

## How to add Claim Attachments in MMIS



Health & Human Services

Be Legendary.

## **Claim Attachments- No**

Does this claim have Attachments?						
Claim e-Attachments						
Date Added 🗘	Added By 🗘	File Name 🗘	Description 🗘			
No Data						

#### **Claim Attachments**

- Defaults to "No"
- Click on "**Yes**" there are claim e-attachments.



## **Claim Attachments- Yes**

?	● Yes ○ No					
	Claim Attachments					Add Attachment
	Type Attachment 🗘	Delivery Method 🗘		Attachment Control #	<b>÷</b>	
			No Data			
Cla	aim e-Attachments					
						Add e-Attachment
D	ate Added 🗘	Added By 🗘	File Name 🗘		Description 🗘	
			No Data			

#### Does this claim have Attachments "Yes"

- You will get a screen like the one above.
- Notice that there is Add Attachment and Add e-Attachment. Make sure you are choosing the "Add Attachment".

**NOTE:** Add Attachment is telling DHHS what type of attachment and how it will be delivered to DHHS.



## Claim Attachment- Yes (cont...)

? D (	oes this claim have Attachments? Yes O No		
[	Claim Attachments		Add Attachmen
	Type Attachment 🗘	Delivery Method 🗘	Attachment Control # 🗘
		No Data	
	New Attachment		Save Reset   Cancel
	*Type Attachment	*Delivery Method At	tachment Control #

#### **Claim Attachments-"Yes"**

- Add Attachment
  - Choose Type Attachment (Choose what best describes type of attachment. See next slide for list of type of attachments)
  - Choose Delivery Method. (Choose either *electronic Only* (attachment uploaded from computer) or *Facsimile* (Faxing in attachment with filled out SFN 177 MMIS Attachment or a claim submitted confirmation page in place of SFN 177 )
  - Continue to slide 6
  - See slide 7 for SFN 177 MMIS Attachment Cover Sheet Requirements and examples



## **Types of Attachments**

Admission Summary Allergies/Sensitive Document Ambulance Certification Autopsy Report Baseline **Benchmark Testing Results** Blanket test Results Certification Certified Test Report **Chemical Analysis** Chiropratic Justification Consent Form **Continued Treatment** Death Notificaiton Dental Models **Diagnostic Report** Discharge Mont Report Discharge Summary **DME** Prescription

Drug Administered **Drug Profile Document** Explanation Of Benefits Funtional Goals Health Certificate Health Clinic Record Immunization Record Initial Assessment Justification for Admission Laboratory Results Medical Record Attachment Models Nursing Notes **Objective Physical Exam** Operative Note Order and Treatment Document Oxygen Content Average report Oxygen Therapy Certification Paramedical Results

Parental or Enteral Cert Pathology Report Patient Med History Doc Photographs Physical Therapy Certification Physical Therapy Notes Physician Order Physician Report Plan of Treatment Prescription Progess Report Prosthetics/Orthotic Certifica Radiology Films Radiology Reports Recovery Plan Referral Form Renewable Oxy Content Avg Rpt Report of Tests and Analysis Report Treatment Beyond Util

State School Immunization Record Support Data for Claim Symptoms Document

Treatment Diagnosis



## **Delivery Method**

#### Available on Request

By Mail

E-mail

Electronic Only

Facsimilie

File Transfer

#### **Delivery Method**

Two options to send in attachments.

- <u>Electronic Only</u> attachment uploaded file/document(s) from computer
- <u>Facsimilie</u> Faxing in file/document(s)
  - Faxed file/document(s) must have a <u>SFN 177</u> cover form (see example on slide 7) or claim submitted confirmation (see example on slide 8).

**NOTE**: Claims are suspended for 14 days awaiting a claims attachment to be received.

# SFN 177 MMIS Attachment Cover Sheet Requirements

omplete this form and include it as the cove orth Dakota Department of Health and Hum	er sheet for all attachments or additional documentation being submitted to the nan Services Medicaid.
ember Medicaid Number	
orresponding Record Number	
pe of Attachment (select only one)	
Claim	
Transaction Control Number (TCN)	Fax To 701-328-0374
Service Authorization (SA)	
Service Authorization (SA) Number	Fax To 701-328-1544
Referral	
Referral Number	Fax To 701-328-1544
Other	
Description	Fax To
	1015201044

### SFN 177 MMIS Attachment Cover Sheet

Required Fields

- Provider NPI or Medicaid Number
- Member Medicaid Number
- Choose <u>only one</u> Type of Attachment and fill in TCN, SA, referral number or description.



## **Claim Submission Confirmation Page**

Claim Submitted	Print   Help 🗕 🗖
TCN: 25345378901234500	
Your claim has been successfully submitted. Please print and attact	ach this sheet to the front of any additional documentation required.
Claim Information	
TCN: 25345378901234500	Adjustment Reason Codes
Date of Service: 01/01/2099- 01/01/2099	# Reason Code Description
Provider #:	No Data
Member ID: 1234567	
Claim Status: 0 - To Be Paid	
Total Charge: \$72.50	
*To Be Paid Amount: \$72.50	
*Co-Payment: <b>\$0.00</b>	Remark Codes
*Total Recipient Liability: \$0.00	# Code Description
Submission Date/Time: Fri Jan 05 08:00: 45	No Data
CST 2099 *This may not be the actual amount. Please refer to your remittar	ance advice for detailed payment information.
Mailing Address	
Please send additional documentation to the following address.	
ND Department of Human Services 600 E Boulevard Avenue Department 325 Bismarck,ND 58505-0250	
Void or Replace this Claim Create Claim from Processed Claim	Print Submission Page Submit Another Claim Claim Main Page

#### **Claim Submission Confirmation Page**

- Print Submission page
- This claim submission page can be used in lien of the SFN 177 MMIS Attachment Cover Sheet Requirements.
- This will be the coversheet to any attachments being submitted to DHHS.



## **Claim Attachments saved**

<b>?</b> D	Does this claim have Attachments?							
(	Yes No							
ſ	Claim Attachments System successfully saved the Information. Add						Add Attachment	
Type Attachment 🗘		Delivery Method 🗘		Attachment Control # 🗘				
	Medical Record Attachment		Electronic Only		5144			
	1 - 1 of 1							
Cla	Claim e-Attachments						Add e-Attachment	
Da	te Added 🚖	Added By 韋		File Name 韋		Description 2		
			No	Data				

System successfully save the information pops up once you click **save** 

**NOTE:** If you don't see Type Attachments with Delivery Method and a random Attachment Control # you will need to repeat the steps.

Next step is to add the Claim e-Attachments AKA file/document(s)



## Claim e-Attachments- Upload Claim e-Attachments

? [	Does this claim have Attachments?						
(	● Yes○ No						
	Claim Attachments System successfully saved the Information.						Add Attachment
	Type Attachment 🗘		Delivery Method 🗘		Attachment Control # 🗘		
	Medical Record Attachment		Electronic Only		5144		
	1 - 1 of 1						
Claim e-Attachments							Add e-Attachment
Da	nte Added 🗘	Added By 🗘		File Name 🗘		Description 🗘	
			No	Data			

#### **Claim e-Attachments**

- Need to upload the file/document(s) for claim
  - Claim e-Attachments
  - Add e-Attachment



## **Add e-Attachment**

Add e-Attachment	Save Reset Delete Cancel
* File Name Choose File No file chosen	
* Description	
Please upload your file, enter a Description, and click the Save link; repeat this for as many attachments as needed. Once all e-Attachments have been Saved, ensure you click the Submit button.	

#### Add e-Attachment

- Click on Choose file
  - You will get a pop up of the possible locations of where the file/document is located.
- Go to location file/document was saved (Desktop, Documents, Downloads or local disk drive).
  - In this example file/document located under documents.
- Click Open on file/document to upload.

O Open								
$\leftarrow \rightarrow \checkmark \uparrow$ $\blacksquare \rightarrow$ This PC $\rightarrow$ Documents $\checkmark$								
Organize 🔻 New folder								
<ul> <li>This PC</li> <li>3D Objects</li> <li>Desktop</li> <li>Documents</li> <li>Downloads</li> <li>Music</li> <li>Pictures</li> <li>Videos</li> </ul>	^	Name Add-in Express ConnectWiseControl Custom Office Templates hp.applications.package.appdata hp.system.package.metadata A Medical record JDOE 010125 DOS.pdf	Status O O O O O O	Date modified				
File name: Medical record JDOE 010125 DOS.pdf		~	All Files (*.*) Open	Cancel				



## **Claim e-Attachments-file name description**

Add e-Attachment	Save Reset   Delete   Cancel
* File Name	
Choose File Medical rec1xx DOS.pdf	
* Description	
Medical record JDOE 0101XX	
Please upload your file, enter a Description, and click the Save link; repeat this for as many attachments as needed. Once all e-Attachments have been Saved, ensure you click the Submit button.	

#### **File Name**

- Cannot be more than 55 characters
- Cannot have special characters. Example: !@#\$%^&\*
   Recommend naming file what file/document attaching, patient first/last name initial and date Example: Medical record JDoe 0101XX

#### Description

- Content of attachment. Example: Medicare Record
- Recommend using the same as file name

#### Save

- Must save after uploading each file name and description
- Cannot upload more than 1 file name and description at a time

Repeat this process for each attachment.

Will get "system successfully saved the Information"

Claim e-Attachments	NORTH				
Date Added 🗘	Added By 🗘	File Name 🗘	Description 🗘	Dakota	Health & Human Services
<u>04/07/20XX</u>	Providers Name here	Medical record JDOE 0101xx DOS.pdf	Medical record JDOE 0101xx	Be Legendary.	

## **Update/Edit Type Attachment or Description**

Claim At	Claim Attachments								
Type Att	achment 🗘		Delivery Method 🗘	1	Attachment Control # 🗘				
Medical Re	ecord Attachment		Electronic Only	5	144				
1 - 1 of 1	1 - 1 of 1								
Claim e-Atta	chments								
						Add e-Attachment			
System success Date Added	sfully saved the Informa	Added By 🗘	File Name 🗘		Description 🗘				
<u>04/04/xx</u>			Medical record JDOE 0101XX DOS.pdf		Medical record JDOE 0101xx DOS				
1 - 1 of 1									

#### **Update/edit Type Attachment or Description**

- Click on the blue text under "Claim Attachments" or
- Click the blue date under "Claim e-Attachments"

**NOTE:** Cannot view or change <u>File Name</u> under Claim e-Attachments. Must delete the line and Add e-Attachment.

If any change(s) are made to Type Attachment under Claim Attachments or Description under Claim e-Attachments must save the changes. See next slide.



## **Update/Edit Type Attachment or Description**

Claim Attachments		Add Attachment				
Type Attachment 🗘	Delivery Method 🗘	Attachment Control # 🗘				
Medical Record Attachment	Electronic Only	5417				
1 - 1 of 1						
Edit Attachment		Save   Reset   Delete   Cancel				
*Type Attachment Medical Record Attachment Chiropratic Justificaiton Consent Form	*Delivery Method Attach	ment Control # 5417				

To modify the <u>Type Attachment</u>, click on the <u>blue text</u> under Type Attachment (screen shot above) To modify the <u>Description</u>, click on the <u>blue date</u> added under File Name for Claim e-Attachments (screen shot below).

**NOTE:** If resubmitting/adjusting a claim, all documents need to be attached again.

Claim e-Attachments				
				Add e-Attachment
Date Added 🗘	Added By 🗘	File Name 🗘	Description 🗘	
<u>04/04/XX</u>	Providers name here	Medical record JDOE 0101xx DOS.pdf	Medical record JDOE 01	L01xx DOS
1 - 1 of 1				
Edit e-Attachment				Save   Close   Delete   Reset
04/04/20 xx Provider nam	File Name Medical record JDOE 0101xx D	OS.pdf Description	ord JDOE 0101xx DOS	

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