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# Meeting Minutes

## Medicaid Medical Advisory Committee Meeting (MMAC)

May 23, 2023 3-5pm CT

- Meeting began at 3:02pm.
- Members in attendance: Matuor Alier, Melissa Bingham, Dr. Joan Connell, Donene Feist, Trina Gress, Kim Hacker, Amy Hornbacher, Amber Huez, Courtney Koebele, Senator Judy Lee, Senator Tim Mathern, Janelle Moos, Lisa Murry, Emma Quinn, Rachel Sinness, Dr. Nizar Wehbi

Engagement Activity – Mentimeter Word Cloud answers submitted by meeting attendees.

### What are qualities of a successful Medicaid Advisory Committee?



#### Follow-up

- [MMAC Charter](#) added to the [website](#) and Charter work group has had two meetings to go over the charter and make recommendations at next MMAC meeting.
- [CMS MAC Proposed rule change](#) – accepting public comment until 7.3.23.
  - Rule requirements effective 60 days after rule becomes final, states have 1 year to comply.
  - Slides with proposed rule highlights shown.
    - One major highlight is the proposed addition of a Beneficiary Advisory Group (BAG) to a state Medicaid Program. Medicaid Advisory Committees would be required to have at least 25% of their membership as BAG members.

- Jen Waldner (Member Engagement Coordinator) is already working on a beneficiary/member group. If you'd like to visit with her about this, email her at [jawaldner@nd.gov](mailto:jawaldner@nd.gov).

Discussion

- Open MMAC seat
  - Bobbie Will is the new MMAC member and is the Policy and Advocacy Manager for Susan J. Komen.
- Quarterly Provider newsletters
  - Sign up slide – please help spread the word and ensure office administrative staff and providers who would like to stay in the loop regarding Medicaid updates receive this newsletter. Next issue is June 2023 and will be delivered in a new email format.
- Updated Policy Manuals
  - The General Information for Providers and Behavioral Health Service manuals were updated in May 2023 and those versions are online at <https://www.hhs.nd.gov/healthcare/medicaid/provider/manuals-and-guidelines>.

Poll Results



Every other month

- [Unwinding of ND Medicaid continuous enrollment](#) update.
  - Continuous enrollment ended March 31, 2023. Renewal forms began going out in April. Nonrenewal numbers will become available at the end of May 2023.
  - Most recent member count is over 135,000 Medicaid beneficiaries as of March 2023.
  - ND Medicaid knows some members will lose coverage as they will no longer meet eligibility requirements.
    - There is information about the [ND Navigators](#) and [Health Insurance Marketplace](#)

- ND Medicaid has reduced the returned mail rate to about 2% by utilizing a variety of strategies including emails and texts to members.
- New agents were added to help answer phones which has reduced member wait times through the call center.
- Partners have helped and can continue to help by sharing materials and resources and encouraging members to open mail from North Dakota Medicaid and return any renewal paperwork in a timely fashion.

MMAC partners can request Stay Covered ND materials by emailing [dhsmed@nd.gov](mailto:dhsmed@nd.gov) with:

- What items they would like (posters or half-page flyers, etc)
- Quantity of items
- Shipping address

Items available

#### Posters

- English - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-member-poster.pdf>
- Somali - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-somali-member-poster.pdf>
- Spanish - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-spanish-member-poster.pdf>
- Tribal - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-ai-member-poster.pdf>

#### Flyers

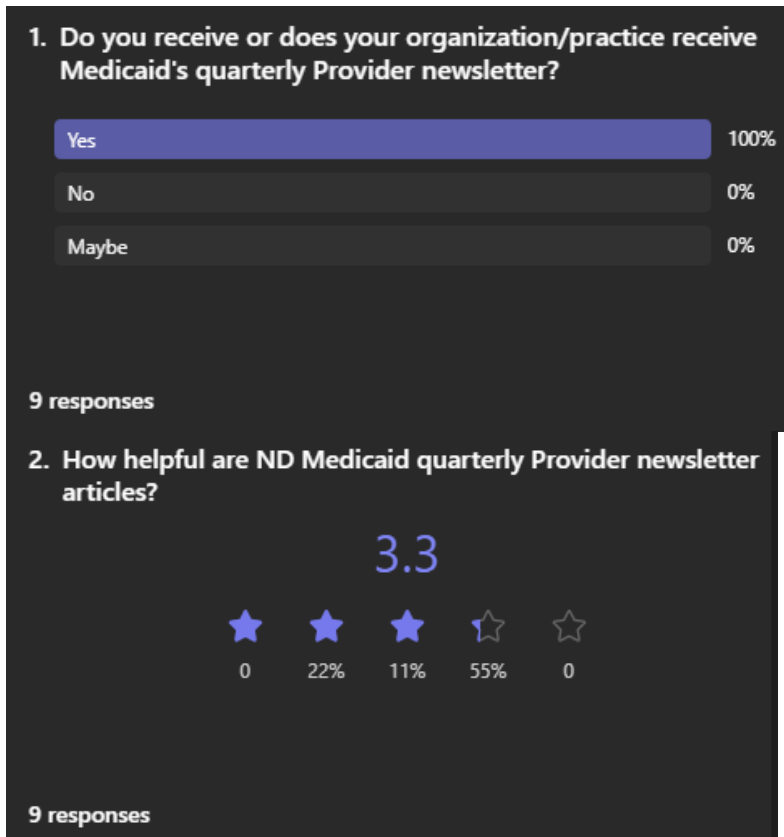
- English – <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-member-flyer.pdf>
- Tribal - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-ai-member-flyer.pdf>

#### Half-page flyers

- English - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-member-half-page-flyer.pdf>
- Somali - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-somali-half-page-flyer.pdf>
- Tribal - <https://www.hhs.nd.gov/sites/www/files/documents/stay-covered-nd-ai-member-half-page-flyer.pdf>

- End of Public Health Emergency was May 11, 2023.
  - Any temporary COVID-19 policies or waiver authorities expired at end of day on May 11<sup>th</sup>. [Info here.](#)
- Codes/Services subcommittee
  - Updated [SFN 905](#) is available on the website with a few more questions to gather additional information for internal Medicaid analysis of recommendations. Please follow directions on the SFN 905 form to make a recommendation.
- Legislative follow-up
  - Krista Fremming presented slides containing bills related Medicaid which include effective dates of changes.

Poll results



Medical Services Division Updates

- Updated Post-PHE Telehealth policy
  - Located in [General Information for Providers Manual](#) effective May 1<sup>st</sup>, now covering online digital E/M services. [Spreadsheet](#) with available service codes and descriptions linked through policy.
    - [May 1<sup>st</sup> Telehealth webinar recording](#)
    - [May 1<sup>st</sup> presentation slides](#)
    - [Telehealth FAQ on website](#)
- State Plan Amendments
  - Covered under Legislative agenda item
- Waiver Updates
  - ID/DD Waiver
    - Public comment April 13 - May 15 - addition of virtual services which are extensions of public health emergency flexibilities, relative caregivers, electronic signatures, and an update to self-directed background checks.
  - ASD waiver
    - Increased slots, services (tutoring), and age limit (adding 16–18-year-olds). Five-year renewal – anticipate public comment by July 1<sup>st</sup> with a November 1<sup>st</sup> effective date.
  - Medically Fragile waiver
    - New cap (\$19,000-\$25,000) and number of slots (doubled). Anticipate will be open for public comment June 1<sup>st</sup>.

Education Topic:

**Behavioral Health Rehabilitative Services** includes assessments, interventions, counseling, crisis services, and skills teaching and integration. Services must be recommended by a practitioner of the healing arts and then can be delivered by a variety of practitioners with the necessary education, experience, licensure/certification/training within their scope of practice and pursuant to any supervision

requirements. The benefit is for children and adults and is intended to help restore the beneficiary to their best possible functional level. Full presentation included in slide deck.

Next meeting date:

- August 22, 2023, 3-5pm CT via Microsoft Teams. Reminder- Review [charter](#).

Meeting adjourned 4:20pm.

Date Posted:

Date Revised: