



North Dakota's Unwinding of Medicaid Continuous Enrollment

August 30, 2023

Tribal Consultation Partners Meeting



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North Dakota Timeline for Unwinding

March 31, 2023
End of Medicaid
Continuous Eligibility



Month 1 (April 2023)
ND initiated its first
unwinding renewals.

August 2023

Month 12 (March 2024)
Last month for ND to
initiate unwinding
related activities

Month 14 (May 2024)
Last month to
complete all
unwinding-related
renewals

Renewal Process

- North Dakota follows a 60-day renewal process. This means that 60 days before an individual's review is due, the process begins to see if they still qualify for Medicaid.
- Income and asset data sources are checked, and if there is sufficient information to determine that the individual qualifies, their renewal is processed/approved, and they are notified.
- If additional information is needed, a form is mailed.
 - Example: Frank's review due date is Oct. 31. If more information is needed from Frank to see if he still qualifies, he will receive a form in September. If Frank's information isn't received and processed before the due date, his case will close on Oct. 31. If Frank provides the information within 90 days of his closure, his Medicaid will be reopened. If Frank does not provide the information within 90 days of his closure, he will need to complete and submit a new Medicaid application.

Medicaid Renewals Dashboard

Total Medicaid Individuals Due For Review

Medicaid Individuals By Review Status

78,129

Cases

132,918

Individuals

37,291

Completed

659

Pending

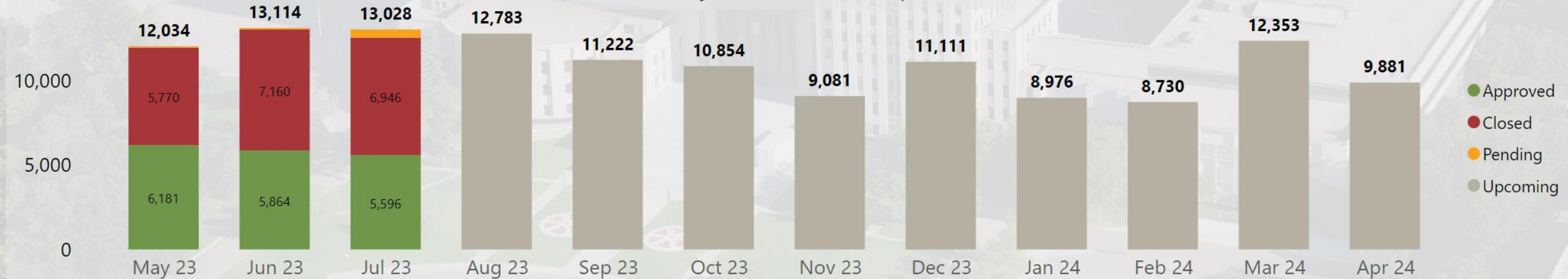
94,968

Upcoming

● Completed ● Not Completed



Individuals by Review Status due per Month



The top summary level counts match with the CMS PHE report, the distribution by month metric number has the variance of less than 0.01%. Medicaid Eligibility Reviews started on 1st April 2023 and will take 14 months to complete.

Cases : The number of cases whose benefits will be reviewed.

Individuals: The number of Individuals whose benefits will be reviewed.

Approved: The number of Individuals whose renewal was processed and approved.

Closed: The number of Individuals whose renewal was processed and denied.

Upcoming: The number of individuals whose benefits will be reviewed but the renewal process has not yet started.

Pending: The number of Individuals whose benefits review has started but is not complete.

Completed: The number of Individuals whose review is completed. Includes both approved and closed individuals.

Current Efforts to Mitigate Loss of Coverage

- CMS is offering many flexibilities and strategies to assist with renewals.
 - So far ND has utilized nine of these flexibilities.
- Leveraging partnerships with community organizations
- Increased outreach and communication efforts asking members to update their contact information
 - Text messages and emails to members
 - Website with regularly updated information and FAQs
 - Radio ads (Including tribal radio)
 - Digital media campaign
 - Social media

Here's How You Can Prepare



Update Information

If you recently moved or your contact information has changed, let us know!



Check Your Mail

ND Medicaid may mail you a letter about your coverage and steps to keep it, if you still qualify.



Complete Renewal

If your letter includes a renewal form, complete and return it to the Customer Support Center right away. Completing your renewal form will help us determine if you still qualify for coverage.



Home

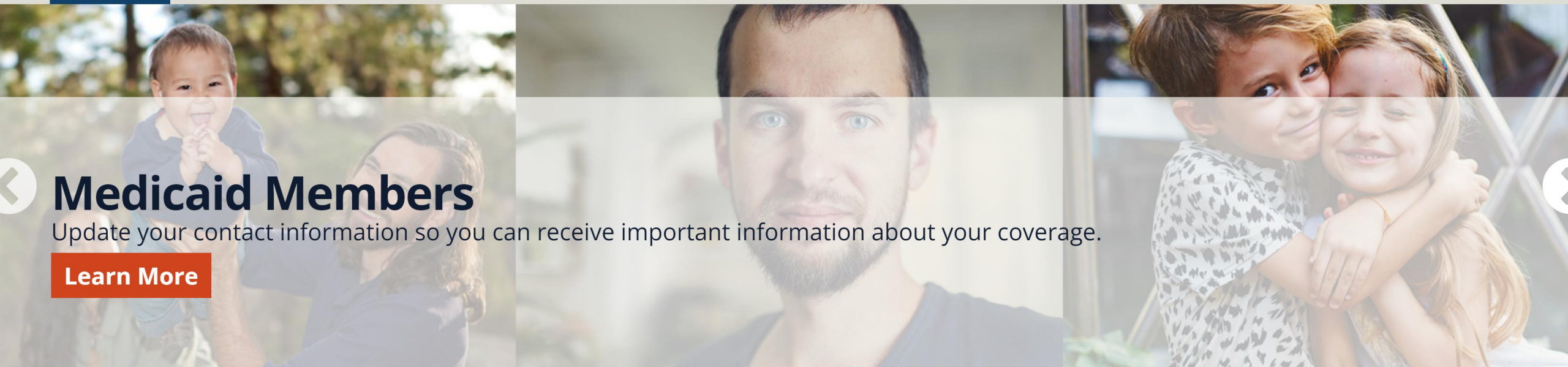
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Medicaid Members

Update your contact information so you can receive important information about your coverage.

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Questions?

