

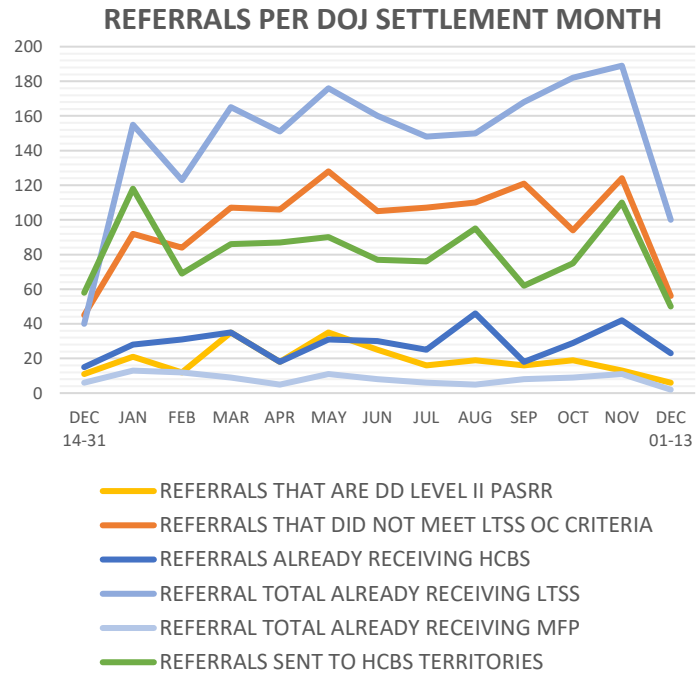
2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

LTSS OPTIONS COUNSELING (OC) REFERRAL TOTALS

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 12/29/2023

TOTAL NUMBER OF LTSS OC REFERRALS RECEIVED:	4,961	
TOTAL DD LEVEL II PASRR REFERRALS:	246	5%
TOTAL REFERRALS THAT DID NOT MEET CURRENT LTSS OC CRITERIA:	1,279	26%
TOTAL REFERRALS ALREADY RECEIVING HCBS:	371	7%
TOTAL REFERRALS ALREADY RECEIVING LTSS:	1,907	38%
TOTAL REFERRALS ALREADY RECEIVING MFP:	105	2%
TOTAL REFERRALS SENT TO HCBS CM TERRITORIES FOR LTSS OC VISIT:	1,053	21%



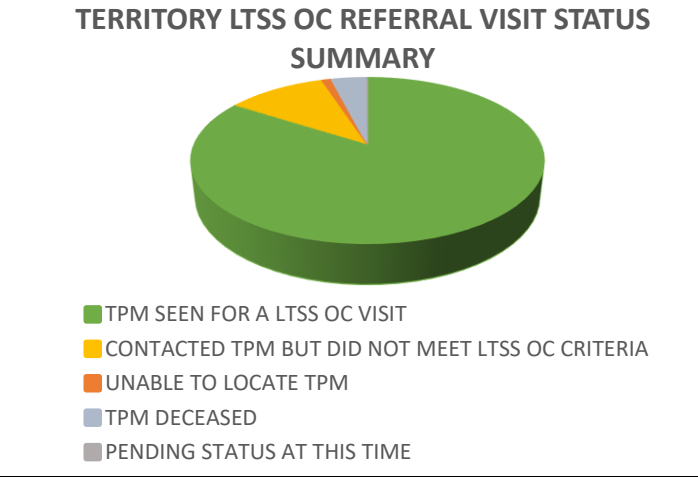
NOTES:
4,961 LTSS OC referrals were submitted via the nursing facility (NF) Level of Care (LoC) form. 1,279 referrals did not meet criteria because they are screened for a short term stay and therefore they are not Target Population Members (TPMs). 1,053 referrals were about TPMs who were already receiving HCBS in the community. In these cases, the HCBS Case Manager provides the follow up. A LoC is done on everyone on Medicaid who enters a skilled nursing facility (SNF), including people who may have already been receiving care in the community. This is one way that HCBS Case Managers find out that an eligible individual is in the NF.

LTSS OC REFERRAL TOTALS SENT TO THE HCBS CM TERRITORIES

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 12/29/2023

TPM SEEN FOR A LTSS OC VISITS:	886	84%
TPM CONTACTED BUT DOES NOT MEET LTSS OC CRITERIA:	114	11%
UNABLE TO LOCATE INDIVIDUAL:	11	1%
REFERRED TPM DECEASED:	41	4%
REFERRAL OUTCOME PENDING:	1	0%



NOTES:
Individuals that do not meet the LTSS OC criteria or that cannot be reached after two attempts, are sent written information about HCBS. The majority of individuals (84%) who screen for a NF LoC, are referred to the LTSS OC Options Counselors.

2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

UNDUPLICATED LTSS OC REFERRALS SENT TO THE TERRITORIES VISIT SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)		UPDATED: 12/29/2023											
TOTAL UNDUPLICATED INDIVIDUALS RECEIVING REFERRAL CONTACT:	840	IN PERSON/FACE TO FACE VISITS:	811 97%										
		VIRTUAL/ TELEPHONE VISITS:	29 3%										
NOTES:	Out of the total 1,053 referrals sent to the HCBS territories, 840 total unduplicated contacts were made. Most of the visits were made in person at a nursing facility.												
VISIT LOCATION	TOTAL	UNDUPLICATED INDIVIDUAL VISIT SUMMARY BY LOCATION											
NURSING FACILITY	641	<table border="1"> <caption>UNDUPLICATED INDIVIDUAL VISIT SUMMARY BY LOCATION</caption> <thead> <tr> <th>Location</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Nursing Facility</td> <td>641</td> </tr> <tr> <td>Hospital</td> <td>169</td> </tr> <tr> <td>Home/Community</td> <td>10</td> </tr> <tr> <td>Swing Bed</td> <td>20</td> </tr> </tbody> </table>		Location	Total	Nursing Facility	641	Hospital	169	Home/Community	10	Swing Bed	20
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LTSS OC REFERRALS SENT TO THE TERRITORIES VISIT REFERRAL OUTCOME SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)		UPDATED: 12/29/2023																							
REFERRAL TYPE	TOTAL	REFERRAL TYPE	TOTAL																						
HCBS	58	PUBLIC HEALTH	2																						
PEER SUPPORT	0	OMBUDSMAN	0																						
MFP	131	HOUSING ASSISTANCE	1																						
PACE	2	OAA	3																						
CSC	2	CILS	11																						
HOME HEALTH	0	OTHER	19																						
REFERRAL SUMMARY																									
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NOTES:																									
If a TPM wants to pursue HCBS after the LTSS OC visit, a referral is made on their behalf. The majority of referrals are to MFP and HCBS, indicating preference to receive care in the community.																									

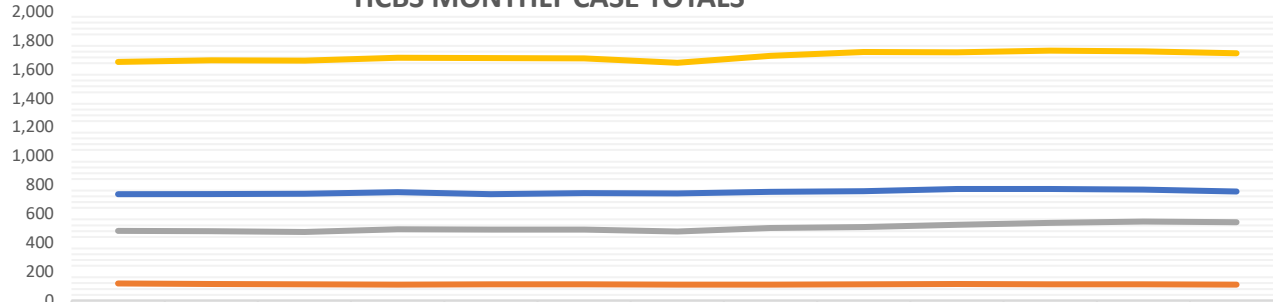
2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

HOME & COMMUNITY BASED SERVICES (HCBS) MONTHLY CASE TOTALS

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 7/25/2023

HCBS MONTHLY CASE TOTALS



	DEC 14-31	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC 1-13
MSP PERSONAL CARE	735	736	739	749	735	742	741	752	756	771	771	766	754
MEDICAID WAIVER	481	479	474	493	491	491	476	502	507	524	536	546	541
SPED	1,648	1,659	1,657	1,677	1,675	1,674	1,643	1,690	1,718	1,716	1,727	1,723	1,708
Ex-SPED	118	114	112	111	113	113	111	111	113	114	112	113	110

NOTES:

This information reflects the total number of open cases by program for all HCBS recipients, not just TPMs. Numbers are not unduplicated because individuals may receive services from multiple programs at the same time. Although the numbers reflect little change in the program, the next section illustrates the number of cases that open and close due to the complex medical needs of the population served.

HCBS CASES WORKED SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/28/2024

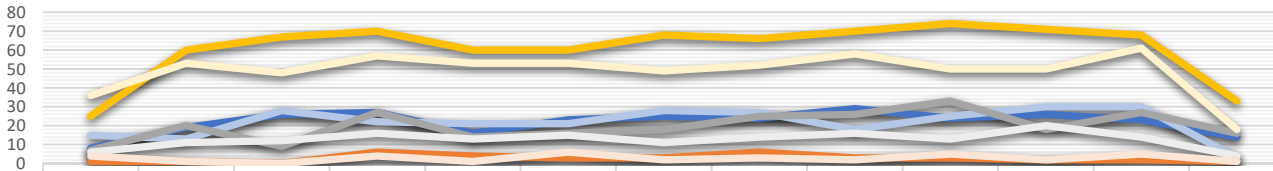
TOTAL OPENED MSP CASES:	284	TOTAL OPENED MW CASES:	256	TOTAL OPENED SPED CASES:	792	TOTAL OPENED Ex-SPED CASES:	35
TOTAL CLOSED MSP CASES:	281	TOTAL CLOSED MW CASES:	165	TOTAL CLOSED SPED CASES:	638	TOTAL CLOSED Ex-SPED CASES:	36

NOTES:

These are the number of cases that are worked each month for all HCBS recipients, not just TPMs. The number of cases opened remains high at 1,367 during this reporting period. More individuals are utilizing HCBS waiver and SPED services. HCBS Case Managers are required to manage opening referrals, pending, and closing cases. This contributes to the complexity of providing case management services to older adults and adults with physical disability.

The State hired seven additional Case Management staff to better manage individual caseloads. Three of the staff are providing Basic Care Case Management, which frees up time for the HCBS Case Managers because these cases have been removed from their caseload.

MONTHLY CASES WORKED SUMMARY



	DEC 14-31	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC 1-13
MSP CASES OPENED	8	19	26	27	16	23	25	24	29	24	26	23	14
MSP CASES CLOSED	15	13	28	22	21	21	28	27	18	25	30	30	3
MW CASES OPENED	7	20	9	27	14	16	18	25	26	33	18	27	16
MW CASES CLOSED	6	11	12	16	13	15	11	14	16	13	20	14	4
SPED CASES OPENED	25	60	67	70	60	60	68	66	70	74	71	68	33
SPED CASES CLOSED	36	53	48	57	53	53	49	52	58	50	50	61	18
Ex-SPED CASES OPENED	1	1	0	6	4	3	3	6	3	3	2	2	1
Ex-SPED CASES CLOSED	4	1	0	4	1	6	2	3	2	5	2	5	1

2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

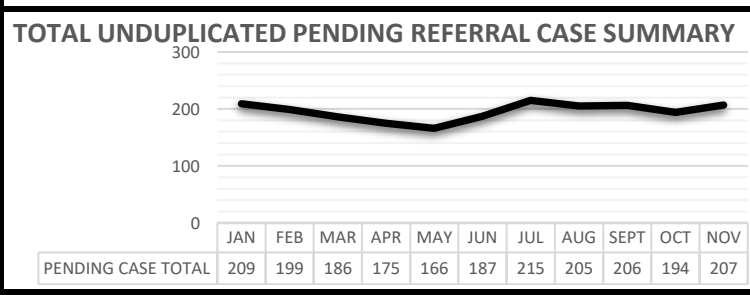
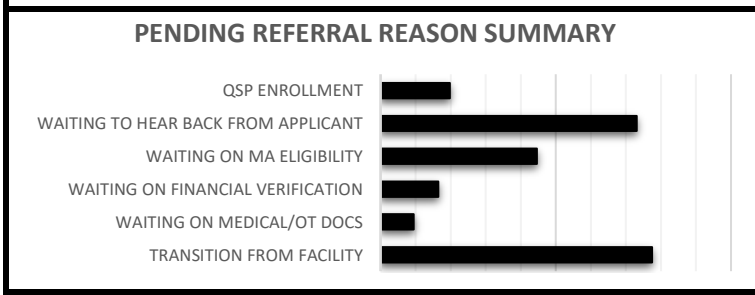
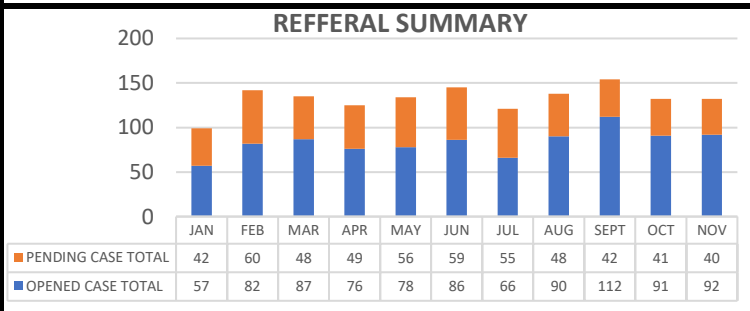
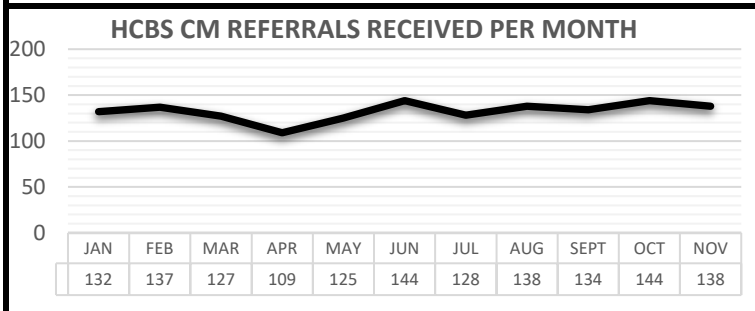
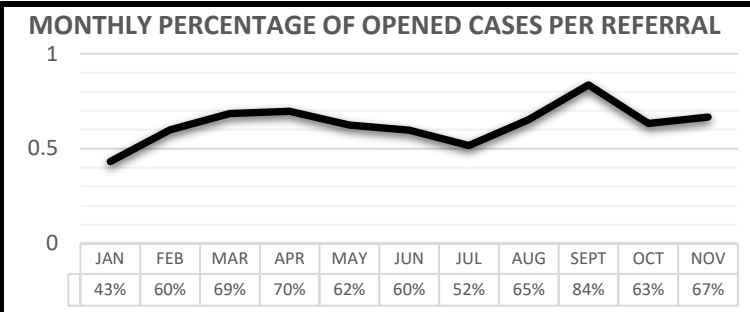
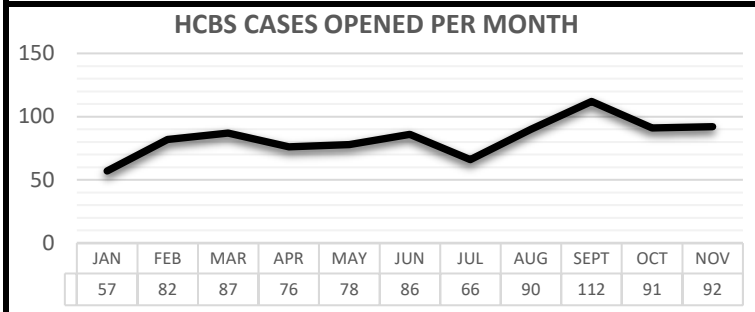
HCBS CASE MANAGEMENT REFERRALS

CALENDAR YEAR (JAN-DEC)

UPDATED: 12/22/2023

TOTAL HCBS REFERRALS:	1,456
AVERAGE HCBS REFERRALS PER MONTH:	132
TOTAL OPENED HCBS CASES:	917
AVERAGE OPENED HCBS CASES PER MONTH:	83
ANNUAL PERCENTAGE OF TOTAL OPENED CASES PER REFERRAL:	63%
TOTAL RUNNING UNDUPLICATED PENDING HCBS CASES:	207

NOTES:
1,456 referrals for HCBS were sent to the HCBS CM territories from all referral sources (ADRL intake, direct referral, MFP, LTC Eligibility Unit and LTSS OC visits). The annual average of open cases is high at 63%, which is an indication that the quality of the intake process to determine potential eligibility for HCBS is working. Pending cases are active HCBS referrals that are still being worked and do not yet have a formal outcome.



2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

HCBS LONG TERM CARE (LTC) DIVERSIONS

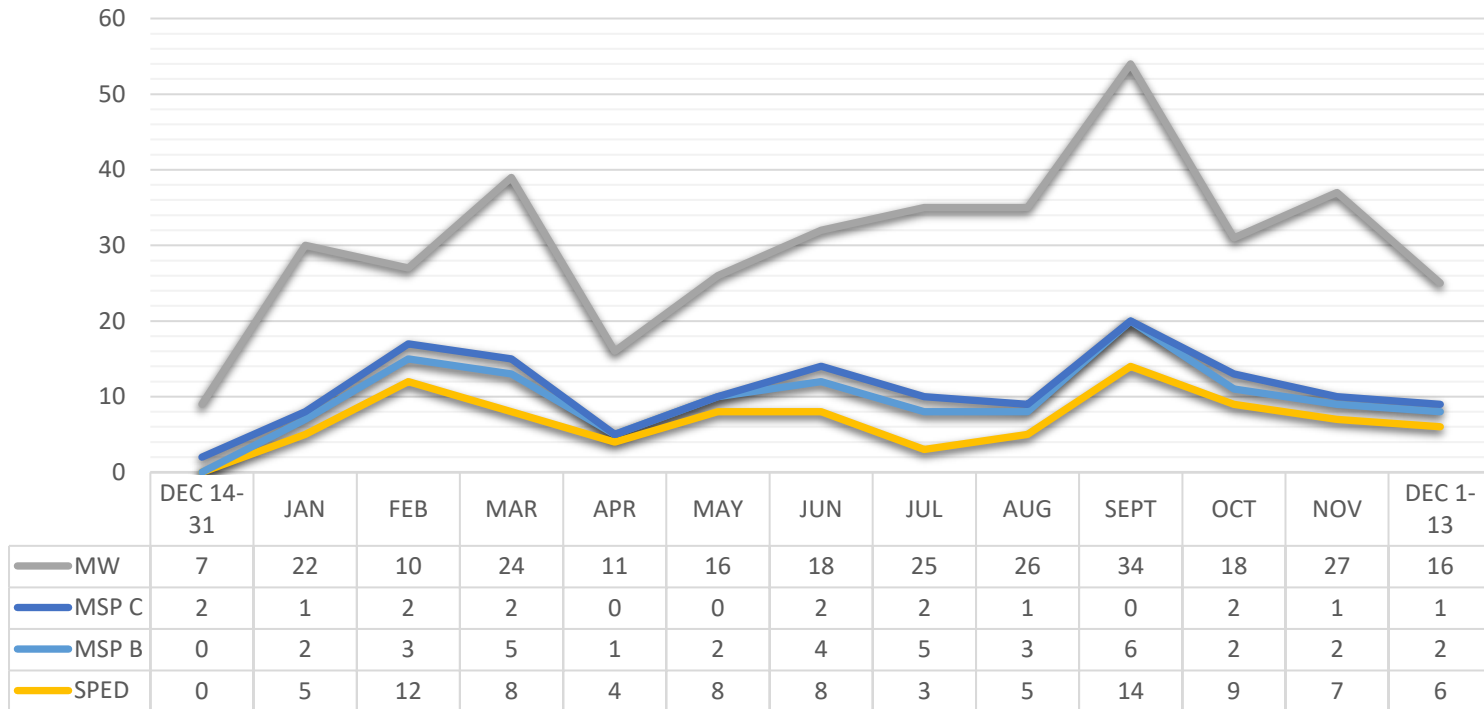
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/28/2024

UNDUPLICATED TOTAL NUMBER OF TPMs DIVERTED FROM A SKILLED NURSING FACILITY (SNF):	319
TOTAL MSP LEVEL B & C TPM DIVERSIONS:	53
TOTAL HCBS MED WAIVER TPM DIVERSIONS:	254
TOTAL SPED TPM DIVERSIONS:	89

NOTES:
 A Target Population Member (TPM) is an individual receiving HCBS as an appropriate alternative to a skilled nursing facility (SNF), at least 21 years of age, has below \$25K in assets and meets a nursing facility level of care (LOC). TPMs may receive services from multiple programs at the same time and terminate/re-enroll in programs. The SA requires the State to divert 150 at risk TPMs by 12/13/2024. *The State has already exceeded this benchmark.*

MONTHLY DIVERTED TPM TOTALS BY PROGRAM



2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

AGING & DISABILITY RESOURCE LINK (ADRL) INFORMATION & ASSISTANCE (I&A) CONTACTS

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED:

1/3/2024

TOTAL UNIQUE ADRL I & A INQUIRIES: 49,187

ADRL I & A CALLS: 15,502

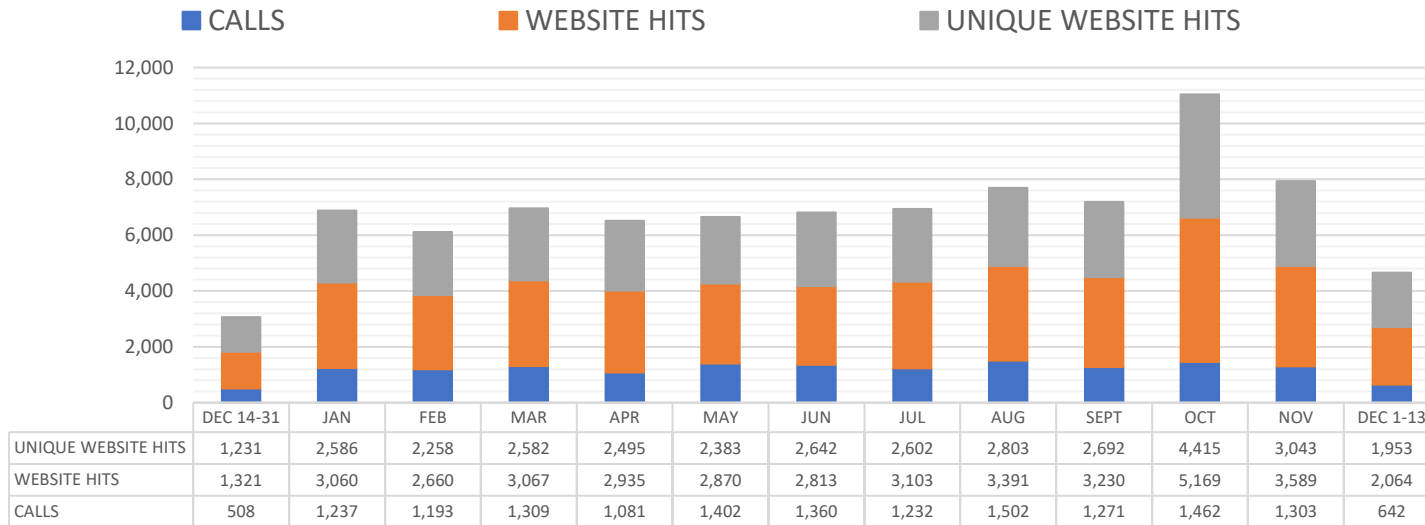
ADRL WEBSITE HITS: 39,272

ADRL UNIQUE WEBSITE HITS: 33,685

NOTES:

The ADRL is a centralized intake system for applying for State or Federally funded HCBS. TPMs, family and other interested parties can make HCBS referrals via the phone, email or online. The number of ADRL inquiries has grown each year of the Settlement Agreement (SA). For the second year in a row, the call wait time is 1 minute.

ADRL I & A INQUIRIES PER USDOJ SA MONTH



AVERAGE ADRL I & A CALL WAIT TIME (IN MINUTES): 1

WEB REFERRALS: 1,440

2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

MONEY FOLLOWS THE PERSON (MFP) TPM REFERRAL SUMMARY

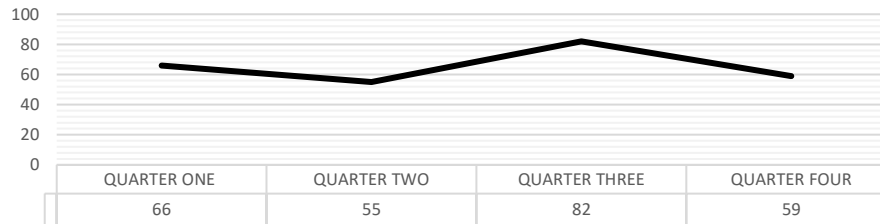
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 6/11/21

TOTAL MFP REFERRALS:

262

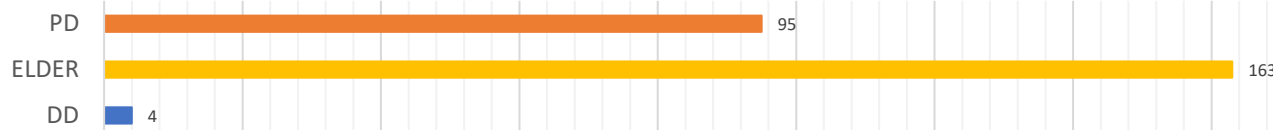
MFP REFERRALS PER USDOJ SA REPORTING PERIOD



NOTES:

Transition services help TPMs move from an institutional setting to their own home and community. The State currently provides transition support services through the following programs: MFP grant, ADRL grant, and the HCBS Medicaid waiver. 262 TPMs have been referred to the MFP program. The majority of the referrals now involve older adults.

TOTAL MFP REFERRALS PER GRANT POPULATION



MONEY FOLLOWS THE PERSON (MFP) TPM TRANSITION SUMMARY

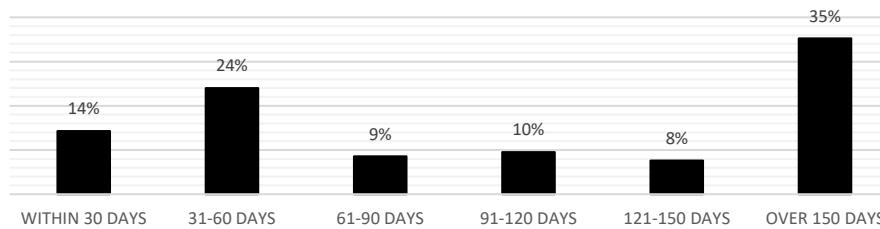
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL COMPLETED MFP TRANSITIONS:

105

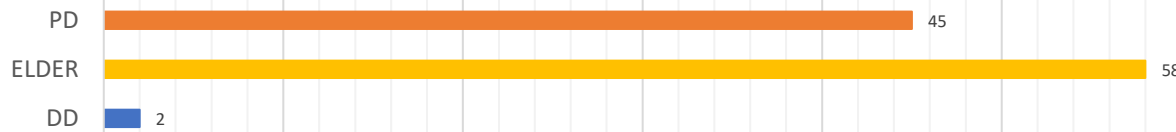
TRANSITION LONGEVITY FROM REFERRAL DATE TO TRANSITION DATE



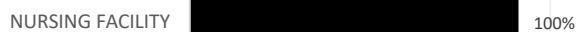
NOTES:

105 TPMs have successfully transitioned from a nursing facility to the community under MFP. 45 were individuals with physical disability (PD), 58 were older adults (Elder) and 2 had a Developmental Disability (DD). 57% transitioned within 120 days of referral. All individuals transitioned to an integrated setting. The SA requires the State to transition 60% of the TPMs that were referred for transition support by 12/13/2024.

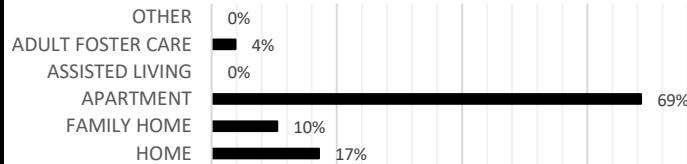
COMPLETED MFP TRANSITIONS PER GRANT POPULATION



INSTITUTIONAL SETTING



TRANSITION SETTING



2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

ADRL TRANSITION SERVICE TPM REFERRAL SUMMARY

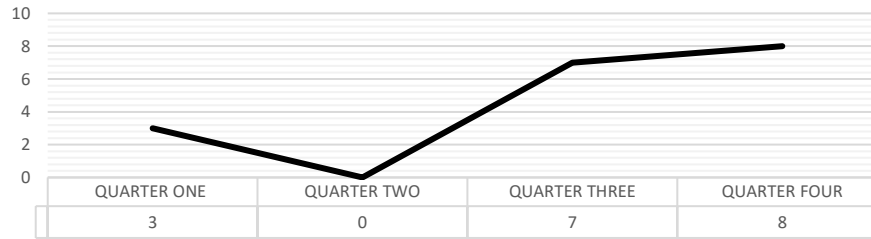
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL ADRL REFERRALS:

18

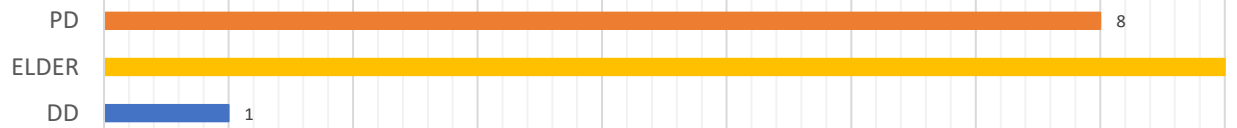
ADRL REFERRALS PER USDOJ SA REPORTING PERIOD



NOTES:

As part of the Federal pandemic relief efforts, the State was awarded an ACL ADRL grant to assist individuals to transition from an institutional setting to the community. 18 referrals were received. The State is currently using 9817 10% plan funds to administer this service.

TOTAL ADRL REFERRALS PER TARGET POPULATION



ADRL TPM TRANSITION SUMMARY

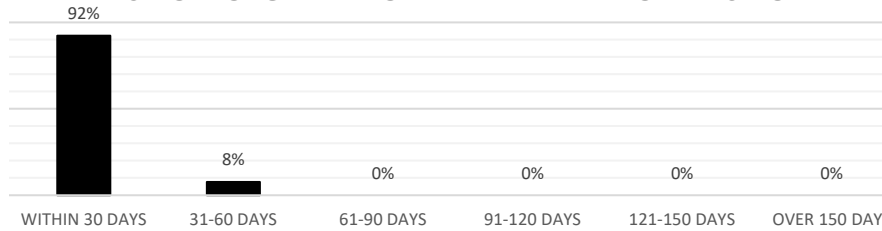
US DOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL COMPLETED ADRL TRANSITIONS:

13

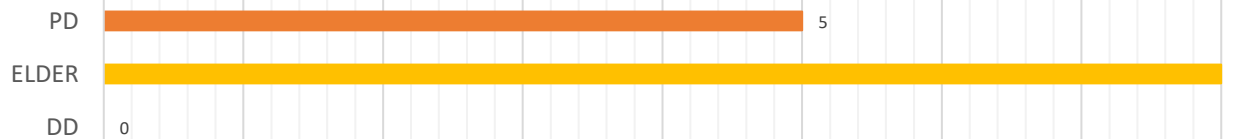
TRANSITION LONGEVITY FROM REFERRAL DATE TO TRANSITION DATE



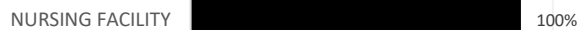
NOTES:

13 TPMs have successfully transitioned to the community under the ADRL grant. 5 were individuals with physical disability (PD), 8 were older adults (Elder) and 0 had a Developmental Disability (DD). All individuals transitioned to an integrated setting. 100% transitioned within 120 days of referral. The SA requires the State to transition 60% of the TPMs that were referred for transition support by 12/13/2024.

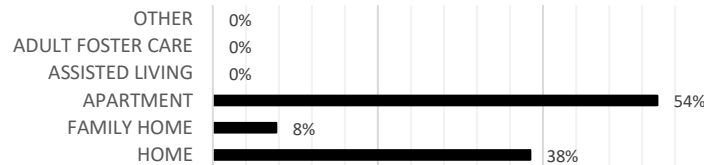
COMPLETED ADRL TRANSITIONS PER TARGET POPULATION



INSTITUTIONAL SETTING



TRANSITION SETTING



2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

TPM PERMANENT SUPPORTED HOUSING (PSH) SUMMARY

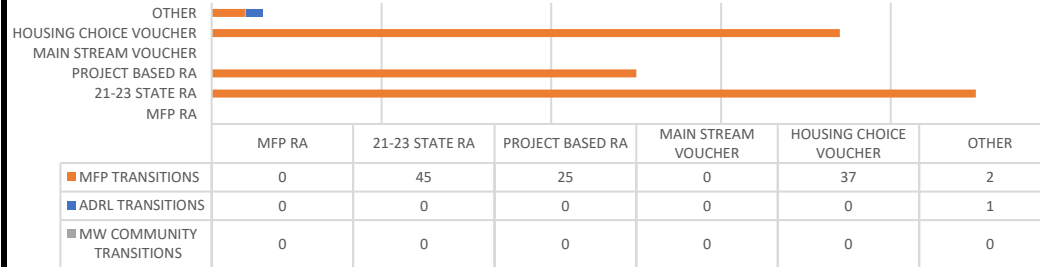
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL TPM WITH PERMANENT SUPPORTED HOUSING:

110

TPM PERMANENT SUPPORTIVE HOUSING SUMMARY



NOTES:

110 TPMs who were successfully transitioned to the community received PSH. The SA requires the State to provide PSH to an additional 60 TPMs by 12/14/2023. *The State has far exceeded this amount.* Please reference separate note on next page of the Housing Dashboard for program definitions.

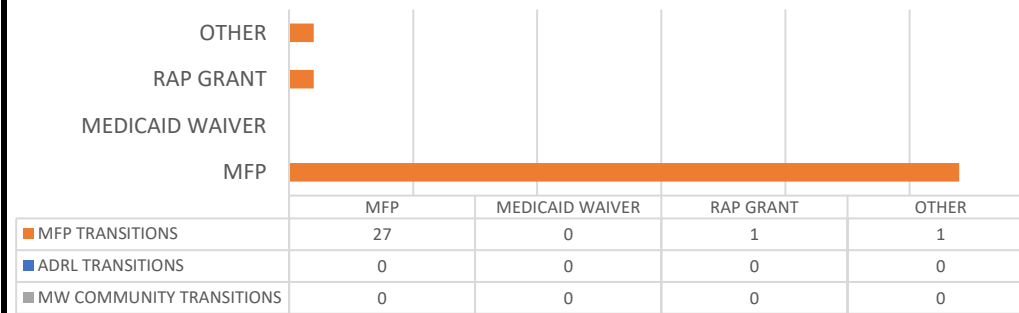
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL TPM WITH MODIFICATION ASSISTANCE:

29

TPM HOME MODIFICATION SUMMARY



NOTES:

TPMs are offered home modification services to ensure a safe living environment post transition. 29 TPMs who were successfully transitioned to the community received assistance with home modifications. The State has been working hard to address this issue and have seen an increase in the number of home modifications completed each reporting period.

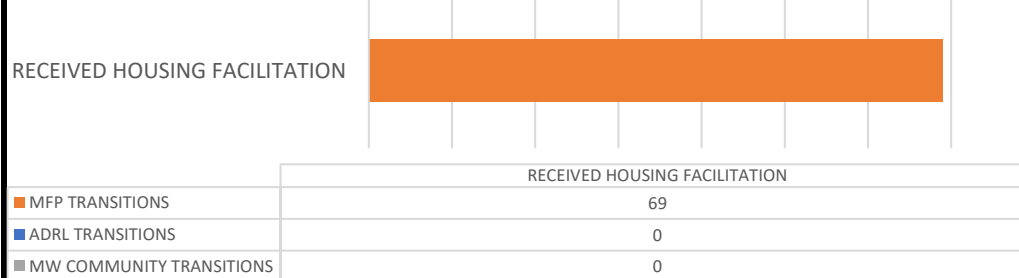
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 1/24/2024

TOTAL TPM WHO RECEIVED HOUSING FACILITATION:

69

TPM HOUSING FACILITATION SUMMARY



NOTES:

69 TPMs who were successfully transitioned to the community received Housing Facilitations. Housing facilitators work with the MFP transition team to assist TPMs in locating and securing integrated housing in the community.

2023 AGING SERVICES DOJ SA DASHBOARD (DEC 14, 2022 - DEC 13, 2023)

TPM PERMANENT SUPPORTED HOUSING SUMMARY NOTE

MFP RENTAL ASSISTANCE (RA):

Temporary RA funded by MFP Rebalancing funds generally following the policies of the local housing authority.

21-23 State RA:

RA funded with State general funds to support transitions from SNF.

Project Based RA:

Assigned to specific housing units and makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent.

Housing Choice Voucher (HCV):

Allow low-income families to choose and lease or purchase safe, and affordable privately-owned rental housing. An HCV makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent.

Mainstream Voucher:

Assist non-elderly persons with disabilities. Aside from serving a special population, Mainstream vouchers are administered using the same rules as other housing choice vouchers.

Other:

RA from other Federal funding sources.