

2022 AGING SERVICES DOJ SA DASHBOARD

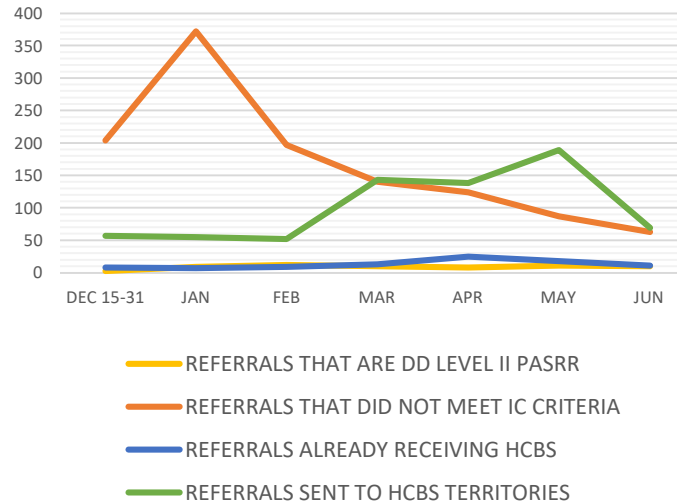
LTSS OPTIONS COUNSELING (INFORMED CHOICE) REFERRAL TOTALS

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL NUMBER OF LTSS REFERRALS RECEIVED:	2,044	
TOTAL DD LEVEL II PASRR REFERRALS:	63	3%
TOTAL REFERRALS THAT DID NOT MEET CURRENT LTSS CRITERIA:	1,187	58%
TOTAL REFERRALS ALREADY RECEIVING HCBS:	91	4%
TOTAL REFERRALS SENT TO HCBS CM TERRITORIES FOR LTSS VISIT:	703	34%

REFERRALS PER DOJ SETTLEMENT MONTH



NOTES:

2,044 informed choice referrals were submitted via the NF LoC form in this reporting period. Individuals referred for a DD Level II PASRR are contacted by a DD Program Manager. 1,187 referrals did not meet criteria and are no longer reported. 703 referrals were sent to the HCBS CM. 91 TPMs who were already receiving HCBS services were admitted into a skilled nursing facility during this period. The case manager follows up to provide discharge planning. On June 14, 2022 LTSS Options Counselors started seeing all TPMs as required in the SA.

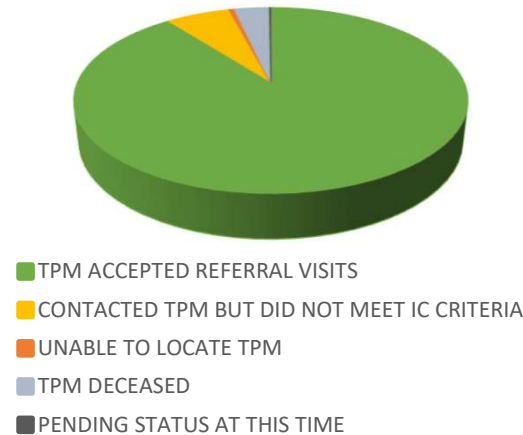
HCBS CM TERRITORY LTSS (INFORMED CHOICE) REFERRAL VISIT TOTALS

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TPM ACCEPTED LTSS VISITS:	629	89%
TPM CONTACTED BUT DOES NOT MEET LTSS CRITERIA:	45	6%
UNABLE TO LOCATE INDIVIDUAL:	4	1%
REFERRED TPM DECEASED:	24	3%
REFERRAL OUTCOME PENDING:	1	0%

TERRITORY LTSS REFERRAL VISIT STATUS SUMMARY



NOTES:

Individuals that do not meet the LTSS criteria or that cannot be reached after two attempts are sent written information about HCBS. There were 41 individuals who were referred due to receiving another NF Loc determination, but had already been seen by an LTSS Options Counselor this quarter. State will make changes to future reports to account for these individuals. After contact is made, staff have 5 days to complete and return the LTSS referral forms to the State. All referral forms are reviewed by an HCBS Program Administrator.

2022 AGING SERVICES DOJ SA DASHBOARD

HCBS CM TERRITORY LTSS (INFORMED CHOICE) REFERRAL VISITS NEED/PREFERENCE

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH) UPDATED: 8/8/2022

HIGH NEEDS, HIGH PREFERENCE: 149	HIGH NEEDS, LOW PREFERENCE: 350	LOW NEEDS, HIGH PREFERENCE: 59	LOW NEEDS, LOW PREFERENCE: 236	NOTES: High and low needs are determined by an RN and are based on the level of impairment described on the NF LoC screening form. High or low preference reflects whether the individual indicated interest in HCBS. During this period, the State completed an LTSS visit with all individuals who express high preference and individuals who have low need and low preference. The State began visiting all TPMs referred for NF LoC on June 14, 2022, as required in the Settlement Agreement (SA).
21%	50%	8%	34%	

HCBS CM TERRITORY LTSS REFERRAL UNDUPLICATED VISIT CONTACT SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH) UPDATED: 8/8/2022

TOTAL UNDUPLICATED INDIVIDUALS RECEIVING IC REFERRAL CONTACT: 545	IN PERSON/FACE TO FACE VISITS: 520 95%	VIRTUAL/ TELEPHONE VISITS: 25 5%	NOTES: Out of the total 703 referrals sent to the HCBS territories a total of 545 individuals were contacted. Face-to-face visits have increased as COVID-19 restrictions have been lifted.															
<table border="1"> <thead> <tr> <th>VISIT LOCATION</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td>NURSING FACILITY</td> <td>500</td> </tr> <tr> <td>HOSPITAL</td> <td>44</td> </tr> <tr> <td>HOME/COMMUNITY</td> <td>1</td> </tr> </tbody> </table>	VISIT LOCATION	TOTAL		NURSING FACILITY	500	HOSPITAL	44	HOME/COMMUNITY	1	UNDUPLICATED INDIVIDUAL VISIT SUMMARY BY LOCATION <table border="1"> <thead> <tr> <th>Location</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>HOME/COMMUNITY</td> <td>1</td> </tr> <tr> <td>HOSPITAL</td> <td>44</td> </tr> <tr> <td>NURSING FACILITY</td> <td>500</td> </tr> </tbody> </table>		Location	Count	HOME/COMMUNITY	1	HOSPITAL	44	NURSING FACILITY
VISIT LOCATION	TOTAL																	
NURSING FACILITY	500																	
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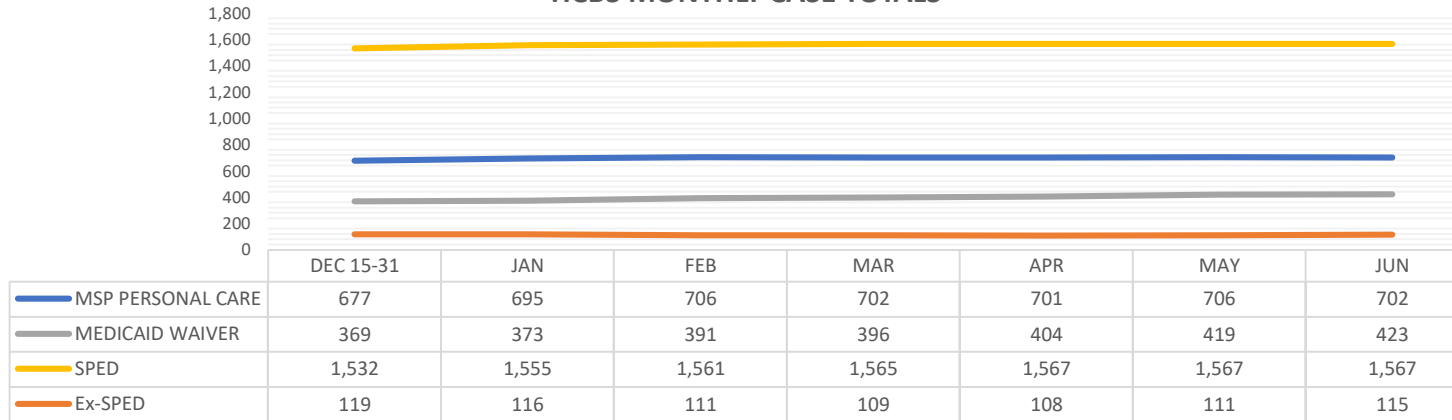
2022 AGING SERVICES DOJ SA DASHBOARD

HOME & COMMUNITY BASED SERVICES (HCBS) MONTHLY CASE TOTALS

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

UPDATED: 8/8/2022

HCBS MONTHLY CASE TOTALS



NOTES:

This information reflects the total number of open cases by program. Numbers are not unduplicated because individuals may receive services from multiple programs at the same time. The overall growth in the program appears flat because Aging Services enrolls almost as many people as we close. Many of the TPMs we serve have unstable medical conditions or are at end of life. Refer to Cases Worked summaries below.

HCBS CASES WORKED SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

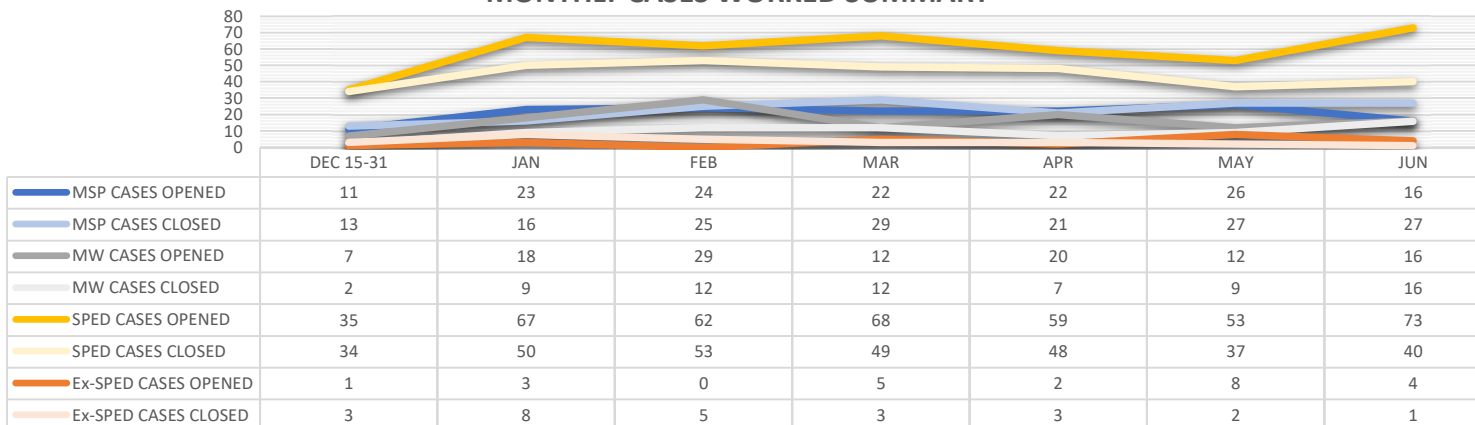
UPDATED: 8/5/2022

TOTAL OPENED MSP CASES:	144	TOTAL OPENED MW CASES:	114	TOTAL OPENED SPED CASES:	417	TOTAL OPENED Ex-SPED CASES:	23
TOTAL CLOSED MSP CASES:	158	TOTAL CLOSED MW CASES:	67	TOTAL CLOSED SPED CASES:	311	TOTAL CLOSED Ex-SPED CASES:	25

NOTES:

These are the numbers of cases opened and closed each month. HCBS case managers are responsible for all aspects of case management. A lot of administrative time is spent opening and closing cases.

MONTHLY CASES WORKED SUMMARY



2022 AGING SERVICES DOJ SA DASHBOARD

HCBS CASE MANAGEMENT REFERRALS

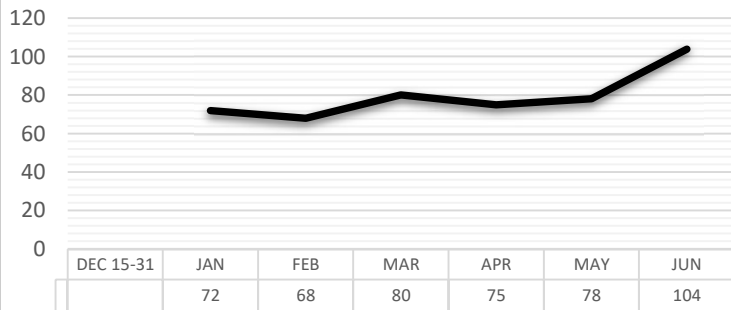
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

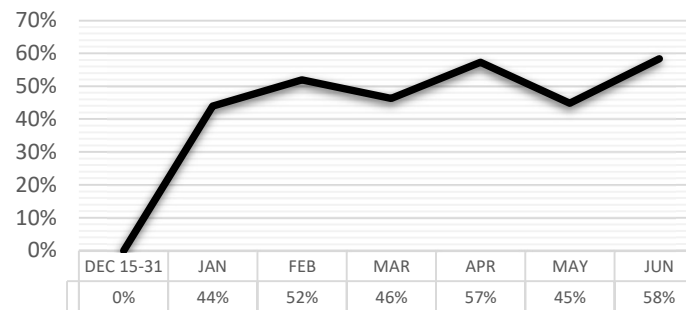
TOTAL HCBS REFERRALS:	951
AVERAGE HCBS REFERRALS PER MONTH:	159
TOTAL PENDING HCBS CASES:	752
TOTAL OPENED HCBS CASES:	477
AVERAGE OPENED HCBS CASES PER MONTH:	80
ANNUAL PERCENTAGE OF TOTAL OPENED CASES PER REFERRAL:	50%

NOTES:
 951 referrals for HCBS were sent to the HCBS CM territories from all referral sources (ADRL intake, direct referral, MFP, LTC Eligibility Unit and LTSS visits). Pending cases are active HCBS referrals that are still being worked and do not yet have a formal outcome. The state ran a social media marketing campaign which increased referrals in June.

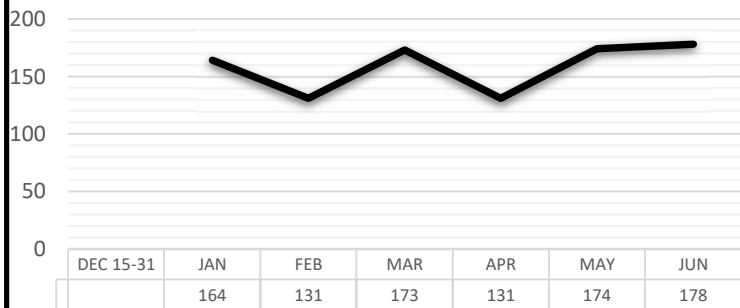
HCBS CASES OPENED PER MONTH



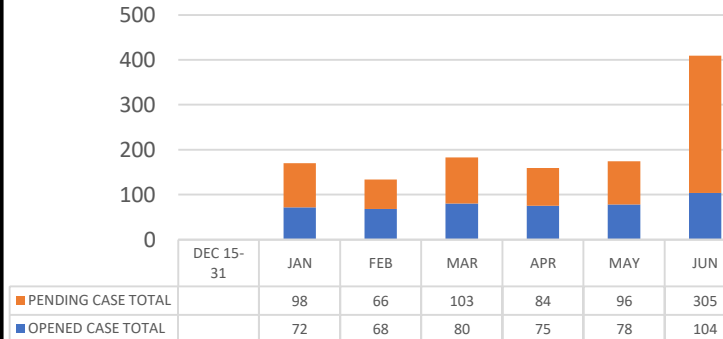
MONTHLY PERCENTAGE OF OPENED CASES PER I & R



HCBS CM REFERRALS RECEIVED PER MONTH



I & R SUMMARY



2022 AGING SERVICES DOJ SA DASHBOARD

HCBS LONG TERM CARE (LTC) DIVERSIONS

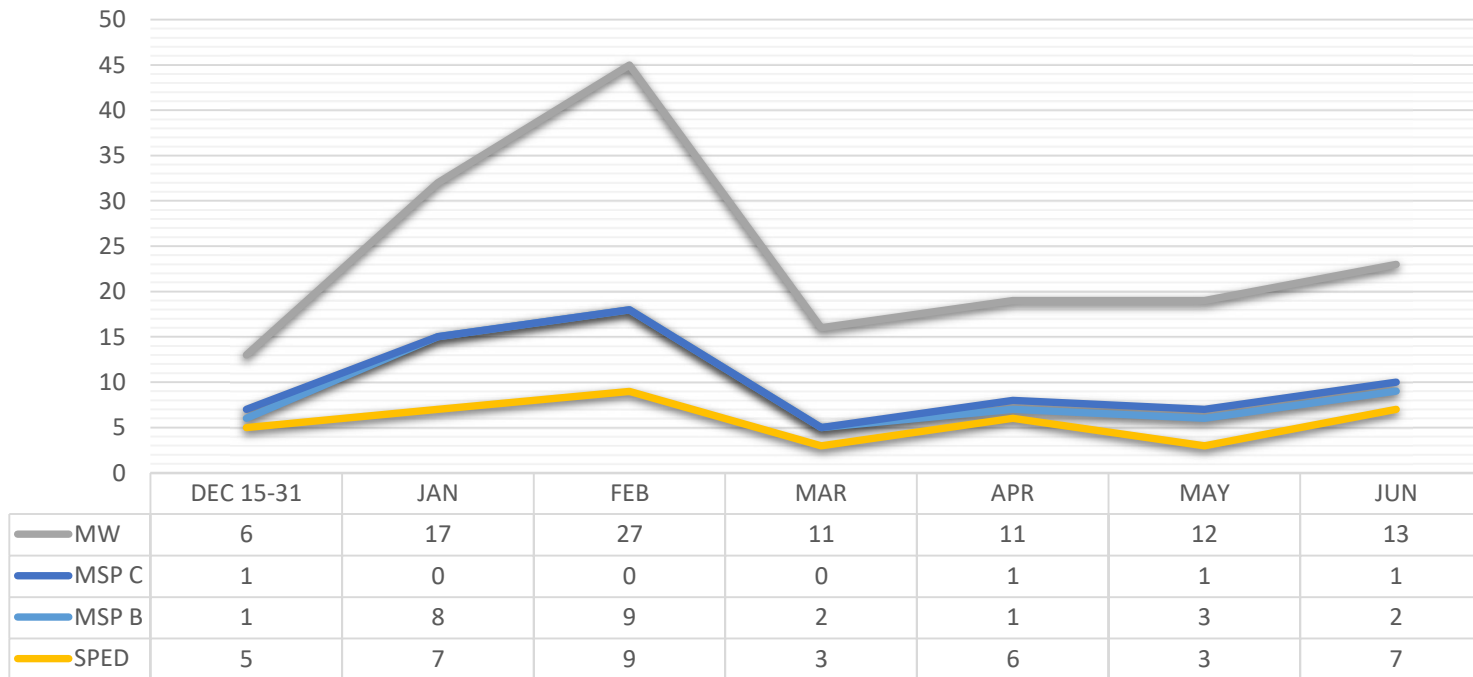
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

UNDUPLICATED TOTAL NUMBER OF TPMs DIVERTED FROM A SKILLED NURSING FACILITY (SNF):	140
TOTAL (DUPLICATED) MSP LEVEL B & C TPM DIVERSIONS:	30
TOTAL (DUPLICATED) HCBS MED WAIVER TPM DIVERSIONS:	97
TOTAL (DUPLICATED) SPED TPM DIVERSIONS:	40

NOTES:
This information reflects the number of unduplicated TPMs who are receiving HCBS as an appropriate alternative to a SNF by program. TPMs may receive services from multiple programs at the same time.

MONTHLY DIVERTED CLIENT TOTALS BY FUNDING SOURCE



2022 AGING SERVICES DOJ SA DASHBOARD

AGING & DISABILITY RESOURCE LINK (ADRL) INFORMATION & ASSISTANCE (I&A) CONTACTS

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

ADRL I & A INQUIRIES: 21,741

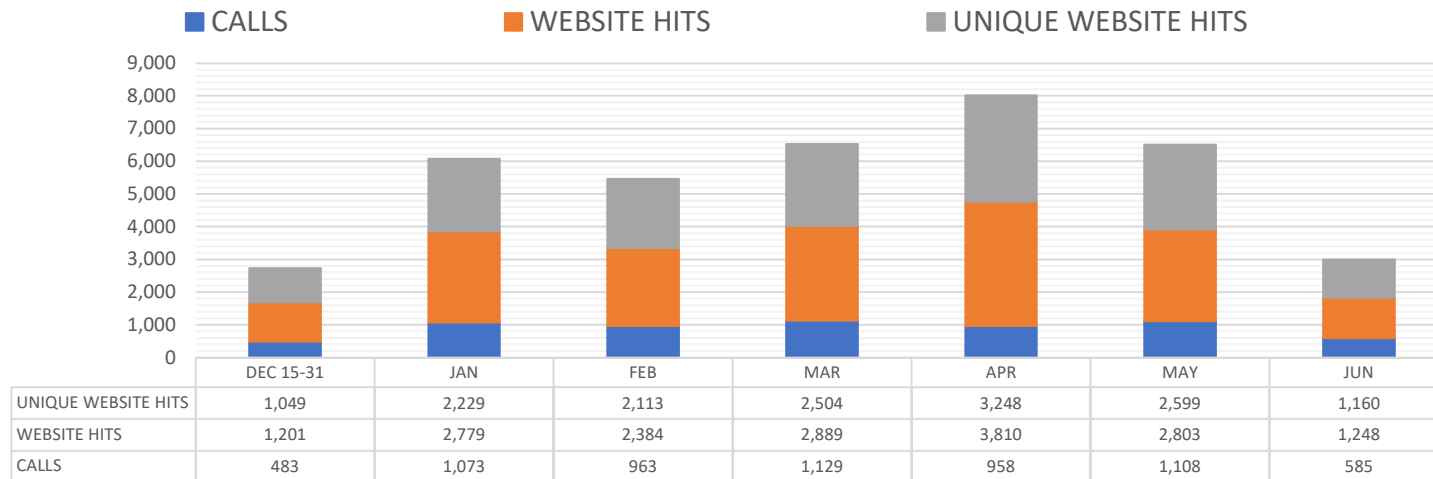
ADRL I & A CALLS: 6,299

ADRL UNIQUE WEBSITE HITS: 14,902

NOTES:

The ADRL is a centralized intake system for applying for State or Federally funded HCBS. TPMs, family and other interested parties can make HCBS referrals via the phone, email or online.

ADRL I & A INQUIRIES PER USDOJ SA MONTH



AVERAGE ADRL I & A CALL WAIT TIME (IN MINUTES): 1

WEB RERERRALS: 540

2022 AGING SERVICES DOJ SA DASHBOARD

MONEY FOLLOWS THE PERSON (MFP) TPM REFERRAL SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL MFP REFERRALS:

115

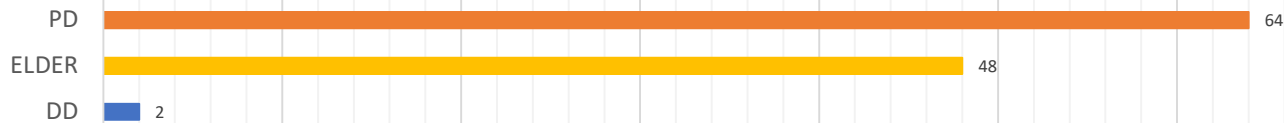
MFP REFERRALS PER USDOJ SA REPORTING PERIOD



NOTES:

Transition services help TPMs move from an institutional setting to their own home and community. The State currently provides transition support services through the following programs: MFP grant, ADRL grant, and the HCBS Medicaid waiver. 115 TPMs have been referred to the MFP program.

TOTAL MFP REFERRALS PER GRANT POPULATION



MONEY FOLLOWS THE PERSON (MFP) TPM TRANSITION SUMMARY

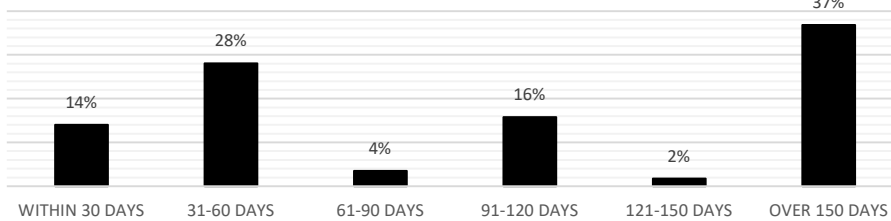
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL COMPLETED MFP TRANSITIONS:

57

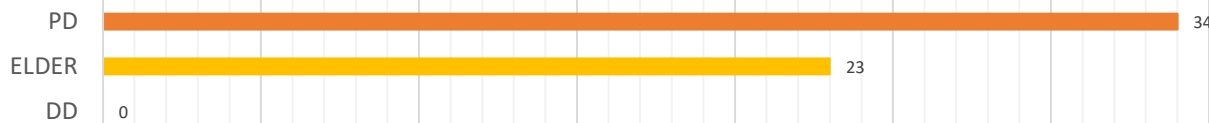
TRANSITION LONGEVITY FROM REFERRAL DATE TO TRANSITION DATE



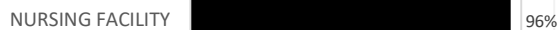
NOTES:

57 TPMs have successfully transitioned from a nursing facility to the community under MFP. 34 were individuals with physical disability (PD), 23 were older adults (Elder) and 0 had a Developmental Disability (DD). All individuals transitioned to an integrated setting.

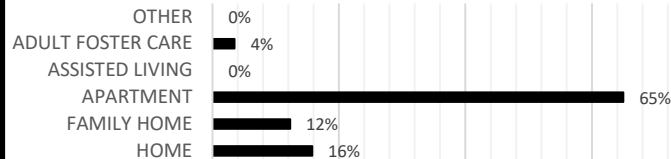
COMPLETED MFP TRANSITIONS PER GRANT POPULATION



INSTITUTIONAL SETTING



TRANSITION SETTING



2022 AGING SERVICES DOJ SA DASHBOARD

ADRL TRANSITION SERVICE TPM REFERRAL SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL ADRL REFERRALS:

17

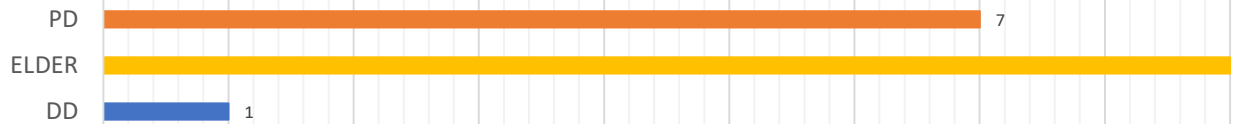
ADRL REFERRALS PER USDOJ SA REPORTING PERIOD



NOTES:

As part of the Federal pandemic relief efforts, the State was awarded an ACL ADRL grant to assist individuals to transition from an institutional setting to the community. 17 referrals were received.

TOTAL ADRL REFERRALS PER TARGET POPULATION



ADRL TPM TRANSITION SUMMARY

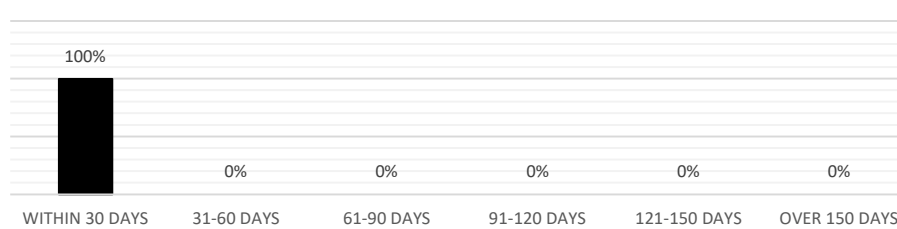
US DOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL COMPLETED ADRL TRANSITIONS:

5

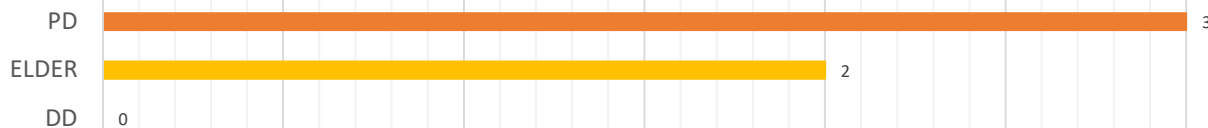
TRANSITION LONGEVITY FROM REFERRAL DATE TO TRANSITION DATE



NOTES:

5 TPMs have successfully transitioned to the community under the ADRL grant. 3 were individuals with physical disability (PD), 2 were older adults (Elder) and 0 had a Developmental Disability (DD). All individuals transitioned to an integrated setting.

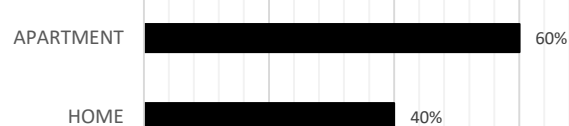
COMPLETED ADRL TRANSITIONS PER TARGET POPULATION



INSTITUTIONAL SETTING



TRANSITION SETTING



2022 AGING SERVICES DOJ SA DASHBOARD

TPM PERMANENT SUPPORTED HOUSING SUMMARY

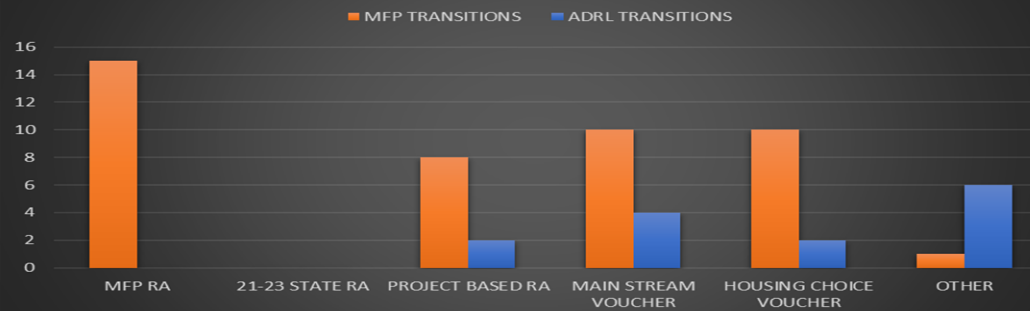
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL TPM WITH
PERMANENT
SUPPORTED HOUSING:

58

TPM PERMANENT SUPPORTIVE HOUSING SUMMARY



NOTES:

58 TPMs who were successfully transitioned to the community received PSH during this reporting period. Please reference separate note on page 2 of the Housing Dashboard for program definitions.

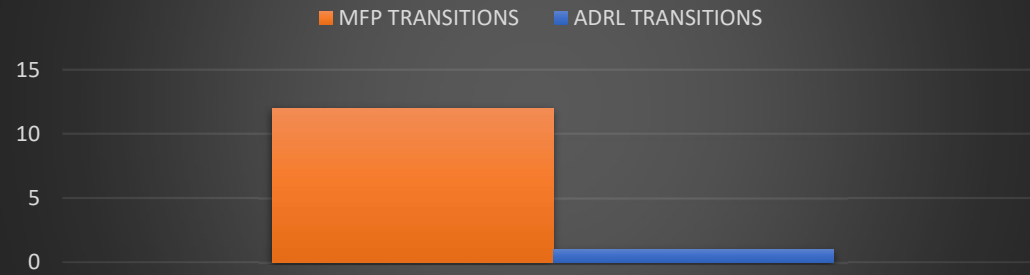
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL TPM WITH
MODIFICATION
ASSISTANCE:

13

TPM HOME MODIFICATION SUMMARY



NOTES:

13 TPMs who were successfully transitioned to the community received assistance with home modifications during this reporting period. TPMs are offered home modification services to ensure a safe living environment post transition.

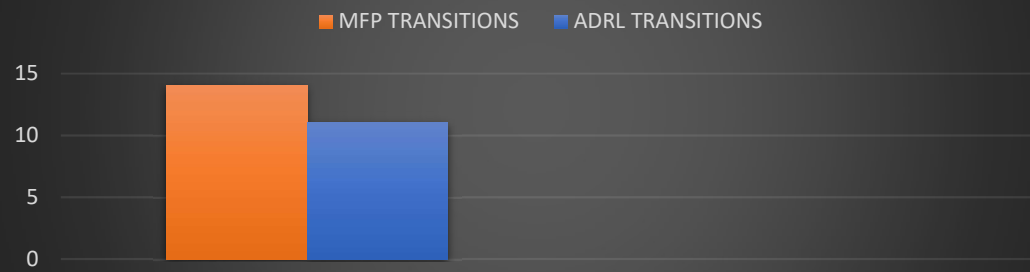
USDOJ SETTLEMENT YEAR (DECEMBER 15TH - DECEMBER 14TH)

UPDATED: 8/8/2022

TOTAL TPM WHO
RECEIVED HOUSING
FACILITATION:

25

TPM HOUSING FACILITATION SUMMARY



NOTES:

25 TPMs who were successfully transitioned to the community received Housing Facilitations during this reporting period. Housing facilitators work with the MFP transition team to assist TPMs in locating and securing integrated housing in the community.

2022 AGING SERVICES DOJ SA DASHBOARD

TPM PERMANENT SUPPORTED HOUSING SUMMARY NOTE

MFP RENTAL ASSISTANCE (RA):

Temporary RA funded by MFP Rebalancing funds generally following the policies of the local housing authority.

21-23 State RA:

RA funded with State general funds to support transitions from SNF.

Project Based RA:

Assigned to specific housing units and makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent.

Housing Choice Voucher (HCV):

Allow low-income families to choose and lease or purchase safe, and affordable privately-owned rental housing. An HCV makes up the difference between market rents and what low-income tenants can afford, based on paying 30% of household income for rent.

Mainstream Voucher:

Assist non-elderly persons with disabilities. Aside from serving a special population, Mainstream vouchers are administered using the same rules as other housing choice vouchers.

Other:

RA from other Federal funding sources.