

AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

LTSS OPTIONS COUNSELING (OC) REFERRAL TOTALS

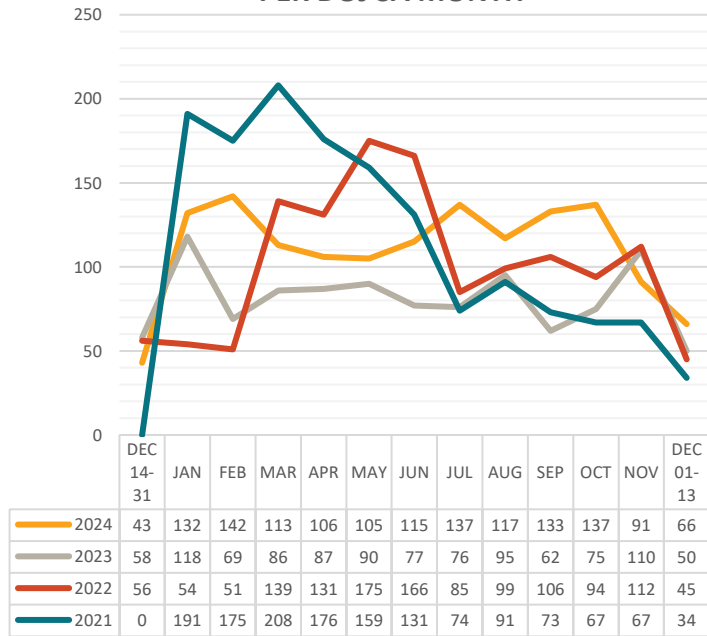
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL REFERRALS SENT TO TERRITORIES FOR LTSS OC VISIT	REFERRAL STATUS TOTALS				
		SEEN FOR LTSS OC VISIT	CONTACTED BUT DOES NOT MEET CRITERIA	UNABLE TO LOCATE INDIVIDUAL	REFERRED DECEASED	REFERRAL OUTCOME PENDING
2021:	1,491	838	309	212	62	70
2022:	1,313	1,170	90	9	44	0
2023:	1,053	886	114	11	41	1
2024:	1,552	1,193	170	25	48	1
TOTAL:	5,409	4,087	683	257	195	72

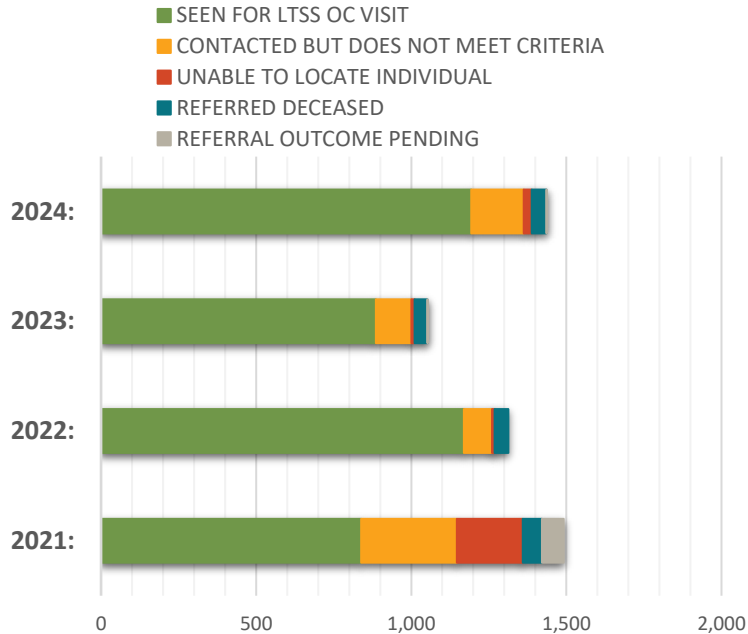
NOTES:

LTSS OC referrals are submitted via the nursing facility (NF) level of care (LoC) form. The number of referrals depend on the number of individuals who meet the TPM criteria who are referred for a long term stay in a nursing home. These numbers can vary year to year. Individuals that do not meet the LTSS OC criteria, or that cannot be reached after two attempts, are sent written information about Home and Community Based Services (HCBS). Referral outcome pending reflects a lag in data submission. The referral totals slightly decreased from 2021 to 2023 because the State refined the data collection process in June of 2022, seeing every Target Population Member (TPM) who is referred for a long term stay in a skilled nursing facility (SNF). There was a 47% increase from 2023 to 2024. Part of this increase was due to an update in the data tracking processes.

TERRITORY REFERRALS PER DOJ SA MONTH



TERRITORY LTSS OC REFERRAL VISIT STATUS SUMMARY



AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

UNDUPLICATED LTSS OC REFERRALS SENT TO THE TERRITORIES VISIT SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

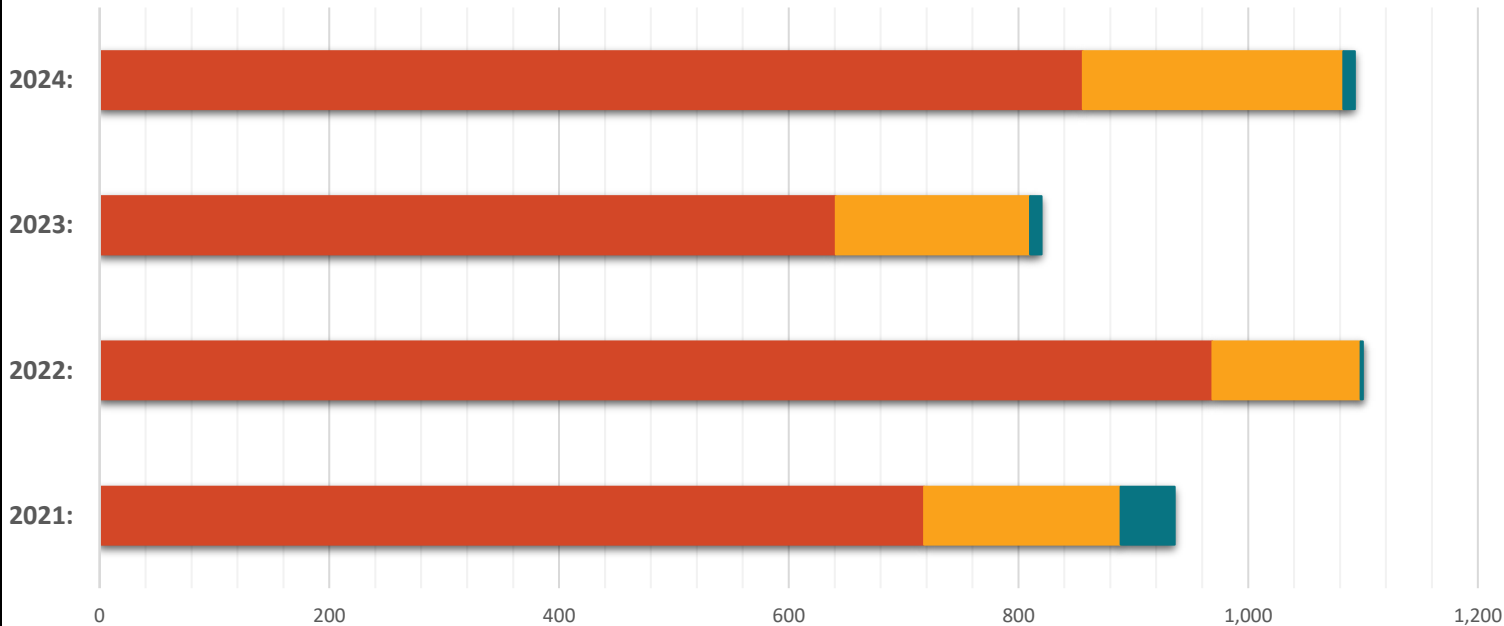
DOJ YEAR	TOTAL UNDUP VISITS	VISIT LOCATION TOTALS			
		NURSING FACILITY	HOSPITAL	HOME/ COMMUNITY	SWING BED
2021:	936	718	171	47	N/A
2022:	1,104	969	129	2	4
2023:	840	641	169	10	20
2024:	1,151	856	227	10	58
TOTAL:	4,031	3,184	696	69	82

NOTES:

In year one (2021) of the SA, 936 total unduplicated contacts were made. This increased by 18% in year two (2022) but decreased by 24% from year two (2022) to three (2023) because we refined our data collection process to only include referrals for people who meet the definition of a TPM for the SA. Then from year three (2023) to four (2024), unduplicated contacts increased by 37%. Since the start of the SA, the State visited 4,031 individuals. Many TPMs are discharged from the hospital to a NF, resulting in most visits occurring with individuals residing in NFs. Swing bed data was not tracked as a location prior to 2022.

TERRITORY LTSS OC REFERRAL VISIT LOCATION SUMMARY

■ NURSING FACILITY ■ HOSPITAL ■ HOME/ COMMUNITY ■ SWING BED



AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

LTSS OC REFERRALS SENT TO THE TERRITORIES TRANSITION SUMMARY

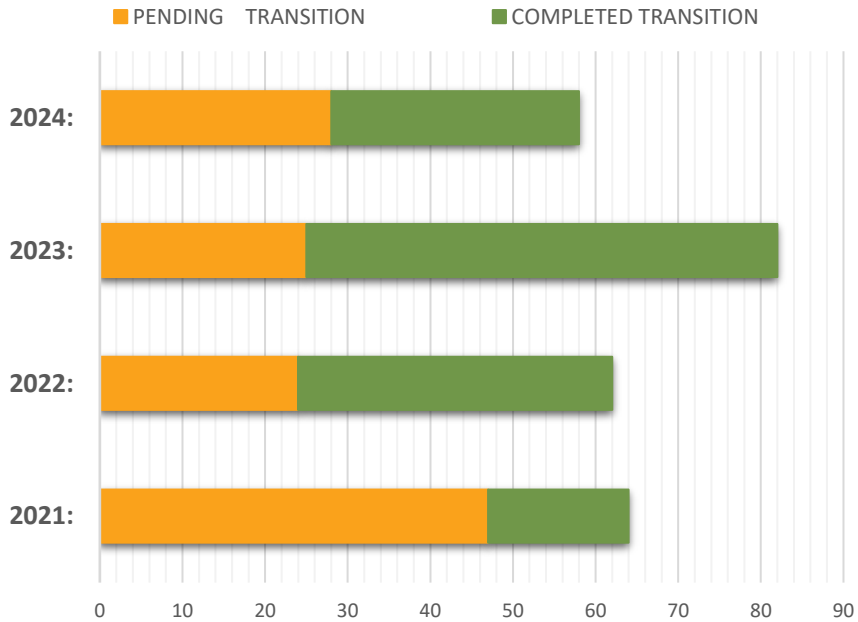
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL LTSS OC REFERRALS REFERRED TO MFP	MFP TRANSITION OUTCOME		COMPLETED LTSS OC REFERRAL TRANSITIONS RECEIVING HCBS
		PENDING TRANSITION	COMPLETED TRANSITION	
2021:	64	47	17	2
2022:	125	24	38	10
2023:	130	25	57	28
2024:	110	28	30	11
TOTAL:	429	124	142	51

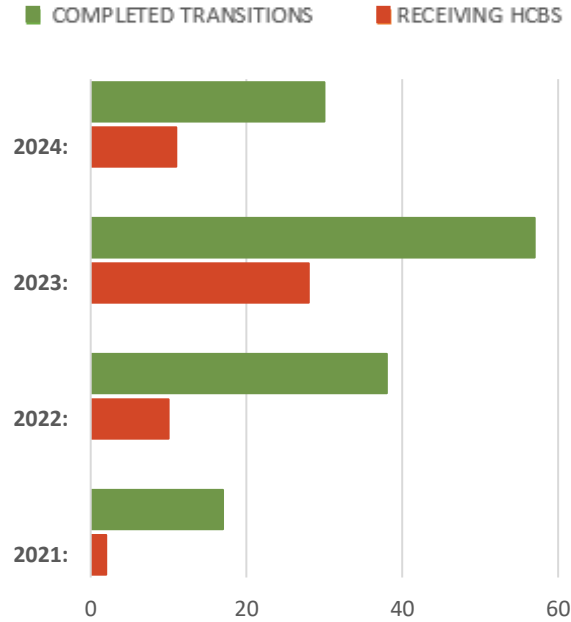
NOTES:

Referrals to MFP and HCBS indicate preference to receive care in the community. Individuals not interested in pursuing transition, will be seen annually by the Case Manager. There was a decrease from 2023 to 2024 due to a change in the data collection system, tracking only individuals who were already eligible for MFP.

TERRITORY LTSS OC REFERRALS
MFP TRANSITION SUMMARY



COMPLETED TRANSITIONS
RECEIVING HCBS



AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

HOME & COMMUNITY BASED SERVICES (HCBS) MONTHLY CASE TOTALS

USDJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

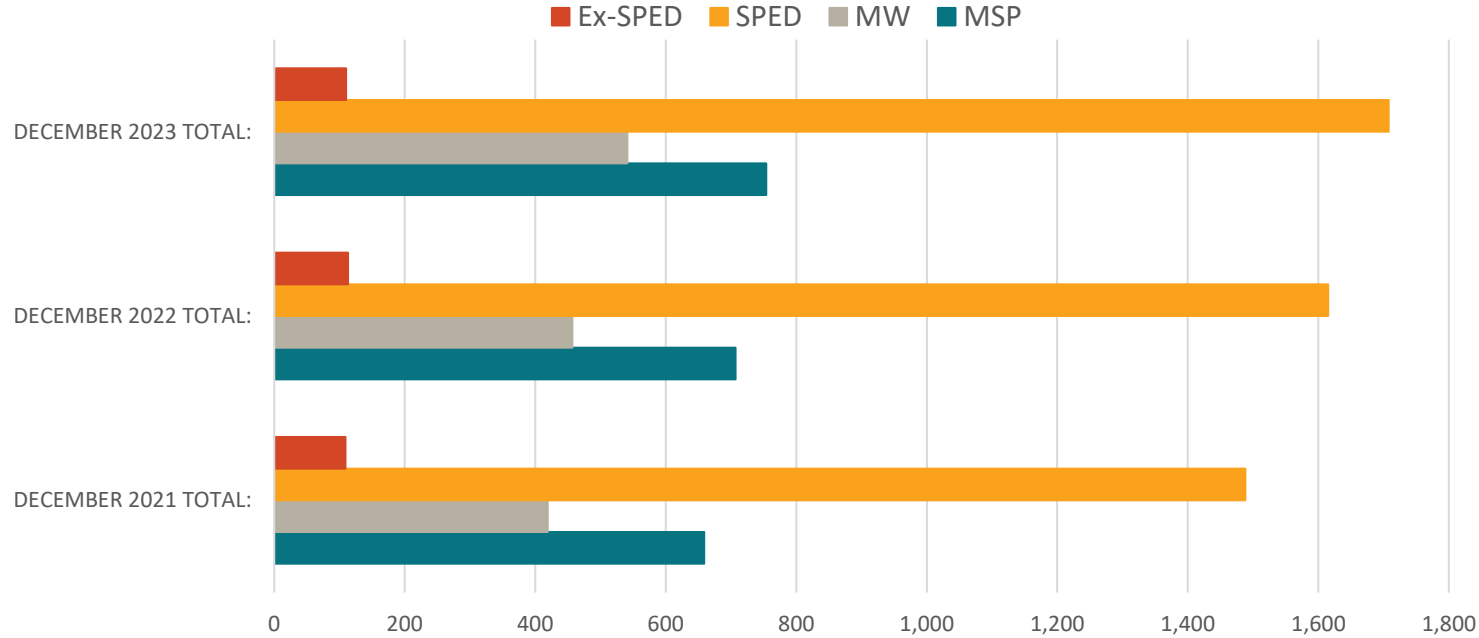
2024 HCBS MONTHLY CASE TOTALS

	DEC 14-31	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC 1-13
MSP PERSONAL CARE	762	770	764	763	776	779	760	749	717	704	694	688	692
MEDICAID WAIVER	550	567	580	588	630	650	656	636	631	646	664	671	672
SPED	1,729	1,730	1,743	1,747	1,754	1,765	1,761	1,840	1,849	1,799	1,784	1,798	1,791
Ex-SPED	111	108	107	111	111	109	110	106	101	101	100	100	106

NOTES:

This information reflects the total number of open cases by program for all HCBS recipients, not just TPM. Numbers are not unduplicated because individuals may receive services from multiple programs at the same time. SPED is the most utilized program because it has the least restrictive financial eligibility criteria. Individuals with less than \$50,000 in liquid assets may qualify for the SPED program. We also continue to see an increase in utilization of Medicaid waiver (MW) because of residential habilitation and community support services, which can provide up to 24-hour support in an integrated setting.

PREVIOUS YEARS CASE TOTALS IN DECEMBER



	DECEMBER 2021 TOTAL:	DECEMBER 2022 TOTAL:	DECEMBER 2023 TOTAL:
Ex-SPED	109	113	110
SPED	1,488	1,615	1,708
MW	419	457	541
MSP	659	707	754

AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

HCBS CASES WORKED SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL OPENED CASES	TOTAL CLOSED CASES	TOTALS BY PROGRAM							
			MSP		MW		SPED		Ex-SPED	
			OPENED	CLOSED	OPENED	CLOSED	OPENED	CLOSED	OPENED	CLOSED
2021:	789	700	N/A	N/A	N/A	N/A	752	648	37	52
2022:	1,394	1,090	283	281	238	126	830	639	43	44
2023:	1,370	1,123	284	281	259	168	792	638	35	36
2024:	1,476	1,326	281	415	305	185	859	687	31	39
TOTAL:	5,029	4,239	848	977	802	479	3,233	2,612	146	171

NOTES:

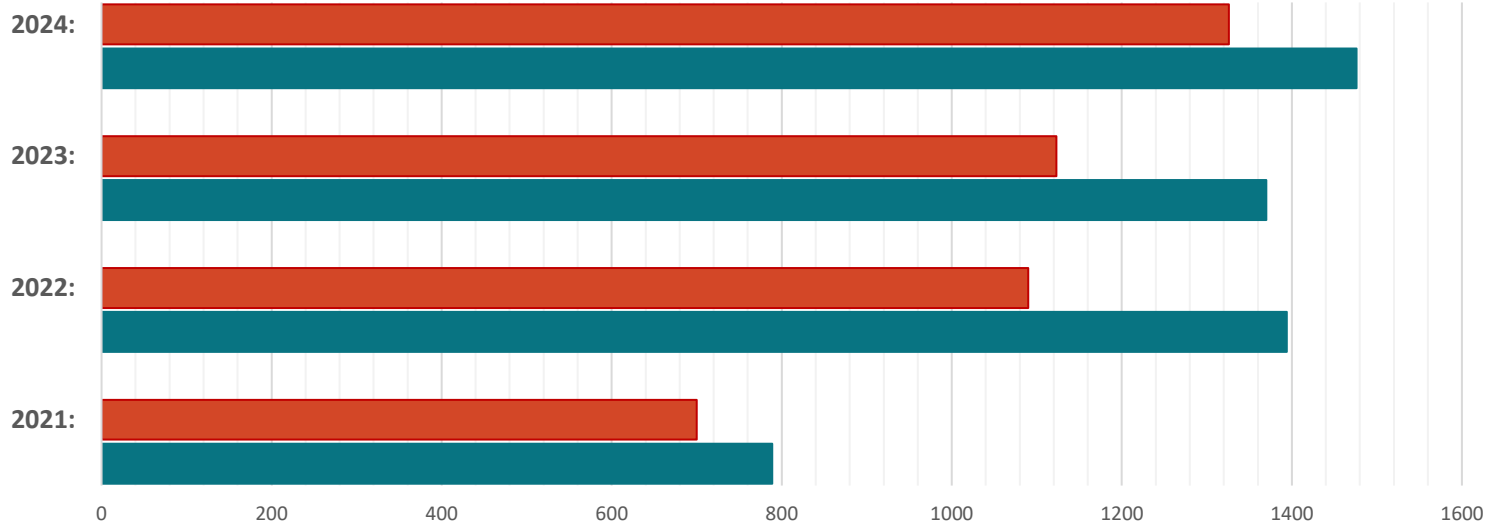
These are the number of cases that are worked per year for all HCBS recipients, not just TPM. Many of the people we serve have unstable medical conditions or are at end of life, which contributes to the number of individuals who come on and off HCBS each year. It also reflects the amount of Case Management time that is spent enrolling and disenrolling HCBS recipients.

From 2021 to 2024, there was a 87% increase in the number of opened cases and a 89% increase in the number of closures.

This data was not tracked for MSP or MW prior to 2022.

HCBS CASES WORKED PER DOJ SA YEAR

■ TOTAL CASES OPENED ■ TOTAL CASES CLOSED



AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

HCBS CASE MANAGEMENT REFERRALS FOR ALL HCBS RECIPIENTS

CALENDAR YEAR (JANUARY - DECEMBER)

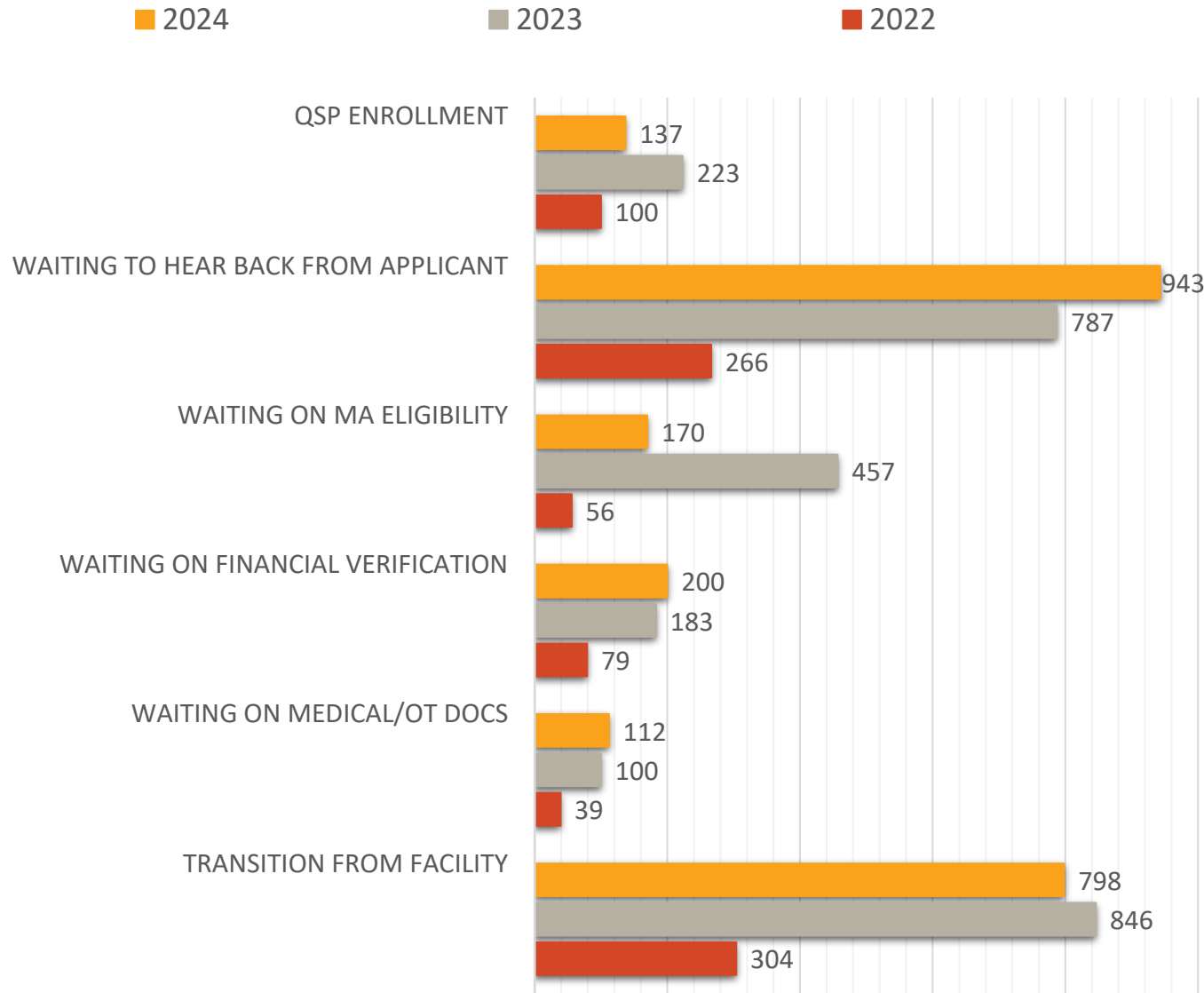
YEAR	TOTAL HCBS REFERRALS	YEAR	AVERAGE HCBS REFERRALS PER MONTH	NOTES: Since the first year of the SA (2021), the number of HCBS referrals from all referral sources (ADRL intake, direct referral, MFP, LTC Eligibility Unit and LTSS OC visits) has remained consistent. The ADRL intake staff have gotten better at identifying individuals likely to qualify for HCBS services through the intake process. This results in a lower number of people being referred but a higher number of individuals found eligible to receive services. From 2021 to 2024, there has been a slight increase in the average opened cases per month, with the percent of open cases per referral increasing by 5%. Pending cases are active HCBS referrals that are still being worked and do not yet have a formal outcome.
2021:	1,893	2021:	158	
2022:	1,854	2022:	155	
2023:	1,592	2023:	133	
2024:	1,807	2024:	151	
TOTAL:	7,146	AVERAGE:	149	
YEAR	TOTAL OPENED HCBS CASES	YEAR	AVERAGE OPENED CASES PER MONTH	
2021:	909	2021:	76	
2022:	1,013	2022:	84	
2023:	1,005	2023:	84	
2024:	954	2024:	80	
TOTAL:	3,881	AVERAGE:	81	
YEAR	% OF OPENED CASES PER REFERRAL	YEAR	TOTAL UNDUPLICATED PENDING HCBS CASES	
2021:	48%	2021:	N/A	
2022:	55%	2022:	189	
2023:	63%	2023:	187	
2024:	53%	2024:	163	
AVERAGE:	55%	TOTAL:	539	

AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

HCBS CASE MANAGEMENT REFERRALS FOR ALL HCBS RECIPIENTS CONTINUED

CALENDAR YEAR (JANUARY - DECEMBER)

PENDING CASE REASON SUMMARY



(DATA NOT TRACKED PREVIOUS TO SEPTEMBER OF 2022)

NOTES:

The pending case reason summary indicates the reason why cases pend, added to the tracking data in September of 2022.

The number of people waiting for QSP enrollment went down from 2023 to 2024 because the implementation of the new QSP Enrollment Portal. The number waiting on MA eligibility also went down from 2023 to 2024 because the unwinding process from the pandemic is complete.

AGING SERVICES HCBS DOJ SA ANNUAL COMPARISON DASHBOARD

HCBS LONG TERM CARE (LTC) DIVERSIONS

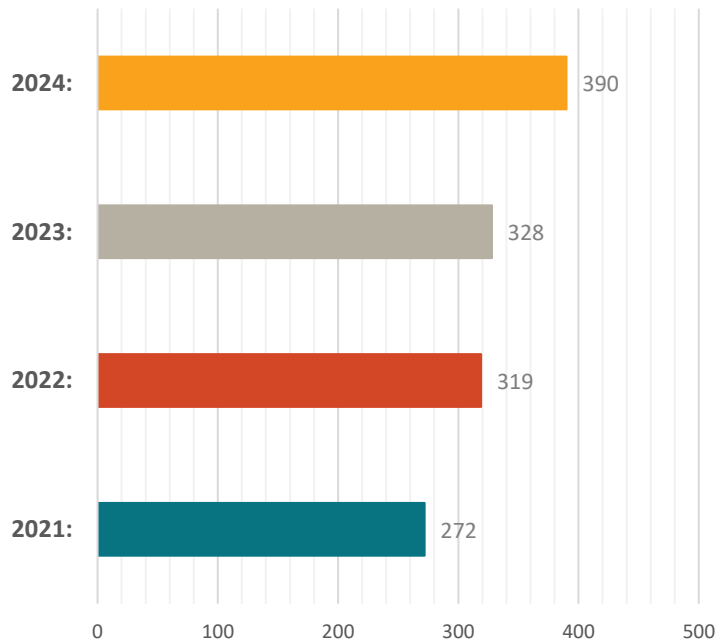
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL UNDUPLICATED TPMs DIVERTED FROM A SNF	TOTALS BY PROGRAM		
		TOTAL MSP LEVEL B & C TPM DIVERSIONS	TOTAL HCBS MW TPM DIVERSIONS	TOTAL SPED TPM DIVERSIONS
2021:	272	66	144	104
2022:	319	76	223	92
2023:	328	64	258	89
2024:	390	89	304	108
TOTAL:	1,309	295	929	393

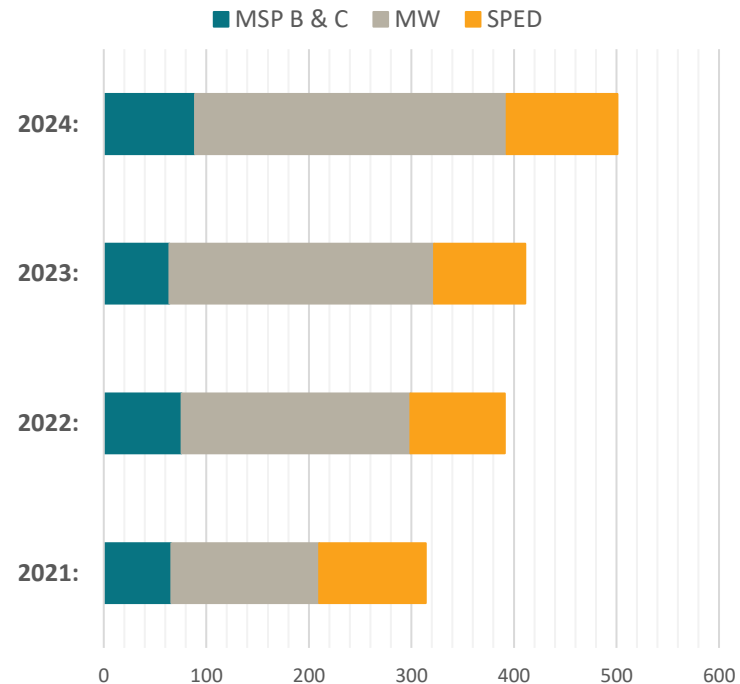
NOTES:

A TPM is an individual receiving HCBS as an appropriate alternative to a SNF, who is at least 21 years of age, has less than \$25,000 in assets and meets a NF LoC. TPMs may receive services from multiple programs at the same time and disenroll/re-enroll in programs. Since the first year of the SA (2021), the State has diverted 1,309 TPMs from a SNF. 272 TPMs were diverted in year one (2021). This increased by 17% in year two (2022), by another 3% from year two (2022) to three (2023) and 19% from year three (2023) to four (2024). The SA required the State to divert 100 TPMs during the first two years of the SA (2021 and 2022). In the third year of the SA, the State was required to divert an additional 150 TPMs by 12/13/2024. *The State has far exceeded these requirements.* Most TPMs receive their diversion services through the HCBS Medicaid waiver because it's designed to be an alternative way for people who meet a NF LoC to receive services in their home and community. It is significant to note 393 TPMs are diverted through the State funded SPED program.

TOTAL UNDUPLICATED TPMs DIVERTED FROM A SNF



TOTAL TPMs DIVERTED FROM A SNF BY PROGRAM



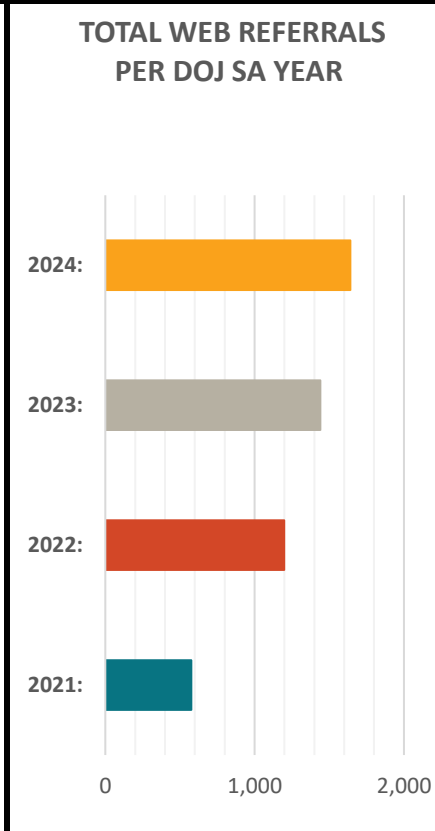
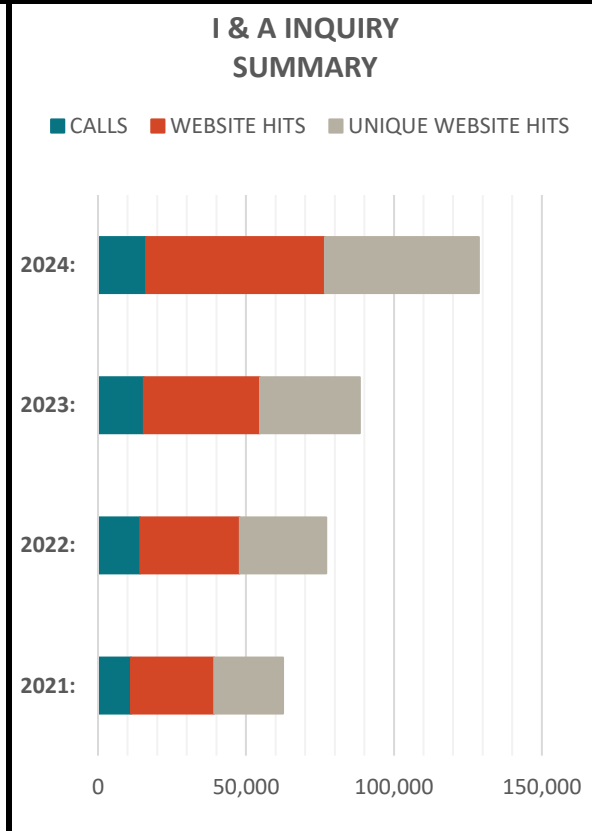
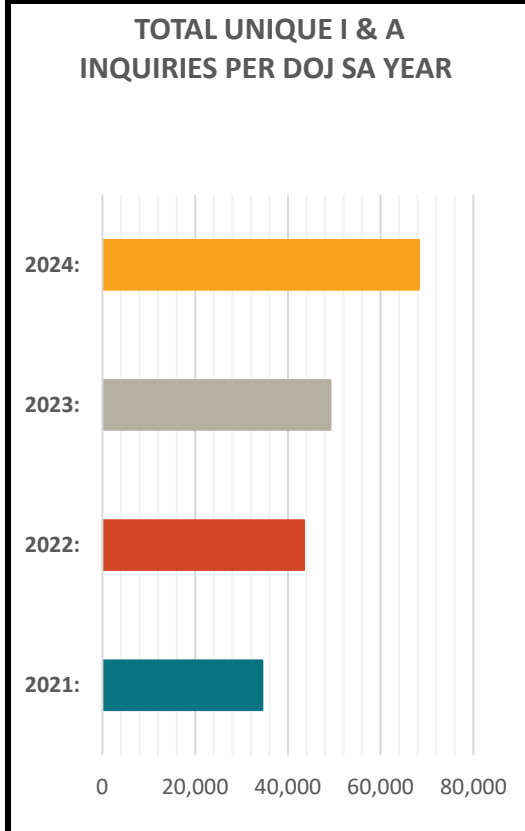
AGING SERVICES ADRL DOJ SA ANNUAL COMPARISON DASHBOARD

AGING & DISABILITY RESOURCE LINK (ADRL) INFORMATION & ASSISTANCE (I&A) CONTACTS

USDJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL UNIQUE I & A INQUIRIES	I & A INQUIRIES BY SOURCE			AVERAGE CALL WAIT TIME (IN MINUTES)	TOTAL WEB INTAKE REFERRALS
		ADRL I & A CALLS	ADRL I & A WEBSITE HITS	ADRL I & A UNIQUE WEBSITE HITS		
2021:	34,487	11,207	28,092	23,280	7	576
2022:	43,475	14,255	33,691	29,220	1	1,198
2023:	49,187	15,502	39,272	33,685	1	1,440
2024:	68,269	16,226	60,479	52,043	1	1,641
TOTAL:	195,418	57,190	161,534	138,228	N/A	4,855

NOTES:
 The ADRL is a centralized intake system for applying for State or Federally funded HCBS. TPMs, family and other interested parties can make HCBS referrals via the phone, email or online.
 The number of inquiries to the ADRL continues to increase. Calls made to the ADRL increased by 27% in 2022, by another 9% from 2022 to 2023 and 5% from 2023 to 2024.
 Web intake referrals more than doubled in 2022, increased by 20% from 2022 to 2023 and by another 14% from 2023 to 2024.
 For the third year in a row, the call wait time is 1 minute.



AGING SERVICES TRANSITIONS DOJ SA ANNUAL COMPARISON DASHBOARD

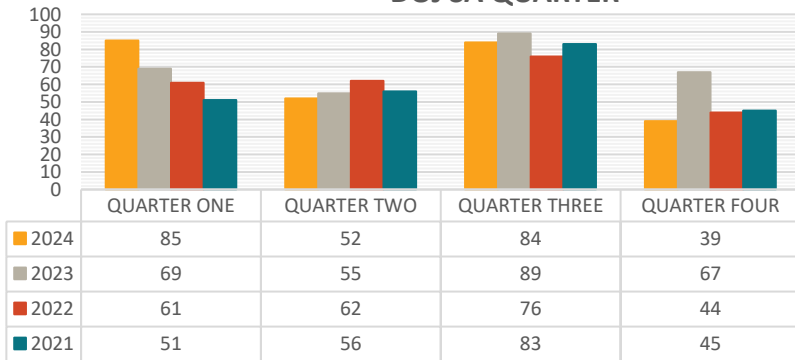
TPM TRANSITION REFERRAL SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

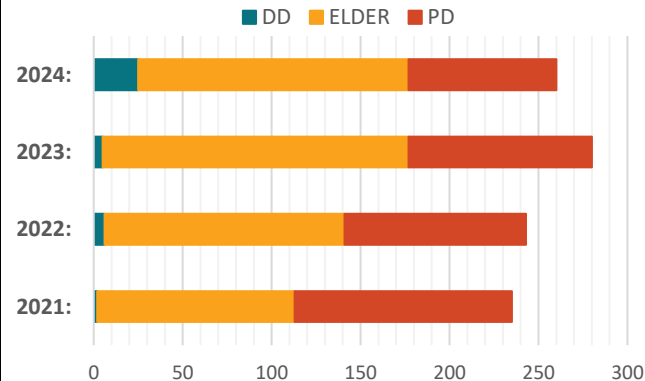
DOJ YEAR	PROGRAM	TOTAL REFERRALS	REFERRAL TOTALS BY GRANT POPULATION		
			PHYSICALLY DISABLED (PD)	ELDER	DEVELOPMENTALLY DISABLED (DD)
2021:	MFP	196	104	90	2
	ADRL/DIVERSION PROJ	38	17	21	0
	HCBS MW	1	1	0	0
	TOTAL	235	122	111	2
2022:	MFP	218	90	123	5
	ADRL/DIVERSION PROJ	25	12	12	1
	HCBS MW	0	0	0	0
	TOTAL	243	102	135	6
2023:	MFP	262	95	163	4
	ADRL/DIVERSION PROJ	18	8	9	1
	HCBS MW	0	0	0	0
	TOTAL	280	103	172	5
2024:	MFP	227	79	127	21
	ADRL/DIVERSION PROJ	33	4	25	4
	HCBS MW	0	0	0	0
	TOTAL	260	83	152	25

NOTES:
 Transition services help TPMs move from an institutional setting to an integrated setting in their own home and community. The State currently provides transition support services through the following programs: MFP grant, ADRL/Diversion project, and the HCBS Medicaid waiver. As part of the Federal pandemic relief efforts, the State was awarded funds to increase capacity in its HCBS programs. The State is using 10% FMAP funds to assist individuals to transition from an institutional setting to the community, who might not otherwise qualify for MFP or Medicaid waiver community transition support services.
 Since the first year of the SA (2021), the State has received 1,018 referrals from TPMs residing in a NF. The number of referrals has been consistent. We continue to see an increase in the number of older adults who are transitioning from the nursing home. MFP transition referrals for elders have increased by 41% during the four year period of the SA.

TOTAL REFERRALS RECEIVED DOJ SA QUARTER



TOTAL REFERRALS BY GRANT POPULATION PER DOJ SA YEAR



AGING SERVICES TRANSITIONS DOJ SA ANNUAL COMPARISON DASHBOARD

TPM COMPLETED TRANSITIONS SUMMARY

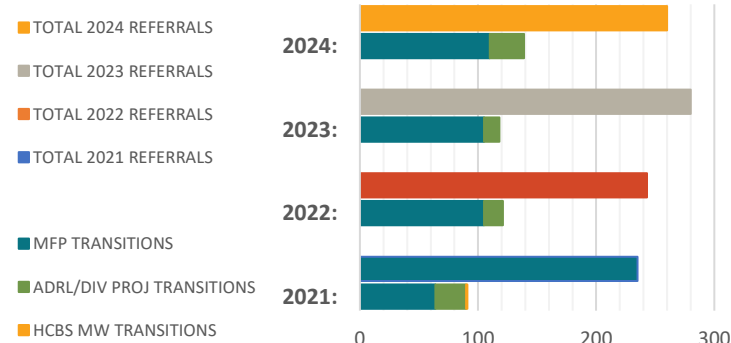
USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	PROGRAM	TOTAL COMPLETED TRANSITIONS	TRANSITION LONGEVITY SUMMARY					
			WITHIN 30 DAYS	31-60 DAYS	61-90 DAYS	91-120 DAYS	121-150 DAYS	OVER 150 DAYS
2021:	MFP	64	24	14	5	8	2	11
	ADRL/DIV PROJ	26	22	2	2	0	0	0
	HCBS MW	1	0	1	0	0	0	0
	TOTAL:	91	46 51%	17 19%	7 8%	8 9%	2 2%	11 12%
2022:	MFP	105	19	29	12	11	5	29
	ADRL/DIV PROJ	16	16	0	0	0	0	0
	HCBS MW	0	0	0	0	0	0	0
	TOTAL:	121	35 29%	29 24%	12 10%	11 9%	5 4%	29 24%
2023:	MFP	105	15	26	9	10	8	37
	ADRL/DIV PROJ	13	12	1	0	0	0	0
	HCBS MW	0	0	0	0	0	0	0
	TOTAL:	118	27 23%	27 23%	9 8%	10 8%	8 7%	37 31%
2024:	MFP	110	29	17	16	11	8	29
	ADRL/DIV PROJ	29	29	0	0	0	0	0
	HCBS MW	0	0	0	0	0	0	0
	TOTAL:	139	58 42%	17 12%	16 12%	11 8%	8 6%	29 21%

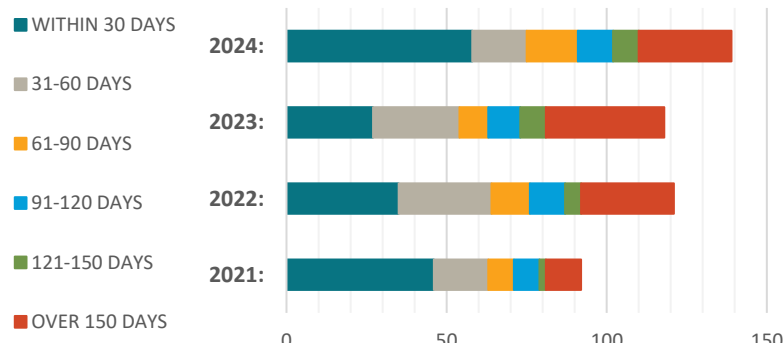
NOTES:

Since the start of the SA, 469 TPMs have transitioned to an integrated setting. In the first year of the SA (2021), there were 91 transitions. This increased by 33% in year two (2022), decreased by 2% from year two (2022) to three (2023) and increased 18% from year three (2023) to four (2024). The SA required the State to transition 100 TPMs from SNFs by year two of the SA. In year four (2024), the SA requires the State to transition 60% of individuals referred for transition supports by 12/13/2024. The SA also requires transitions to occur no later than 120 days after the TPM requests transition support. In 2024, 37 transitions took over 120 days to complete. The length of a transition can vary depending on housing, and medical and behavioral health needs of the TPM. Creating a safe transition plan can take time and the State is working with the transition teams to ensure adequate services and housing are available for a successful transition to the chosen community of the TPM. Many of these cases have become more complex and the State continues to look for ways to transition TPMs efficiently and safely.

TOTAL REFERRALS & COMPLETED TRANSITIONS COMPARISON PER DOJ SA YEAR



TOTAL COMPLETED TRANSITIONS LONGEVITY SUMMARY PER DOJ SA YEAR



AGING SERVICES HOUSING DOJ SA ANNUAL COMPARISON DASHBOARD

TPM TRANSITIONS PERMANENT SUPPORTED HOUSING (PSH) SUMMARY

USDOJ SETTLEMENT YEAR (DECEMBER 14TH - DECEMBER 13TH)

DOJ YEAR	TOTAL TRANSITIONED TPM RECEIVING ASSISTANCE/SUPPORT	TYPES OF ASSISTANCE/SUPPORT SUMMARY		
		PSH	HOUSING FACILITATION	MODIFICATION ASSISTANCE
2021:	95	28	56	11
2022:	175	99	52	24
2023:	208	110	69	29
2024:	168	50	84	34
TOTAL:	646	287	261	98

NOTES:
 Of the TPMs who successfully transitioned to the community, this data reflects who received permanent supported housing, housing facilitation, or assistance with home modification. There was an 84% increase between 2021 and 2022 in the number of TPMs receiving housing supports. Some of this was due to a data collection change. The State was required to provide housing supports to at least 20 TPMs in year one of the SA (2021), 30 TPMs in year two (2022) and 60 TPMs in year three (2023). *The State has far exceeded that number.* By 12/14/2024, the State must provide PSH to TPMs based on aggregate need. During this reporting period, every TPM who needed PSH was provided the service.

TOTAL TYPES OF ASSISTANCE/SUPPORT SUMMARY PER DOJ SA YEAR

