



Claim Tip Sheet

Covered Diagnosis Codes Associated with an Office Visit

For an office visit to be paid by *Women's Way*, any covered diagnosis code should be in one of the first four diagnosis code pointers.

***Women's Way* is Secondary**

If a *Women's Way* client has health insurance, *Women's Way* is secondary. The claim should first be submitted to the primary insurance and then submitted to Blue Cross Blue Shield of North Dakota (BCBSND), who is the third-party administrator for *Women's Way*. The EOB should be included with the claim.

Cross Over May Not Occur if Dual Coverage

If a woman has Blue Cross Blue Shield of North Dakota insurance and is also on *Women's Way*, the claim does not always cross over after being processed by BCBSND insurance to be processed to determine if *Women's Way* will pay any additional amount. A claim with an EOB may need to be submitted again to BCBSND to be processed for *Women's Way*.

Denied Claim for a Payable Service

If a situation is encountered in which a claim was denied by *Women's Way* for a payable service, contact BCBSND Provider Services at 844-363-8457 to check on the reason why the claim was denied. If the billing issue cannot be resolved, please call your *Women's Way* Local Coordinator at 800-449-6636.

If you feel there is a breast or cervical cancer screening or diagnostic service for which you can't find a CPT code on the What's Covered List, please contact *Women's Way* at 800-280-5512.

Coverage for Breast or Cervical Cancer or Pre-Cancer Treatment

Women's Way does not cover any treatment of breast cancer, cervical intraepithelial neoplasia, or cervical cancer. Please contact your *Women's Way* local coordinator at 800-449-6636 or *Women's Way* at 800-280-5512 to assist the client with enrolling in the Medicaid Treatment Program if all of the following conditions are met:

- A client has had at least one screening or diagnostic test paid by *Women's Way*,
- The client has been diagnosed with breast cancer, cervical cancer, or cervical abnormalities requiring treatment and,
- The client has no insurance coverage.

Note: Please contact the *Women's Way* before sending a client to collections for nonpayment of a service that should have been covered by *Women's Way*.