

Audiology

Purpose

ND Medicaid covers medically necessary audiology office visits, hearing testing, and hearing aids to members who have been evaluated and determined to be a candidate for hearing aids.

Applicability

Eligible Providers

To receive payment from ND Medicaid, the eligible servicing and billing provider National Provider Identifiers (NPI) must be enrolled with ND Medicaid on the date of service. Servicing providers acting as a locum tenens provider must be enrolled with ND Medicaid and be listed on the claim form. Please refer to [provider enrollment](#) for additional details on enrollment eligibility and supporting documentation requirements.

Audiology services can be provided by the following enrolled providers as allowed by their scope of their licensure:

- Audiologists [North Dakota Century Code 43-37-03](#).

Eligible Members

Providers are responsible for verifying a member's eligibility before providing services. Eligibility can be verified using the [ND Medicaid MMIS Portal](#) or through the Automated Voice Response System by dialing 1.877.328.7098.

Refer to the [Member Eligibility Manual](#) for additional information regarding eligibility including information regarding limited coverage categories.

Covered Services and Limits

General Provider Policies

The [General Provider Policies](#) details basic coverage requirements for all services. Basic coverage requirements include:

- The provider must be enrolled in ND Medicaid;
- Services must be medically necessary;
- The member must be eligible on the date of service; and
- If applicable, the service has an approved service authorization.

The [Procedure Code Look-up Tool](#) can be used to identify if a procedure code is covered by ND Medicaid along with code specific details such as ORP requirements, Service Authorization requirements, and current rates.

Covered Services

Audiological services are covered when provided by a physician or ordered by a physician, physician assistant, or nurse practitioner and provided by a licensed audiologist. The following services are covered:

- **Audiological Testing:**
 - Audiological testing is covered to establish a member's need for a hearing aid. The following testing services are covered:
 - Hearing evaluation, which must include bone conduction and air conduction tests;
 - Speech audiometry; and
 - Hearing aid selection.
- Follow-up visits with a member after the purchase of the hearing aid to determine whether the device is functioning adequately are also covered as outlined in the [Hearing Aid Policy](#).
- **Cerumen Removal:**
 - Removal of impacted cerumen is covered when it affects hearing or is causing pain.
- **Children Hearing Screenings:**
 - A repeat newborn hearing screening is covered when a newborn fails the initial newborn screening completed at the hospital.
 - Hearing screenings are also covered for children if their physician or other licensed practitioner believes the child has hearing loss.
- **Vestibular Testing:**
 - Vestibular function testing is covered when prescribed by a physician or other licensed practitioner to evaluate problems with vertigo and balance.
- **Hearing Aids:**
 - Hearing aids are subject to service authorization as outlined in the [Hearing Aid Policy](#).
- **Hearing Aid Batteries:**
 - Hearing aid batteries are allowed in quantities of 6 batteries per month for monaural hearing aid users and 12 batteries per month for binaural hearing aid users.
- **Warranty replacement:**
 - Warranty replacement is considered for hearing aids that are covered under the manufacturer's loss and damage warranty. Warrant replacement is subject to service authorization as outlined in the Hearing Aid Policy.

Service Authorization Requirements

A service authorization is not required for audiology services.

A service authorization is required for [hearing aids](#) and warranty replacement.

Non-Covered Services

General Non-Covered Services

The [Non-covered Services Policy](#) contains a general list of services that are not covered by North Dakota Medicaid.

Reimbursement Methodology and Claim Instructions

Timely Filing

The [Non-covered Services Policy](#) contains a general list of services that are not covered by North Dakota Medicaid.

Third-Party Liability

Medicaid members may have one or more additional source of coverage for health services. ND Medicaid is generally the payer of last resort. Providers must pursue the availability of third-party payment sources. The [Third Party Liability Policy](#) contains additional information.

Client Share (Recipient Liability)

Client share (recipient liability) is the monthly amount a member must pay toward the cost of medical services before the Medicaid program will pay for services received. The [Client Share Policy](#) contains additional information.

Reimbursement

A claim for services must be submitted at the provider's usual and customary charge. Payment for services is limited to the lesser of the provider's usual and customary charge or the ND Medicaid calculated reimbursement.

Claim Form

Professional services must be billed using the CMS 1500 claim form or 837p and institutional services must be billed using the UB04 claim form or 837i. Detailed claim instructions are available on the [ND Medicaid Provider Guidelines, Policies & Manual webpage](#).

Claim Requirements

A claim for services must be submitted with an Ordering/Referring/Prescribing (ORP) providers NPI. Code specific ORP requirements can be found on the [Procedure Code Look-up Tool](#).

Electronic claims: Reference the table below and the [Companion Guide](#). (ND Companion Guide 837P – Health Care Claim: Professional).

Web portal claims: Instructions for submitting claims that include an ORP provider are on page 15 of ND MMIS Web Portal Professional Claim Form Submission Instructions.

Paper claims: Box 17 is the name of the ORP provider; 17b is the NPI of the ORP provider. A qualifier is required in box 17 to identify if the provider is the referring or ordering. Qualifier DN is used for referring; DK is used for ordering.

References

- [North Dakota Administrative Code](#)
- [North Dakota Century Code](#)
- [Code of Federal Regulations](#)

Related Policies

- [Durable Medical Equipment, Prosthetics, Orthotics, and Supplies](#)
- [Hearing Aids](#)

Policy Updates

July 2026

- Policy created