnosis Pointers *1.	234.	
×Unit Code ✓	*Units		

Primary diagnosis code: The primary condition/reason for the patient visit/encounter. **Secondary/Third etc. diagnosis code:** Additional condition/reason that coexist to primary diagnosis.



Helpful Links

1915i Provider Information

1915i Provider Guidance and Policies

2024 1915i Fee Schedule (Updated 7/1/2024)

BCBSND MCO Link

CheckWrite Dates

Client Share (Recipient Liability)

Enrolling as a Provider and Providing Services

How to Enroll

Provider Newsletter

Service Authorizations

Service Information- limits, codes, taxonomies, requirements



Helpful Links

Adding physician to a billing group known as affiliation.

Process

- 1. Submit Affiliation Form: SFN 1330
 - a. Individual Provider's Information goes in the top section
 - b. Billing Provider's (Group) Information goes in the middle section (the "Affiliate To" section)
 - c. Name, Email, and Phone Number of the person submitting the affiliation form goes in the bottom section. This information is used to send a confirmation email after the affiliation is processed.
- 2. Submit license/s that cover the requested effective date on your SFN 1330 to present
- 3. Submit DEAs (if provider has a DEA) that cover the requested effective date on your SFN 1330 to present

4. Submit list of all service locations where the practitioner will be the providing services for the billing provider listed on the form

Submit To:

- 1. Regular Email: <u>NDMedicaidEnrollment@noridian.com</u>
- 2. Fax: (701) 433-5956. ATT: NDM Provider Enrollment

Link to Sample Affiliation Form: https://www.nd.gov/dhs/services/medicalserv/medicaid/docs/sample-sfn1330-affiliationform.pdf

Link to Affiliation Form (SFN 1330): https://www.nd.gov/eforms/Doc/sfn01330.pdf

