



Matthew McCleary
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Mental Health America of ND

Connecting Consumers to Resources— System Navigation

- ▶ Helping consumers and family members of adults with mental health needs find services they may need.
- ▶ Phone Line: (701) 255-3692 or TOLL FREE at 1-888-705-5763
- ▶ SOAR
 - ▶ Help consumers who are homeless or at-risk of homelessness get access to SSI or SSDI through evidence-based application process that speeds up approval/denial process, leads to more approvals than normal.
- ▶ Some recent cases:
 - ▶ Case 1: Family member who themselves has mental health struggles and also raising children with mental health struggles. Needed additional resources and advice to connect themselves to care and maintain their health.
 - ▶ Case 2: Out-of-state family member looking for mental health services for their adult autistic son who is struggling quite heavily with their behavioral health. This sounded like the individual needed a lot of case management services. Referred them to the regional behavioral health clinics.

Outreach

Visit Each Behavioral Health Clinic

- ▶ South Central (December 23)
- ▶ North Central (tent: January 27)
- ▶ West Central (request sent)
- ▶ Badlands (tent: February)

Community Outreach

- St. Alexius Partial Hospitalization Program
- Alliance for Children's Justice
- URL Radio Spot
- Celebration of Lights (Bismarck & Fargo)
- NDDAC-Mental Health Webinar/Call (MHAND & CFN Council Hosting)
- Future "Studio 701" Spot

Service Navigation Call Data September-October 2025

- ▶ Region 4: 8
- ▶ Region 7: 5
- ▶ Unknown: 2

SOAR

- ▶ Two individuals have had their application submitted

Contact Us



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